Munisipaliteit • U-Masipala • Municipality

OVERSTRAND









SERVICE DELIVERY

OUR ACHIEVEMENTS 2022 - 2026

1. GOOD GOVERNANCE
2. BASIC SERVICE DELIVERY
3. OPTIMISATION OF FINANCIAL RESOURCES
4. SAFE AND HEALTHY ENVIRONMENT
5. SOCIAL UPLIFTMENT AND ECONOMIC DEVELOPMENT

www.overstrand.gov.za

FIVE FOCUS AREAS

This publication provides an overview of what we have achieved during the 2022–2026 term, presented according to the five strategic objectives outlined in the Integrated Development Plan (IDP).

The FIVE FOCUS AREAS that guided our service delivery, infrastructure investment and community development since 2022 are:

1

GOOD GOVERNANCE

Building a well-run, accountable and responsive municipality through sound governance, transparency and engagement with our communities.

2

BASIC SERVICE DELIVERY

Providing reliable and sustainable basic services, including water, sanitation, electricity, waste removal, roads and other essential infrastructure.

3

OPTIMISATION OF FINANCIAL RESOURCES

Managing public resources responsibly to maintain financial sustainability, improve service delivery and ensure value for money.

4

SAFE AND HEALTHY ENVIRONMENT

Protecting our communities and natural environment through effective public safety, disaster management and environmental management.

5

SOCIAL UPLIFTMENT AND ECONOMIC DEVELOPMENT

Creating opportunities for improved quality of life, sustainable human settlements, social development, economic growth and greater opportunities for all.

2022 – 2026 AT A GLANCE

13 CONSECUTIVE CLEAN AUDITS

STAFF MEMBERS UPSKILLED **745**

60 772 SERVICE REQUESTS LOGGED VIA CITIZEN APP

DIGITAL TOOLS DEVELOPED **13**

1407 NEW HOUSES BUILT

INFORMAL UNITS ELECTRIFIED **3 430**

ROADS RESEALED **92km**

61 VEHICLES PROCURED

425 CAPITAL PROJECTS IMPLEMENTED

99.99% BLUE DROP SCORE

90%+ GREEN DROP CERTIFICATION

R817.8m INFRASTRUCTURE INVESTMENT

R405m INDIGENT SUPPORT

6 036 INDIGENT HOUSEHOLDS SUPPORTED

ALIEN VEGETATION CLEARED **1 778ha**

2 164 FIRES ATTENDED

151 894 BY-LAW INFRINGEMENTS ATTENDED TO

1st **PLACE** WASTE MANAGEMENT

5 BLUE FLAG BEACHES

EPWP OPPORTUNITIES CREATED **4 566**

740 SMMEs SUPPORTED

480+ TOURISM MEDIA FEATURES

12 NEW TOURISM OFFERINGS

2 YEARS HERMANUS LIBRARY OF THE YEAR

FOCUS AREA ONE
GOOD GOVERNANCE

CLEAN AUDIT



13 CONSECUTIVE YEARS

Overstrand Municipality proudly acknowledges its outstanding achievement of maintaining a Clean Audit outcome for 13 consecutive financial years, from 2012/13 to 2024/25.

This remarkable accomplishment reflects the Municipality's unwavering commitment to sound financial management, good governance, transparency, accountability, and compliance with applicable legislation.

It is a testament to the collective efforts and dedication of the Municipal Council, management, officials, and all stakeholders who have consistently upheld the highest standards of financial stewardship and service delivery.

Sustaining a clean audit record over such an extended period demonstrates strong internal controls, prudent use of public resources, and an enduring commitment to building public trust and delivering value to the community.

This milestone serves as a source of pride and motivation as the Municipality continues to pursue excellence in governance and sustainable development.

HUMAN RESOURCES

PEOPLE POWER OUR SERVICE DELIVERY

Investing in our employees

288
Bursaries awarded to internal staff

12
New HR policies developed

R7.67m
Invested in training & capacity building

1 745
Staff members benefited from training

Top two projects implemented by the Human Resources Division since July 2022:

1. Approximately 1 267 job descriptions were reviewed following the Municipality's restructuring, ensuring employees have updated, competency-linked job descriptions.

2. A qualified social worker was appointed to support employees with social and personal challenges, including financial management and health and wellness matters.

WELLNESS DAYS








THE DIGITAL SERVICES

The big success stories



ORIGINAL FLYER DISTRIBUTED DURING THE LAUNCH OF THE OVERSTRAND COLLAB CITIZEN APP



Members of the Business Architecture and Customer Relations (Contact Centre) team attend the Ward Committee meetings of Ward 8, 9 & 13 to help residents with registration and information on how to use the Overstrand Collab Citizen App.



DIGITAL TRANSFORMATION

Making municipal services easier, faster and more accessible

Since 2022, Overstrand Municipality has expanded its use of digital tools to reduce paper-based processes, improve service tracking and make it easier for residents, businesses and jobseekers to interact with the Municipality.



JOB APPLICATION PORTAL

September 2022 | Expanded July 2026

The online Job Application Portal was launched in September 2022, allowing applicants to apply for municipal vacancies online, anytime and from anywhere.

PAPERLESS APPLICATIONS

10 245 candidates registered
14 004 applications submitted

In July 2026, the platform was expanded into a unified **Overstrand Vacancies Portal** covering permanent, fixed-term contracts, EPWP and seasonal opportunities.

OVERSTRAND CITIZEN APP

July 2023

The **Collab Citizen App** gives residents access to municipal service requests such as potholes, account enquiries, meter readings and sewer tanker bookings. Residents can submit requests, upload information, receive a reference number and track progress.

7 614 active subscribers
60 772 service requests logged
Figures as at June 2026

DIGITAL MUNICIPAL ACCOUNTS

July 2023

Municipal accounts are distributed digitally through **E-mail, Multimedia Messaging Service (MMS) and SMS notifications.**, making it quicker and easier for residents to receive their monthly accounts.

JOBSEEKERS DATABASE

October 2023

Jobseekers can register their details online and be included in the Municipality's database for future employment opportunities.

More than **7 614** jobseekers registered by July 2026.

OVERSTRAND WEBSITE

April 2024 | Search upgrade May 2025

The Municipality launched a completely redesigned website to make online information and services easier to access. In 2025, the website search function was upgraded with separate categories for **Documents, Notices and Articles**, making it easier to find information.

DIGITAL SERVICES

More services moving online

The Municipality continues to introduce digital solutions that make applications, registrations and communication faster and more convenient.

SPAZA SHOP REGISTRATIONS

November 2024

When the Municipality was required to register spaza shops and food businesses, the Law Enforcement and GIS teams developed a mobile application to capture registration information **in the field, in real time**. The solution was developed, tested and ready for implementation in less than two weeks. ***A faster, paperless way to capture business information.***

BUSINESS LICENCES

November 2025

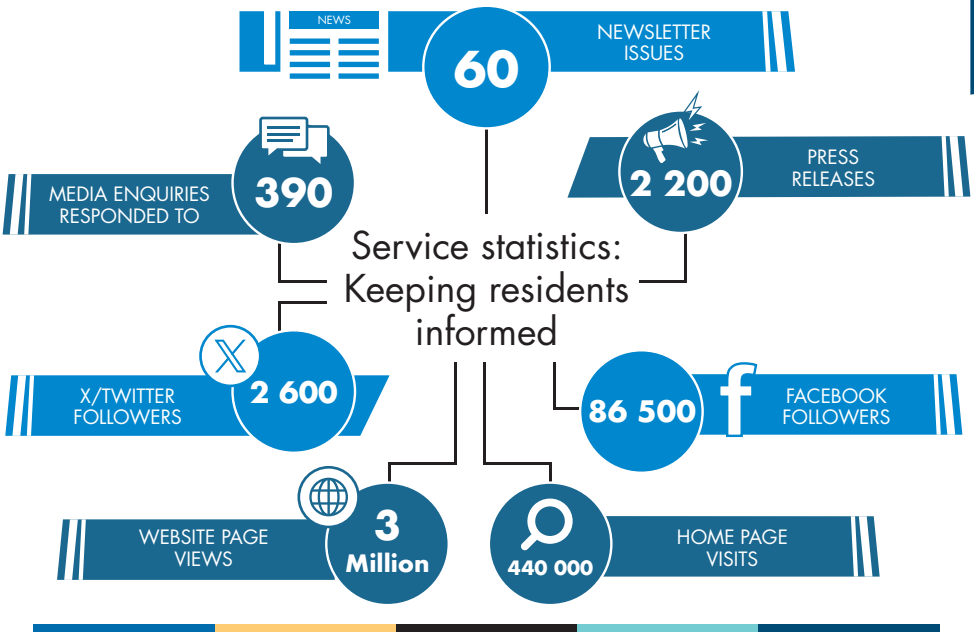
Businesses can now apply for a business licence online, upload supporting documents, submit proof of payment and **track their application electronically**. Information on application procedures and the health and safety requirements for different types of businesses is also available online.

CUSTOMER SATISFACTION SURVEY

March 2026

The 2026 Customer Satisfaction Survey was conducted online from **20 March to 3 April 2026**. Residents across the Overstrand were able to provide feedback electronically, reducing the need for manual data capturing and making it easier for people to participate.

COMMUNICATION



Resident and stakeholder surveys

2022

4 Snap Surveys

- Building Control & Town Planning – **276** responses
- Community Survey – **2 574** responses
- Communication & Public Participation – **677** responses
- Eskom proposed 20.5% increase petition – **1 072** responses

2024

1 Survey

- Independent mediator for baboon-related conflict in Pringle Bay

– **647** responses

2026

5 Surveys

– **5 485** responses

- Cost of Supply / Electricity Tariff Charges – **1 676**
- Businesses in the Tourism Sector – **183**
- Non-Tourism Businesses – **73**
- Overstrand Resident Tourism Survey – **1 455**
- Customer Satisfaction Survey – **2 098**

WARD COMMITTEES

357

Ward committee meetings

1 July 2022 – June 2026

Ward Committees play an important role in building stronger communities by faciliating communication between residents and the Municipality.



WARD-SPECIFIC PROJECTS

Investment by area

Investing in our communities

R9.88 mil

invested in Ward-Specific Projects

across Hermanus, Gansbaai, Stanford and Kleinmond

R8.69m
Capital projects

R1.19m
Operational projects

Note: The Ward-Specific Projects (WSP) programme was discontinued for the 2022 - 2025 period.

Greater HERMANUS

R5.22m

R4.72m CAPITAL PROJECTS	R0.50m OPERATIONAL PROJECTS

Stanford – GANSBAAI

R3.45m

R3.13m CAPITAL PROJECTS	R0.32m OPERATIONAL PROJECTS

Hangklip – KLEINMOND

R1.20m

R0.84m CAPITAL PROJECTS	R0.36m OPERATIONAL PROJECTS

WARD COMMITTEE SUCCESS STORIES

1) Ward Committee Site Visits

The Ward Committee Site Visit Initiative was introduced in August 2024, providing an opportunity for Ward Councillors, Ward Committee members, Ward Committee Administrators and relevant municipal officials to conduct joint site visits within their respective wards. The initiative enables participants to identify, assess and discuss service-delivery matters and other community concerns on site.

WARD 9 SITE VISIT





WARD 13 SITE VISIT



Following its successful implementation, the initiative was established as **a regular quarterly programme**.

It has been well received by Ward Committee members and has strengthened collaboration between Ward Councillors, Ward Committees and municipal officials, while providing a practical platform for identifying and monitoring matters affecting communities.

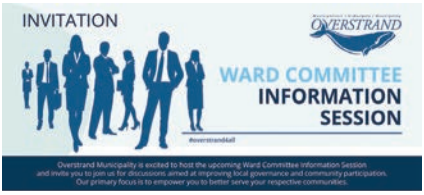
WARD COMMITTEE REFRESHER TRAINING



2) Ward Committee Summit

Held on 4 November 2024, attended by ward councillors, ward committee members, administrators and officials. The following was discussed: Strategic Support from ward committee members to ward councillors; Induction with new ward committee members; Discussion regarding roles, responsibilities, IDP process and ward committee rules.

3) Ward Committee Refresher Training facilitated by Provincial Department of Local Government: Public Participation on 31 May 2025.



FOCUS AREA TWO
BASIC SERVICE DELIVERY

2

CAPITAL INFRASTRUCTURE INVESTMENT

Over the four financial years from 2022/23 to 2025/26, Overstrand Municipality invested more than R800 million in capital infrastructure, resulting in the implementation of 425 projects across the municipal area.



CAPITAL PROJECTS IMPLEMENTED
425

TOTAL VALUE CAPITAL PROJECTS
R817.7 mil

	2022/23	2023/24	2024/25	2025/26	TOTAL
Number of projects	106	100	96	123	425
Value of projects	R189.3m	R193.5m	R192.7m	R242.18m	R817.7m

ACCESS TO FREE BASIC SERVICES

Average number of indigent households supported since 2022
6 036

Average R-value of total indigent support since 2022
R405.2 mil

Increase in indigent support from 2016 to 2026
2.08%

Free basic municipal services are services provided at no charge by the Municipality to indigent households.

Only indigent households qualify for free basic services.

Municipalities assess all applications against a means test to determine whether households meet the qualifying criteria for indigent status.

SERVICES IN INFORMAL AREAS

Every household in the 27 informal settlements of Overstrand Municipality has access to water (1 tap per 25 families) and sanitation (1 toilet per 5 families) as per the national standard.



Number of informal units electrified since 2022
3 430

Increase in electrification of informal units from 2016 to 2026
37.7%

R-value spent on the electrification of informal units since 2022
R66.2 mil

WATER SERVICES

The bulk water demand in the Overstrand increased by 27% from 2022 to 2026. Groundwater augmentation schemes continued during this period, and the planning of a seawater desalination plant for Hermanus commenced. The replacement of aging water infrastructure continued.



Km's of water pipes replaced from 2022/23
17.4 km

R-spent on water pipe replacements from 2022/23
R48.6 mil

25 water projects have been completed since 2022, with a total of **R165 mil** spent on these projects.

Replacement of Bulk Water Pipeline from De Bos Dam



New borehole HAV1 in the Hemel-en-Aarde Valley



Water pipe replacement in progress in Betty's Bay following the major September 2023 floods



New borehole TA/5 in the Hemel-en-Aarde Valley



SANITATION SERVICES

The Green Drop, Blue Drop, and No Drop programmes are important national assessments that track municipal performance in wastewater management, drinking water quality, and water use efficiency.

Green Drop

Overstrand Municipality achieved an overall Green Drop score of 82.3% in the 2025 national Green Drop report (the top Green Drop score nationally was 85.5%).

The Hawston Wastewater Treatment Plant achieved 1st place for the Best Municipal Technical Site Assessment in the 2025 National Green Drop report.

22 Sanitation projects have been completed since 2022, and a total of **R132 mil** was spent on these projects.

WATER SERVICES ACCOLADES RECEIVED SINCE 2022

Blue Drop: Overstrand Municipality achieved an overall Blue Drop score of 99.9%, which placed it in top position out of 144 municipalities countrywide. All 8 Overstrand water schemes scored more than 95% in the national Blue Drop assessment and were therefore awarded Blue Drop status.

No Drop: Overstrand Municipality achieved an overall No Drop score of 101% for water conservation and demand management, which placed it in top position out of 120 municipalities countrywide.

Green Economy Change Champion: Overstrand Municipality was crowned as the winner of the Green Economy Change Champion award by Green Cape, SALGA and the Friedrich Naumann Foundation for its bulk water and sanitation services management





New Archimedes Screw Inlet pumpstation at the Hermanus Wastewater Treatment Works (WWTW)

TOP 2 LARGEST SANITATION PROJECTS COMPLETED SINCE 2022

The two largest sanitation projects completed over the last four years were the upgrade of the Kleinmond Wastewater Treatment Works (WWTW) at a cost of **R42 million** and the construction of a new Archimedes Screw Inlet Pumpstationat the Hermanus WWTW at a cost of **R22 million**.

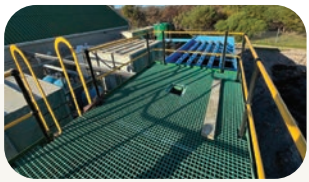
WWTW = WASTEWATER TREATMENT WORKS



New disinfection system at the Preekstoel WTW



New construction in progress at the Buffels River Water Treatment Plant



New settling tank at Pearly Beach WTW



Pearly Beach water tower

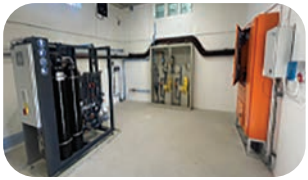




Upgrade of the Kleinmond Wastewater Treatment Works



New filters at treated effluent irrigation system at Hermanus WWTW



New on-site chlorine generation system at the Hermanus WWTW



New back-up generator installed at the Kleinmond Tennis Court Sewerage Pumpstation



Sewer upgrades in Zwelihle, Hermanus



Construction in progress at the Onrus Main Sewerage Pumpstation

ELECTRICITY SUPPLY

Investing in a reliable and resilient electricity network

Overstrand Municipality continues to invest in electricity infrastructure to increase capacity, improve network reliability and support future development.

Increase in electricity capacity since 2022

6 MW

Megawatt

Energy-saving initiatives since 2022

2



Birkenhead Substation ribbon cutting ceremony



Completed Substation building



Commissioning ceremony at the 20MVA Transformer

BIRKENHEAD 66/11kV SUBSTATION

A major investment in electricity supply for Gansbaai

The Birkenhead 66/11 kilovolts substation, situated just outside Gansbaai on the road to the Danger Point Lighthouse, is the largest electrical project undertaken by Overstrand Municipality.

The new substation has eased the burden on the existing network and provides additional capacity to support the area's growing electricity demand and future development.

Construction started in August 2022 and was completed in February 2025. The project was jointly funded by the Department of Mineral Resources and Energy (now DEE) and Overstrand Municipality.

BIRKENHEAD SUBSTATION



PROJECT FACTS

R75.6 mil

Total project cost, including the **R7.1 million Eskom connection fee**

4.7 km

66kV overhead steel monopole power line from the Eskom supply point to the new substation

20 MVA

Transformer capacity, with provision for a second 20 MVA (MegaVolt-Ampere) transformer in future

FOUR OTHER ELECTRICITY PROJECTS

Four other major electricity infrastructure projects were completed since 2022 in the greater Hermanus area, Gansbaai/ Stanford, Hawston and Kleinmond, with a combined expenditure of approximately

R49.5 mil

Together with the Birkenhead substation, these projects contributed to the **R125.1 mil** invested in major electricity infrastructure since 2022.

WASTE MANAGEMENT

6 Waste management infrastructure projects have been completed since 2022 and **a total of R6 mil** was spent on these projects.

THE 3 MAIN WASTE MANAGEMENT PROJECTS WERE:

1

Hermanus Transfer Station project which was the largest cumulative project over the period and included the following activities; replacing the vibracrete perimeter walling to precast hollow core concrete walling for the entire site (2 phases), replacement of roof and side cladding of the transfer station tipping apron, rebuilding of ablution facility and site foreman's office.







2

Stanford Drop off upgrade which included the conversion of wooden pole retaining wall to the new concrete retaining wall where the 30m³ RoRo bins stand, upgrading of the garden waste drop off surface and the replacement of the perimeter fence.



3

The first phase of the upgrading of the Pringle Bay Drop off new fencing and additional secure cages installed to secure the waste and recycling.



Waste Management Accolades received since 2022

Received the Department of Environmental Affairs and Development Planning award for excellence in waste as follows 1st place for 2022, 2024 & 2025 and 2nd place in 2023.



22 AUGUST 2025 THE VILLAGE NEWS • 3

Overstrand named trash champions

SARAH TAYLOR

The Overstrand Municipality has been recognised for its commitment to responsible and sustainable waste management by being awarded first place in the 2024 Municipal Waste Management Recognition Programme.

Overstrand Mayor Archie Klaas said this was "a notable achievement for the entire waste management team and the Overstrand community", extending his gratitude to residents.

"This recognition motivates us to continue raising the bar in protecting our environment. We are proud of our senior engineer for waste management, Craig Mitchell, and the entire refuse collection and waste management teams for their hard work and dedication," he said.

"We also want to thank our community for their ongoing efforts in recycling and composting – every small action helps reduce what we send to landfill."

The results were officially announced at the Western Cape Waste Managers Forum last week. This programme, led by the Department of Environmental Affairs and Development Planning, assesses municipalities on their implementation of the National Environmental Management: Waste Act (Act 59 of 2008).

The OM has offered residents a recycling waste service for the past 20 years, except for the three years it took to construct the new Hermanus waste material recovery facility (MRF), and was one of the first municipalities in the country to do so.

For the 2024/25 financial year, the Hermanus, Kleinmond and Betty's Bay areas produced a monthly average of 3 136 tons of general waste that was directed to the Karwyderskraal landfill site, as well as 1 154 tons of garden waste for composting. A further 117 tons of glass, plastic, metal and paper/cardboard were sent off from the Hermanus MRF to Cape Town-based companies or to paper mills in Mpumalanga or Richards Bay to be recycled.

The Gansbaai landfill site and MRF, servicing the area of Stanford to Pearly Beach, handled a monthly average of 1 122 tons of general waste, 208 tons of chipped garden waste and 26 tons of recyclable materials.

Mitchell told The Village News the award had been a joint effort: "It's a result of teamwork and everybody's commitment – from the guys at the refuse drop-off and transfer stations, to the community members who do the two-bag recycling and the refuse collection guys.

Most of the formal areas within the Overstrand are included in the two-bag system, which involves weekly municipal collection of general waste in secure wheelie bins in animal problem areas, or black bags for landfill and clear bags for recycling. Residents who leave out full recycling bags on collection days receive new bags for the next week to encourage the recycling process.

Mitchell says there has been low uptake in some formal and informal areas, but that the municipality is continuing with education efforts to make the youth aware of responsible waste management practices and illegal dumping.

After the OM's recycling facility was destroyed in the 2018 riots in Zwelihle, funding was sought to build a new facility in Schulphoek Road. This has been operational since late 2021.■

Overstrand Deputy Mayor Elnora Gillion and Senior Engineer Waste Management Craig Mitchell (middle) proudly display the award. With them are the Department of Environmental Affairs & Development Planning Director of Environmental Quality, Gottlieb Arendse (left), and Director of Waste Management, Saliem Haide PHOTO: Supplied

RIGHT: Women at the materials recovery facility in Zwelihle deftly sort through the recycling waste, looking for items that can be sold and recycled. PHOTO: Sarah Taylor

At the Waste Khoro'26 hosted by Department of Forestry Fisheries and Environment which took place in March 2026 the Overstand Municipality was awarded the Certificate of recognition for the cleanest Local Municipality in the Western Province.

This award was handed over to the municipality at a provincial awards event held on the 22nd May 2026.

Overstrand Municipality has clinched the top spot as the Cleanest Local Municipality in the Western Cape at the National Waste Management Awards in May 2026.



ROMELLA



MESSY TAIL



WASTE AWARENESS CAMPAIGNS

The main interactive awareness drive is the different school roadshows that we completed over the years.

REDUCE
REUSE
RECYCLE

6 Waste Awareness roadshows presented since 2022

9 601 Learners reached through the roadshows since 2022

The roadshows are either themed puppet or five theatre shows on waste, recycling or baboon awareness. They are presented at primary schools Overstrand wide on a rotational basis and in English, Afrikaans, Xhosa or a combination, depending on the audience.

The Environmental Department also presented the Baboon and Waste Awareness Road Show and those shows are not included in the numbers.

Year	Grade	Number of learners	Show name
2022	Grade R – 3	**1 897**	Rommella the queen of waste
2023	Grade 4 – 7	**580**	The Messy Tail
2023	Mixed	**1 256**	Baboon & waste awareness
2024	Grade R – 3	**1 971**	Rommella the queen of waste
2025	Grade 4 – 7	**1 742**	The Messy Tail
2026	Grade R – 3	**2 155**	Rommella the queen of waste

MUNICIPAL ROADS

The Municipality is responsible for

609 km

of local municipal roads

431 km surfaced and 178 km gravel.

The average condition of municipal roads is rated **good to very good**.

431 km
SURFACED

178 km
GRAVEL

92.43 km
Roads resealed since 2022

R87.57 mil
Spent on road resealing since 2022

16.8 km
New roads constructed since 2022

R21.84 mil
Spent on road construction since 2022

UPGRADE OF

MUNICIPAL FLEET AND PLANT EQUIPMENT

61 vehicles and specialised plant items procured since 2022

Since 2022, the Municipality has invested in renewing and expanding its fleet to support service delivery across Municipal Public Safety, Infrastructure Services and Community Services.

26 LDVS & SEDANS

R10.84 mil

Used mainly by Law Enforcement, Traffic, Fire, Electricity, Water, Roads, Refuse, Parks and Open Spaces.

OPERATIONAL PLANT EQUIPMENT





FOCUS AREA THREE

OPTIMISATION OF FINANCIAL RESOURCES

3

When compared to the audited financial position as at **30 June 2022**, the Municipality's financial position has **improved materially** rather than remaining constant or regressing. Total assets increased from **R4.73 billion** in 2022 to **R5.36 billion** in 2026, while net assets increased from R**3.72 billion** to **R4.29 billion**.

Cash and cash equivalents improved substantially from **R616.3 million** in 2022 to **R958.1** million in 2026, reflecting stronger liquidity and enhanced financial resilience. The Municipality's **cash coverage ratio improved from 5.73 months in 2022 to 7.3 months in 2026**, demonstrating a significant strengthening of its ability to absorb financial shocks and fund operations from existing cash resources. Similarly, the current ratio (current assets divided by **current liabilities) improved from approximately 2.57:1 in 2022 to 3.55:1 in 2026**, indicating a stronger short-term liquidity position and increased capacity to meet current obligations as they fall due.

Despite continued investment in infrastructure and service delivery, the Municipality has maintained a healthy balance sheet, consistently generated operating surpluses and strengthened its overall financial sustainability over the four-year period. This positive trend reflects prudent financial management, strong revenue collection performance and the Municipality's ability to maintain service delivery while preserving its long-term financial viability.

STRONGER LIQUIDITY

7.3 months
CASH COVERAGE
improved from 5.73 months in 2022 to 7.3 months in 2026.

3.55 : 1
CURRENT RATIO
Up from approximately 2.57 : 1 in 2022.



COLLECTION RATE

98.31%
AVERAGE COLLECTION RATE SINCE 2022

The Municipality has consistently achieved high collection rates over the five-year period, with a temporary decline in 2023/24 followed by a strong recovery.

+0.42%
Increase in the collection rate from 2022/23 to 2025/26

99.38%
Highest collection rate in five years (2025/26)

FIVE-YEAR COLLECTION RATE

2021/22	2022/23	2023/24	2024/25	2025/26
98.98%	98.96%	96.13%	98.11%	99.38%

WHY COLLECTION MATTERS

Effective revenue collection supports the Municipality's ability to:

Maintain services
Ensure that essential municipal services can continue to be funded

Invest in infrastructure
Support ongoing infrastructure development and maintenance

Meet financial obligations
Maintain sufficient liquidity to meet operational commitments

Strengthen long-term sustainability
Build financial resilience while continuing to deliver services

SUPPLY CHAIN MANAGEMENT (SCM)

Awards in excess of R30 000

520
CONTRACTORS BENEFITED FROM TENDERS

Year	Tenders	Value of tenders	Formal quotations	Value of formal quotations
2022/23	40	**R830.1m**	49	**R4.0m**
2023/24	43	**R968.8m**	30	**R3.3m**
2024/25	64	**R249.9m**	33	**R4.2m**
2025/26	27	**R385.4m**	32	**R3.5m**

Values rounded for presentation

DIGITAL CONTRACT REGISTER

77	33	21	21
Contract records	Tenders	Formal quotations	Deviations

A digital Contract Register provides a central platform for monitoring contracts from tender award to commencement, improving visibility, administration and governance.

FROM PROCUREMENT TO PERFORMANCE

Digital tools in the Logistics environment have streamlined and strengthened procurement processes.

Contract Pricing
Digital access to contract pricing information

Purchase order amendments
Streamlined requests and approvals

Receipt reversals
Controlled digital processing of reversal requests

Inventory management
Improved visibility and management of stock

Price checking
Digital access to item, bidder and contract pricing information

BUSINESS IMPROVEMENTS

DIGITAL SOLUTIONS AND INNOVATION

Since 2022, Overstrand Municipality has developed in-house digital solutions using Microsoft Power Platform technologies, including Power Apps and Power Automate. These solutions have transformed manual processes into digital workflows, improving visibility, efficiency, accountability and access to management information.

FINANCE
Digital Finance Help Desk
Streamlined support requests through digital workflows.
- Improved tracking
- Greater accountability
- Better visibility
- Structured workflows

CONTRACTS
Digital Contract Register
Central platform to manage the process between tender award and commencement.
- Contract visibility
- Monitoring of milestones
- Better administration
- Governance and auditability

LOGISTICS
Digital Workflow Solutions
Applications to improve the management of:
- Contract pricing
- Contract price adjustments
- Purchase order amendments
- Receipt reversals
- Procurement workflows

FLEET
Digital Fleet Management System
Launched on 1 July 2023.
- Automated workflows
- Electronic approvals
- Real-time dashboards
- Performance reporting
- Management controls
- Supports RT46 contract administration

2024 PROVINCIAL TREASURY INNOVATION AWARD

Overstrand Municipality received a Provincial Treasury award for innovation in 2024, recognising its continued focus on improving municipal processes through innovation and digital solutions.

THE RESULT

Less manual administration	Better operational visibility	Improved reporting	
Stronger governance	Enhanced auditability	More efficient workflows	Better information for decision-making

FOCUS AREA FOUR
SAFE AND HEALTHY ENVIRONMENT

TOP 3 PUBLIC SAFETY SUCCESSES

Overstrand Municipality continues to invest in public safety, emergency services, law enforcement and environmental management to protect communities and improve service delivery.



no. 1 GANBAAI DLTC

Established: 14 January 2025

The Gansbaai Driving Licence Testing Centre (DLTC) allows residents to:

- Obtain learner's licences
- Renew driver's licences
- Book learner's tests

Residents no longer need to travel to Hermanus for these services

NEXT STEP:
*Phase 3 is scheduled for implementation during the **2026/27 financial year.***



no. 2 HERMANUS TRAFFIC DEPARTMENT GENERATOR

Installed: 25 July 2023

The installation of a generator allows the Hermanus Traffic Department to continue operating during **loadshedding and power outages**, supporting uninterrupted service delivery.



no. 3 FIRE STATION UPGRADES

Phased implementation since 2020/21

Hermanus Fire Station
Upgrades support **24-hour service delivery** and include:

- Vehicle hanger
- Sleeping quarters
- Kitchenette
- Space for a Hazmat response vehicle
- Office space for senior officers

Further renovations are planned for an **Incident Command Centre and Disaster Management facilities**.

Gansbaai Fire Station
Renovations allow for 24-hour services, with facilities accommodating both male and female firefighters and improved ablution facilities.

FIRE, DISASTER & TRAFFIC SERVICES



Protecting communities when it matters most

FIRE AND DISASTER MANAGEMENT AND SECURITY SERVICES

2164
FIRES
Attended to since 2022

23
FATALITIES
since 2022

40
DISASTER INCIDENTS
Responded to since 2022

R7.39m
FIRE SERVICES FLEET INVESTMENT
since 2022







2 658
NEW DRIVER'S LICENCES ISSUED
Since 1 July 2022

34 022
DRIVER'S LICENCES RENEWED
Since 1 July 2022



LAW ENFORCEMENT

ANTI-POACHING OPERATIONS

Law enforcement operations have resulted in the confiscation of vehicles, vessels, trailers and illegal fishing and marine resources.

R3.79m

VEHICLES, VESSELS, TRAILERS & DIVING EQUIPMENT
confiscated equipment worth
R3.79 mil

83 512
ABALONE UNITS
confiscated
Value: R24.03 mil

24 649
West Coast Rock Lobster (WCRL) UNITS
confiscated
Value: R5.48 mil

7 722
FISH & WHITE MUSSELS
confiscated
Value: R828 490

LAND INVASION & BY-LAW ENFORCEMENT

14 686
LAND INVASION COMPLAINTS
Attended to from 1 July 2022 to 30 June 2026

602
STRUCTURES DEMOLISHED
From 1 July 2022 to 30 June 2026

151 894
BY-LAW INFRINGEMENTS
Attended to from 1 July 2022 to 30 June 2026

NEW DRONE SURVEILLANCE CAPABILITY



DRONES IN ACTION
Officers successfully completed the SACAA-accredited Remote Pilot Licence (RPL) training in 2025

THE DRONE CAPABILITY SUPPORTS:

- Surveillance operations
- Anti-land invasion activities
- Monitoring and management of service delivery protests

ENVIRONMENTAL MANAGEMENT

ALIEN VEGETATION CLEARING

Since 2022, the Municipality has cleared:



1 778.73 HECTARES
of alien vegetation.

Financial year	Hectares cleared
2022/23	374 ha
2023/24	597 ha
2024/25	436.64 ha
2025/26	371.09 ha

R6.61 mil
SPENT ON ALIEN VEGETATION CLEARING
since 2022

ENVIRONMENTAL PROJECTS

5 ENVIRONMENTAL MANAGEMENT PROJECTS

1. Strategic Baboon Management Programme
2. Catchment-2-Coast
3. White Desert Palmiet Nursery
4. United Nation Environmental Programmes (UNEP) #GenerationRestoration
5. Breede-Olifants Catchment Management Agency (BOCMA) Alien Clearing Initiative

ENVIRONMENTAL PROJECTS

9 CO-MANAGEMENT AGREEMENTS

Partnerships include:

- Cliff Path Management Group
- Hermanus Botanical Society
- Hermanus Hacking Group
- Paddavlei Eco-Group
- Whale Coast Conservation
- Sandbaai VOS
- Millstream Stanford
- Rooi Els Ratepayers' Association
- Pringle Bay Ratepayers' Association

ENVIRONMENTAL EDUCATION & AWARENESS INITIATIVES

26
IMPLEMENTED
since 1 July 2022



FOCUS AREA FIVE

SOCIAL UPLIFTMENT AND ECONOMIC DEVELOPMENT

5

The municipality has implemented several housing projects since 1 July 2022. This not only included the construction of Breaking New Ground (BNG) housing but also the upgrading of informal settlements and provision of FHF (First Home Finance) serviced sites.

Upgrading of informal settlements included the installation of water, sewer, stormwater and roads and individual wetcores (toilet cubicle with tap and basin) as well as construction of communal ablution facilities. FHF sites are fully serviced erven made available to qualifying FHF, previously FLISP, beneficiaries at input costs, to construct their own houses.







R402.6 mil
since 2022

A total number of **1 407 BNG** units have been constructed in **Stanford, Blompark and Masakhane**, **348 FHF** sites serviced in **Mount Pleasant and Stanford** and **779 UISP** erven serviced in **Masakhane, Gansbaai** over the last 4 years.

120 Communal ablution facilities were also constructed on the Schulphoek Upgrading of Informal Settlements Programme (UISP) Project.

Planning for future projects is now in progress.

Various housing projects were implemented and completed between 1 July 2022 and June 2026. This includes projects in Stanford, Blompark and Masakhane.
Below is a summary of each.

Blompark IRDP Top structures

The total project comprised the development of 539 BNG houses in Blompark, Gansbaai under the IRDP Programme. The project was implemented in phases over various financial years as funding became available from the Department of Infrastructure. Construction commenced during September 2021 and completion of 539 units was achieved at the end of October 2025.





Masakhane IRDP Top structures

The total project comprises of the development of 295 BNG houses in Masakhane, Gansbaai under the IRDP Programme. The project was implemented in phases over various financial years as funding became available from the Department of Infrastructure. Construction commenced during April 2022 and completion of the 295 units was achieved at the end of April 2024.





Stanford IRDP Top structures

The total project comprises of the development of 573 BNG houses and 48 FHF serviced sites in Stanford under the IRDP Programme. The project was implemented in phases over various financial years as funding became available from the Department of Infrastructure. Construction commenced during September 2023, and completion of the 573 units was achieved at the end of April 2025.





SOCIAL AMENITIES

Blue Flag Beaches



Figure 1: 2025/2026 season



Figure 2: 2024/2025 season



Figure 3: 2023/2024 season

Overstrand's beaches are popular with residents and visitors, with the municipality applying for Blue Flag status for selected beaches each season, typically covering the peak holiday period from December to mid-January. This internationally recognised eco-label recognises beaches that meet strict environmental, cleanliness, safety and tourism standards.

Amphibious wheelchairs are available at Grotto and Kleinmond beaches, helping people with mobility challenges enjoy the beach.

Libraries

Overstrand Municipality has **9 public libraries inclusive of 2 satellite libraries**. All Overstrand communities have access to library facilities.





Accolades

Western Cape Cultural Affairs Awards

Hermanus Library has proudly been named Public Library of the Year at the Western Cape Annual Cultural Awards for 2025 and 2026 respectively, a prestigious recognition of its outstanding service, innovation and commitment to community development. The award celebrates a library that goes beyond traditional lending services by creating an inclusive, welcoming space where people of all ages can learn, connect and grow. Furthermore, the library also received the Best Friends of a Public Library Award 2026 and was named runner-up in the Digital Literacy Champion Award 2026.

Whereas Hawston Library was honoured with the 2025 Cultural Award for Substantial Contribution to Reading and Literacy Development by the Western Cape Department of Cultural Affairs and Sport. Moreover, Hawston Public Library took top honours in the Community Impact Through Outreach Award 2026 and was also recognised as runner-up in the Reading and Literacy Champion Award 2026.













LIBRARY INFRASTRUCTURE UPGRADES

Hawston Library



2024/2025: The ceiling and asbestos box gutters have been replaced with new ones. An extended roof for water flow right around the library. Old gutters were in the roof and after years it caused a lot of damage such as leakage and damaged to the ceiling.

2025/2026: The library hall was enhanced through important infrastructure improvements. The existing wooden doors were replaced with secure steel safety gates, and a covered veranda with a concrete floor was constructed adjacent to the hall.



Kleinmond Library

2024/2025 financial year replaced a leaking roof on old section of the library with new improved technology roofing and ceiling repaired where it was damaged.

Stanford Library

During the **2025/2026** financial year, Stanford Library underwent facility upgrades focused on the refurbishment of the library's bathroom facilities and included the installation of new toilets and wash basins, the replacement of skirting, and the repainting of the area.

Municipal Community Facilities

No of community facilities upgraded since 2022	9
No of community facilities maintained since 2022	9
R value of the spending on the upgrade and maintenance of community facilities since 2022	R4.8m



Gansbaai Library

2024/2025 funding was received from Provincial Library Services as well as own funds were used to install a much-needed Emergency Exit Door.
2025/2026 installed much-needed gutters on the front stoep area. Furthermore, repairs were also done to the fence gate, due to vandalism.

Upgrade of Community Facilities since 2022:

Various kitchen appliances were purchased to equip the community halls with a total value of **R445.406 mil**. The Moffat Hall's kitchen and ablution facilities were upgraded, and the floors were replaced, due to wear and tear. The total spent at Moffat Hall was **R1.114 mil**.

The Kleinmond Town Hall's windows were replaced due to weather damage, and the exterior was painted. De Wet Hall floors were replaced, and concrete was used due to the old wooden floors being damaged which was a Health and Safety risk. Overall new tables and chairs were purchased and distrusted to the various community halls.



Moffat Hall floor replacement



De Wet Hall floor replacement



Kleinmond Town Hall window replacement



Moffat Hall kitchen upgrade



Moffat Hall ablution upgrade

Various sport masterplans have been compiled in consultation with the applicable sport committees & communities, for the upgrading of sport facilities in Overstrand.

The following sport facilities have been upgraded or are undergoing upgrades:

- **Hawston Sport Grounds**
- **Kleinmond Sport Grounds**
- **Mount Pleasant Sport Grounds**

HAWSTON SPORT GROUNDS

Various upgrades have been undertaken at the Hawston Sport grounds, resulting in enhanced sport facilities. These improvements have contributed to increased utilisation of the facility and a growing demand for suitable, appropriate supporting infrastructure for players, spectators and the community. The construction of a 1000-seater stadium pavilion was part of the overall masterplan of the facility. Due to the magnitude of the project, the implementation was split into different construction phases.

HAWSTON SPORT GROUNDS NEW STADIUM PAVILION

2023/2024 & 2024/2025

PHASE 1

Cost (Excl. VAT) R12.4m

Entailed the construction of the 1st half of the stadium:

- Construction of the concrete structural frame
- Installation of 500 precast concrete seats
- Construction of masonry walls for ablution facilities, change rooms, administration office, kiosk & storeroom



2025/2026

PHASE 2

Cost (Excl. VAT) R10.7m

Entailed the construction of the 2nd half of the stadium

- Continuation of the concrete structural frame
- Installation of another 500 precast concrete seats
- Access features staircase & ramps with balustrades
- Construction of change rooms, storeroom & first aid room





2026/2027

PHASE 3

Cost (Excl. VAT) R5.6m

(Currently under construction)

- Involves the installation of a structural steel roof & associated works at the stadium pavilion



KLEINMOND SPORT GROUNDS

The Kleinmond Sport Grounds is utilized by the local community, schools and daycare centres to host sport events. It is the only facility in the area to practice and play rugby.

The initial floodlights (mounted on wooden poles) at the Kleinmond rugby field were insufficient and did not meet the standards for club-level lighting. The provision of proper floodlights is critical for extended access and utilisation of the facility and will ensure optimal use of the facility throughout the year. 6 x 15m high masts with 4 floodlights per mast were thus installed.

Overutilization of the rugby field caused damage to the grass surfaces i.e., bare soil patches and undulations on the playing surface where grass did not recover & re-grow. The high water-table and presence of groundwater saturate and soften the field soil which caused further damage. It was thus proposed to upgrade the existing rugby field; install subsurface drainage, flatten the existing berm between the rugby and netball courts to construct a practice strip to prevent the rugby field from being overused and subsequently damaged. The existing boundary was dilapidated and required replacement to ensure safety and structural integrity of the facility.






The upgrading of the Kleinmond Sport Grounds entailed the following:

2024/2025

- Installation of New Floodlights

Cost (Excl. VAT)
R2m

2025/2026

- Upgrading of the rugby field
- Construction of new rugby/netball warm-up/ practice area
- Installation of subsoil drainage
- Installation of an Irrigation system
- Construction of a new boundary wall

Cost (Excl. VAT)
R8.7m

MOUNT PLEASANT
SPORT GROUNDS

The existing netball & tennis courts are in poor condition and will be demolished. New netball/ tennis combination courts will be constructed.

The east-west orientation of the existing soccer field was not ideal as the sun obscures the players' vision. The soccer field will thus be repositioned to ensure that the field is orientated north to south. Stormwater is discharged underneath the R43 in the direction of the sport grounds; the water table is also very high in this area resulting in waterlogged & damaged fields.

A combined clubhouse to serve the different sporting codes is also proposed.

The upgrading of the Mount Pleasant Sport fields entails the following:

2025/2026 & 2026/2027

Cost (Excl. VAT)
R19m

- Construction of 6 x netball/tennis combination courts with line marks for volleyball & basketball
- Construction of a new grassed soccer field (orientated north to south)
- Construction of a new clubhouse (netball, tennis & soccer)
- Associated civils works, stormwater pipes & channels, subsoil drainage to address waterlogged conditions
- Installation of perimeter fencing
- Installation of an irrigation system

The work is currently under construction and is anticipated to be completed during **November 2026**. The construction of the clubhouse is expected to be completed by April 2027.







SOCIAL AND ECONOMIC DEVELOPMENT



The Expanded Public Works Programme (EPWP) is a critical socio-economic safety net through which Overstrand Municipality creates temporary work opportunities for some of the most vulnerable members of our communities. Since 1 July 2022, the Municipality has continued to implement EPWP projects across the Overstrand, providing much-needed income, work experience and pathways to improved livelihoods. Beyond the numbers, these opportunities represent dignity, hope and practical support for households affected by unemployment and poverty.

EPWP Work Opportunities

4 566
EPWP work opportunities created since 1 July 2022

339
EPWP projects implemented since 1 July 2022

R12.9m
Total budget spent on EPW work opportunities since 1 July 2022





EPWP Accolades

Our commitment to effective and impactful EPWP implementation has also been recognised by the Western Cape Government, with Overstrand Municipality receiving the accolade of **Best Run EPWP in the Western Cape Province** — a recognition that affirms the Municipality's commitment to responsible programme management, service delivery and creating meaningful opportunities for those who need them most.

SMME support

740

SMME's supported since 1 July 2022

By equipping small businesses with the tools to navigate regulations and seize market opportunities, we are building resilient enterprises that sustain livelihoods across our region.

SMME PARTNERSHIP SINCE 2022



The SMME Development Programme, implemented through a collaborative partnership between Overstrand Municipality and Veolia during the 2024/2025 financial year, successfully supported six local SMMEs with a total investment of R500 000.

4 LARGEST DEVELOPMENTS IN THE MUNICIPAL AREA SINCE 1 JULY 2022

Hermanus Day Hospital - The expansion of the medical facility on Erf 12308 in Westcliff, Hermanus, was approved by the Municipal Planning Tribunal at a Special MPT meeting on 14 September 2026. The project will improve access to medical-related services and further establish Westcliff as a medical node.

Zwelihle Business Hub - Erf 8621 in Zwelihle is proposed for business development. The project will provide local established business owners with formal trading space, with suitable candidates offered the opportunity to occupy the units once the development is approved and completed.

The Whale Coast Mall - Erf 861 Sandbaai, extended the mall with additional shop units. Construction of the extension which includes the parking layout was completed in 2025.

Gansbaai Day hospital - Erf 4081, c/o Main Road and Riet Street, Gansbaai: Following groundbreaking on 28 July 2023, construction of an emergency unit, hospital and theatres was completed. Internal finishing of the main entrance and pharmacy is currently underway as well as the construction of a radiology unit with estimated completion by end of December 2026. Following commissioning by Department of Health, it is envisaged that the doors of the hospital will open towards the end of the first quarter of 2027.

SOCIAL DEVELOPMENT



EARLY CHILDHOOD DEVELOPMENT (ECD)

21 MUNICIPAL BUILDINGS used for ECD services

1 648 CHILDREN registered and accommodated

All **21** buildings are registered and together accommodate **1 648** children

BODY SAFETY PROGRAMME

24 SESSIONS

788 CHILDREN reached

Empowering children with knowledge and skills to stay safe

CHILD PROTECTION WEEK

8 EVENTS/INITIATIVES to promote child safety

Raising awareness and strengthening child protection in our communities.

OVERSTRAND YOUTH DESK

36 YOUTH OUTREACHES

3 CAREER EXPOS reached 585 youth

Connecting young people with opportunities

YOUTH SKILLS DEVELOPMENT

30 Focused skills development training

64 Cold water plumbing skills programmes

40 Job readiness workshop participants

48 Completed skills Development training

992 Computer literacy training completed

TEENAGE PREGNANCY AWARENESS

300 Youth reached

22 Youth Day Events

3 Youth Empowerment Events

GENDER BASED VIOLENCE (GBV)

24 GBV Ambassadors trained

75 GBV Community Engagement participants

26 GBV Outreaches /awareness sessions

8 16 days of Activism campaign events

ELDERLY OUTREACHES

- Elderly Outreaches **24**
- Mayor's Senior Citizen Domino Competition **200 participants**
- Disability Rights Awareness **690 people reached**
- Outreaches for Disabled **40 people reached**
- Home Care Training **40 people reached**
- Mental Health Training **60** people reached
- Thusong Digital Ambassadors assist **56 993 residents**

EPWP SOCIAL INITIATIVES

TOP 2 SOCIAL DEVELOPMENT INITIATIVES

1. After-school programme for primary school children
2. Ihemba Special Day Care for children with disabilities

IHEMBA SPECIAL DAY CARE
Care for Children with Disabilities

The only facility of its kind in Zwelihle, providing specialised therapeutic and stimulating educational support for disadvantaged children with disabilities who are not accommodated in mainstream facilities.

5 DAYS A WEEK







AFTER-SCHOOL PROGRAMME
Supporting Our Primary School Children

The programme provides primary school children with after-school services, ensuring a safe environment while they are assisted with their homework. Children also take part in structured activities such as annual nativity plays.

200 CHILDREN ACCOMMODATED every day at no cost to parents or the school.

ACTIVITIES INCLUDE:

- ☑ Homework support
- ☑ Life skills
- ☑ Recreational activities
- ☑ Annual nativity play



OVERSTRAND YOUTH DESK
Connecting Young People with Opportunities

The Youth Desk assists young people with drafting CVs, searching for jobs, applying for bursaries, tertiary studies, NSFAS funding and bursaries. Regular outreach services make these opportunities accessible to youth in our communities.

226
YOUTH VISITORS PER MONTH
(average during 2025/26)

SERVICES
- CV Support
- Job Searches
- Bursaries
- Tertiary Studies
- NSFAS Funding

36 YOUTH OUTREACHES reached **2 108** youth

3 CAREER EXPOS reached **585** youth



THUSONG DIGITAL AMBASSADORS (TDA'S)
Bridging the Digital Divide

Six TDA's provide outreach services in the Overstrand, with tablets and Wi-Fi, assisting citizens with SASSA applications, UIF, SARS and home affairs queries. They also support government online services and guide residents on accessing essential services.

6 TDA'S IN SERVICE

56 993 PEOPLE ASSISTED through outreach services

TOURISM CAPE WHALE COAST BRAND

EVENTS HOSTED

2 336 in 2022/2023

3 040 in 2025/2026

30.14%

INCREASE
704 additional events



VISITOR INFORMATION CENTRES WALK-IN VISITORS

45 087 in 2022/2023

44 674 in 2025/2026

0.92%

DECREASE
413 fewer visitors

SOCIAL MEDIA REACH

87 950 in 2022/2023

138 146 in 2025/2026

57.07%

INCREASE
50 196 total growth

cape whale coast
Hangklip-Kleinmond | Hermanus | Stanford | Gansbaai

WHALES & WILDLIFE

FLOWERS & FYNBOS

WINE & FOOD

ADVENTURE & OUTDOOR

BEACHES & COASTS



MEDIA EXPOSURE & DESTINATION VISIBILITY

From **1 July 2022 to 30 June 2026**, Cape Whale Coast Tourism achieved an estimated 480+ media features across print, digital, television, streaming and social platforms - based on a conservative baseline of 10 placements per month. This sustained exposure has significantly strengthened **Cape Whale Coast brand awareness**, showcasing the destination to domestic and international audiences and generating substantial promotional value.

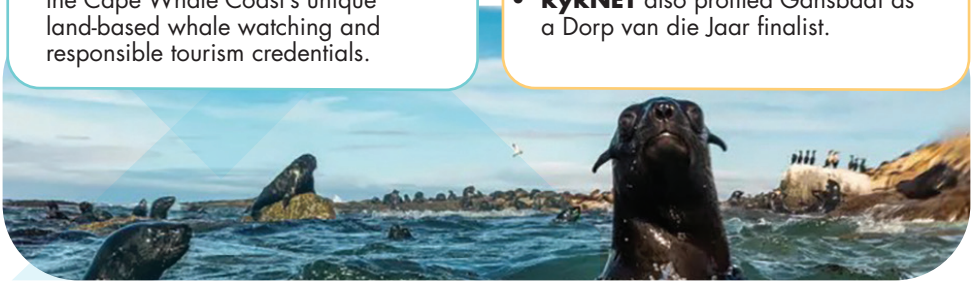
480+
MEDIA FEATURES
across print, digital, television, streaming and social platforms

INTERNATIONAL & GLOBAL EXPOSURE

- **CNN Inside Africa** featured Stanford and the internationally recognised Stanford in **Bloom / Chelsea Flowers 2025**.
- **The Sunday Times UK** highlighted **Grootbos Nature Reserve and Marine Dynamics**, bringing the destination to a global travel audience.
- **Travel + Leisure India & South Asia** named Grootbos **Best Sustainable Hotel – 2025**.
- **Titan Travel UK** named South Africa the **World's Top Wine Tourism Destination for 2025**, reinforcing the profile of the Hemel-en-Aarde Valley and regional wine routes.
- **Responsible Travel UK** featured the Hermanus Whale Crier, highlighting the Cape Whale Coast's unique land-based whale watching and responsible tourism credentials.

TELEVISION, STREAMING & BROADCAST REACH

- **iShowSpeed**, a US-based global streamer, generated **15.7 million views** through a Gansbaai shark-cage-diving experience with White Shark Diving Co.
- **kykNET** showcased the region's people, conservation icons and attractions through *Overbergbewoners*, featuring Onrus, Tristan Roberts, Panthera Africa, Grootbos and Stony Point.
- **SABC News** provided national exposure for the Hermanus whale season and local conservation and clean-city initiatives.
- **VIA TV and kykNET** featured Cape Whale Coast attractions and businesses, including Lemonlicious, Skybar and Strandkloof Caravan Park.
- **kykNET** also profiled Gansbaai as a Dorp van die Jaar finalist.



NEWS

NATIONAL PRINT & DIGITAL EXPOSURE

- **News24** featured the completed Hermanus Cliff Path and the region's gold-winning Chelsea Flower Show team.
- **Daily Maverick, The Citizen and Getaway** published extensive coverage of the region's beaches, adventure experiences, fynbos, conservation initiatives and small-town destinations.
- **ROVE SA, Cape Town Etc, Die Tuinier Tydskrif and Agri News** highlighted the Cape Whale Coast's towns, gardens, wine, flowers and unique visitor experiences.
- **Golf Digest South Africa** ranked Arabella Golf Course **No. 6 in its 2026 Top 100**, maintaining its position among South Africa's elite courses for the 23rd consecutive year.
- **Eat Out, Woolworths and Dineplan** recognised regional culinary excellence, including Creation Wines, Bientang's Cave and Schneider's Cape Floral Kitchen.



CAPE WHALE COAST **TOURISM**

BUILDING GLOBAL DESTINATION AWARENESS

480+ media features.
Millions of views.
One distinctive destination.

From **whales and wildlife to wine, wildflowers, food and adventure**, Cape Whale Coast Tourism continues to secure high-value exposure that builds awareness, strengthens destination credibility and positions the region on the **national and international tourism map**.

ACCOLADES & BRAND IMPACT

The **Cape Whale Coast** continues to grow its reputation as one of South Africa's distinctive coastal destinations - where **marine experiences, nature, adventure, food, wine and authentic coastal living** come together.

Across Gansbaai, Stanford and the wider Cape Whale Coast, local businesses and attractions are earning recognition on provincial, national and international platforms. These achievements strengthen the destination brand, generate valuable exposure and reinforce the quality of the visitor experience.

cape whale coast
kleinbaai-kassiesbaai | hermanus | stanford | gansbaai

One Coast. Many Experiences.



Together, these accolades reinforce the Cape Whale Coast brand across key tourism pillars:

- **Marine & Wildlife** — world-class ocean experiences and responsible marine tourism.
- **Nature & Conservation** — protected landscapes, coastal environments and sustainable tourism.
- **Food & Wine** — award-winning wines, cheeses and authentic local produce.
- **Adventure & Outdoors** — camping, exploration and active coastal experiences.
- **Coastal Towns & Authenticity** — distinctive communities, local stories and experiences that encourage visitors to stay longer and explore further.
- **International Appeal** — global awards and recognition provide valuable third-party endorsement and destination exposure.

Building the Cape Whale Coast Brand

From award-winning produce to world-class marine experiences, every accolade adds another chapter to the Cape Whale Coast story.

The cumulative effect is a stronger destination proposition: **a place to experience, explore, taste and remember — where the ocean meets nature, adventure and authentic South African hospitality.**

HERMANUS CLIFF PATH EXTENSION

The Hermanus Cliff Path extension, launched in October 2025 by the Cliff Path Management group, connects the New Harbour to Grotto Beach. By removing the need to detour onto Main Road, it gives tourists a much better walking experience.









FYNARTS SCULPTORS LEGACY WALK

The Sculptors' Legacy Walk in Hermanus is a free, permanent public art installation along High Street, created by the Hermanus FynArts Festival as an extension of the Gearing's Point cliffside displays. By placing high end South African sculptures right in the town center, it makes fine art easily accessible to everyone.











SWALLOW PARK HERMANUS

Swallow Park Hermanus received a much-needed upgrade ,restoring the historical site into a beautiful experience for visitors to the area. It stands as a prime example of how public-private collaboration can drive regional tourism and community development.







HERMANUS VILLAGE AMBLE

The Hermanus Village Amble is a self-guided walking route through the CBD that celebrates public art, street murals, outdoor sculptures, and local spaces. Created through a public-private partnership, it functions as an open-air gallery leading visitor through main streets, arcades, and side alleys.





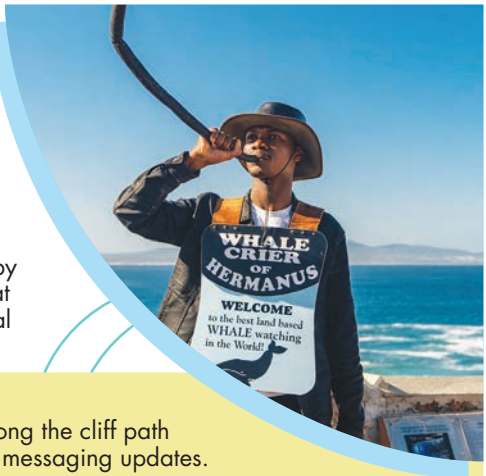






Real-Time Whale Crier Updates

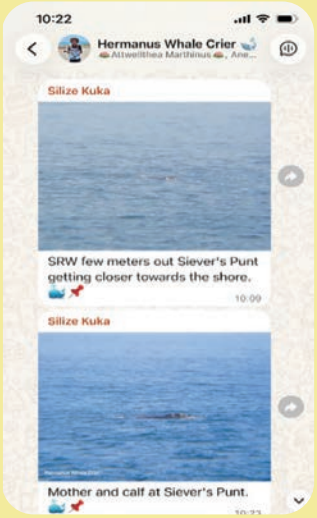
Technology merges the iconic heritage of the world's only Whale Crier with modern digital connectivity to elevate land-based whale watching along Walker Bay.
While the Whale Crier continues the tradition of blowing a kelp horn to alert visitors to nearby Southern Right Whales, technology ensures that visitors receive real time updates through digital communication channels.



- **Instant Sighting Alerts:** Live sighting locations, and movements along the cliff path are broadcast immediately via social and messaging updates.



- **Enhanced Visitor Navigation:** Visitors receive GPS-linked locations or landmark references (e.g Gearing's Point, Siever's Point, etc), removing the guesswork and allowing tourists to maximise their land-based viewing time.



- **Utilising Technology:** The initiative bridges heritage and modern tourism technology, ensuring that an iconic symbol remains relevant, highly engaging, and responsive to international and domestic visitors.



KLEINMOND BIKE PARK

OPENED IN FEBRUARY 2022





The Kleinmond Bike Park, managed by the Kleinmond Cycle Club, is a dedicated cycling facility that provides a safe, structured environment for riders of all ages and skill levels.
Beyond its recreational value, the Bike Park stands as a community achievement, offering a hub for social rides, skill building, and eco-tourism while showcasing Kleinmond's natural surroundings.



PENGUIN TRAIL, BETTY'S BAY (A GUIDED SLACKPACKING TRAIL) LAUNCHED IN 2026

The Penguin Trail is a guided slackpacking route through the Kogelberg Biosphere, combining coastal walks and mountain paths over three days. Managed by the Hangklip Community Care Centre, the trail not only showcases the region's biodiversity and cultural heritage but also supports community welfare initiatives. It stands as a model of sustainable tourism, blending conservation, recreation, and social impact.







STANFORD ENTRANCE

The R43 project was officially completed in October 2025 and included road rehabilitation, new street lighting, safer access points, stormwater infrastructure, signage and other road improvements. The Stanford Conservation Trust has recently initiated a project to plant flowers at the Stanford town entrance, making the gateway to Stanford more colourful and welcoming and enhancing the first impression for visitors entering the village.



DIE WANDELPAD – WALKING TRAIL IMPROVEMENTS

The Stanford provides a visitor walking experience through the village and along the Klein River, linking natural, heritage and recreational attractions. The Stanford Wandelpad has received ongoing improvements and maintenance to enhance the visitor experience and accessibility of this important natural and recreational tourism asset







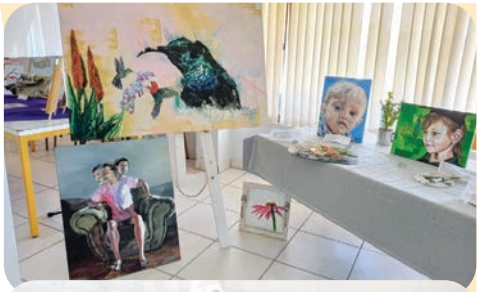
DIE OU KRAAL PICNIC SITE, STANFORD

The Ou Kraal Picnic Site, situated near the Willem Appel Dam and forming part of the Wandelpad experience, has also benefited from ongoing improvements and maintenance.



Franskraal Art Route

The Franskraal Art Route has been officially approved by Overstrand Municipality around August 2025.





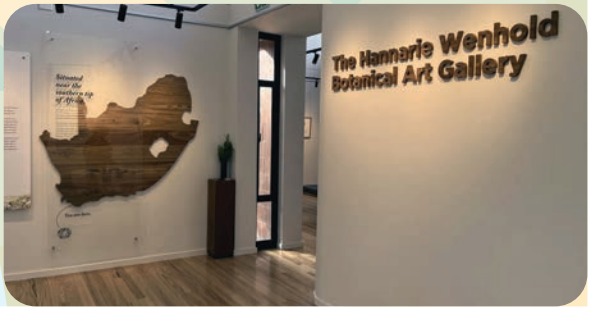


The Hannarie Wenhold Botanical Art Gallery - Grootbos Florilegium

Formally opened to the public at the Hannarie Wenhold Botanical Art Gallery on 01 September 2022.







CONTACT US

SWITCHBOARD
028 313 8000
General enquiries such as municipal accounts

CONTACT CENTRE
028 313 8111
Municipal infrastructure such as
faulty street lights, blocked drains

FIRE & RESCUE
028 312 2400
In case of a fire, flood or medical emergency

LAW ENFORCEMENT
028 313 8996
Law enforcement day-to-day complaints

OVERSTRAND CITIZEN APP
Report it, get it fixed

EMAIL
enquiries@overstrand.gov.za

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