Collab Citizen App

You can log any type of Service Request on our App
We monitor and assign the requests 24/7

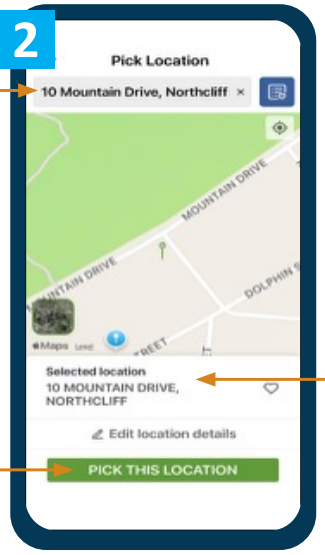
24 HOURS SERVICE

Municipaliteit • U-Masipala • Municipality
OVERSTRAND

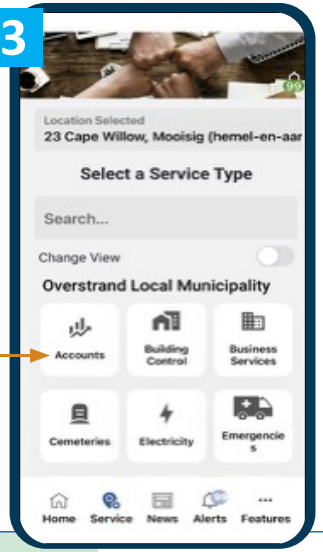
Log a Service Request (Example used: log a Meter Reading)

1 Click on Services

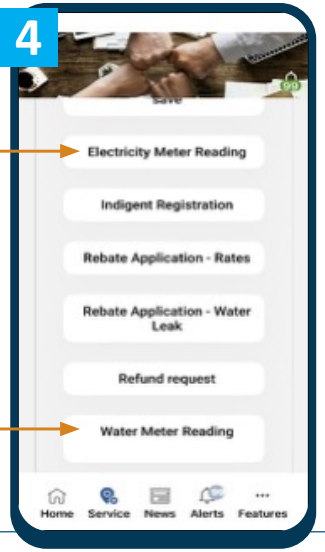
2 (or) Enter other address / Select address / (or) Edit location details



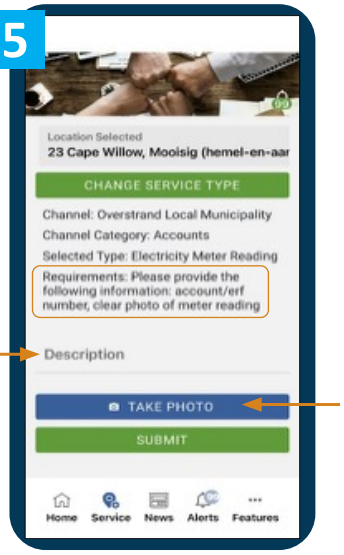
3 Select Accounts



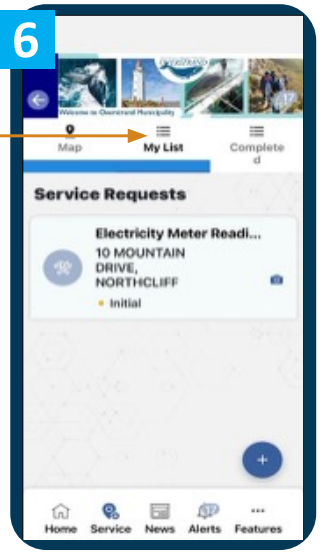
4 Select Meter Reading you want to submit



5 Enter the account/erf number / Upload/Take photo to upload



6 The service request will show in My List



WWW

PLEASE VISIT THE OVERSTRAND WEBSITE FOR MORE INFORMATION AND HELP ON HOW TO USE OUR CITIZEN APP

http://www.overstrand.gov.za/overstrand-collab-citizen-app

WE INVITE RESIDENTS TO MAKE USE OF THE CITIZEN MOBILE APP TO REPORT AND TRACK OUR SERVICE REQUESTS

Log a service request on our Citizen App and we will get back to you

- Search for the green Collab Citizen icon in Google Play Store, Apple App Store, or Huawei App Gallery and download
- Simply log in,
- Tap the relevant icon,
- Follow the steps, and
- Submit your request

GET IN ON Google Play | GET IN ON App Store | GET IN ON AppGallery

You can save your Address as a favourite, so you don't have to select it every time – there is a flyer to guide you how to do this.