

WATER AND SEWER REBATE TARIFF APPLICATION



Overstrand Municipality
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This is an application to reduce the water consumption charges resulting from a water leak and malicious damage. The Municipality may, at its absolute discretion, provide a financial adjustment to the water rate tariff in accordance with the Overstrand Municipal Customer Care, Credit Control and Debt Collection Policy. A discount will be applicable on the excess sewer consumption charge as calculated. **The water leakage discounted tariff will not be considered in the instance of irrigation systems.** An application will only be regarded as a valid application if complete information and documentation as prescribed here is received.

APPLICANT DETAILS					
Title	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss <input type="checkbox"/> Body Corporate <input type="checkbox"/> Other <input type="checkbox"/>				
Name					
Surname					
Postal address					Postcode
Phone(h)		Phone(w)		Mobile	
Email				ID No.	

PROPERTY AND ACCOUNT DETAILS WHERE LEAK OCCURRED			
Municipal Account No.		Suburb	Property No.
Property Address			
		Postcode	

REQUIREMENTS FOR APPROVAL	
I understand that the application is subject to the following:	
(i). Application is within 90 days after the leak has been repaired.	<input type="checkbox"/> Yes <input type="checkbox"/> No
(ii). The leak was repaired within 10 working days since its detection: or any further leakages was prevented effectively after detection	<input type="checkbox"/> Yes <input type="checkbox"/> No
(iii). Applied only once in a cycle of 30 months	<input type="checkbox"/> Yes <input type="checkbox"/> No
(iv). Proof of payment for the conversion to a flow restrictor meter in the instance were a customer experiences a second leak within 30 months.	<input type="checkbox"/> Yes <input type="checkbox"/> No
(v). Proof of repair and costs as well as the date of repair, or a sworn affidavit from any person who has repaired the leak, has been submitted, or where the leak was repaired through the client's insurance, all of the following must be submitted:	
(1) proof of claim submitted to the insurance.	
(2) confirmation letter from the plumber that was appointed by the insurance to repair the leak.	<input type="checkbox"/> Yes <input type="checkbox"/> No

PLEASE NOTE: Discount for consumption will be calculated over the period that the leak was present by comparing the average consumption over a corresponding period. Any consumption above the average will be charged at the rebate tariff applicable, subject to a maximum period of 3 months.

LEAK DETAILS			
Date leak detected	/	/	Date leak repaired
			/ /
Please provide brief description and specific location of leak within the property / attach plumbers report			

DECLARATION AND SIGNATURE			
I/we,			hereby declare that all documents and information provided are correct and not false.
Signature of applicant			Date
			/ /

OUTCOME OF APPLICATION (Office Use)					
Approved		Not Approved		Signed by	Date
					/ /