



## BETTY'S BAY CONTINGENCY PLAN

7 JULY 2023

OBJECTIVE  
TO OVERCOME  
ANY ADVERSITY  
TOGETHER

# **BETTY'S BAY CONTINGENCY PLAN IN SUPPORT OF THE OVERSTRAND DISASTER MANAGEMENT PLAN IN THE EVENT OF A TOTAL ELECTRICITY BLACK OUT**

## **INTRODUCTION**

WE REALISE THAT IT IS IMPORTANT TO HAVE A CONTINGENCY PLAN IN PLACE TO ENSURE THAT EVERYONE IS SAFE AND THAT ESSENTIAL SERVICES CAN CONTINUE TO OPERATE AS SMOOTHLY AS POSSIBLE. CERTAIN IMPORTANT ACTIVITIES WERE CONSIDERED WHEN CREATING THIS CONTINGENCY PLAN FOR A TOTAL ELECTRICITY BLACKOUT IN BETTY'S BAY. THE ITEMS IN THE SCOPE OF THE CONTINGENCY PLAN, THE ITEMS ARE NOT NECESSARILY IN ANY SPECIFIC ORDER.

THE OVER-ARCHING INTENTION IS TO BE PREPARED, STRUCTURED AND EQUIPPED TO HANDLE ANY EVENTUALITY THAT MAY ARISE.

## **PURPOSE AND INTENT**

THE PURPOSE OF THIS CONTINGENCY PLAN IS TO ENSURE WE HAVE MEASURABLES IN PLACE HERE IN BETTY'S BAY IN THE EVENT OF A PROLONGED ELECTRICAL BLACK OUT.

IT IS ALSO TO FORM PART OF THE GREATER OVERSTRAND DISASTER MANAGEMENT PLAN. OUR CONTINGENCY PLAN IS ONE OF MANY THAT WILL ULTIMATELY ENABLE THE DISASTER MANAGEMENT TEAM WITH KNOWLEDGE AND RESOURCE AVAILABILITY TO GET US THROUGH A DISASTER IN THE SAFEST AND MOST EFFECTIVE WAY.

FACILITIES AVAILABLE

FIRST AID

VOLUNTEER FIRE AND RESCUE

NEIGHBOURHOOD WATCH AND PARTNERS, ASK SECURITY, CULIVE SECURITY, SANDOWN BAY SECURITY AND VETUS SCHOLA.

COOKING FACILITIES

ACCESS TO ACCOMMODATION SPACES

## **STATEMENT**

THE DISASTER MANAGEMENT TEAM ARE NOT THERE TO SORT OUT PROBLEMS OR FIX THINGS. THEY ARE PURELY ESTABLISHED TO COORDINATE AVAILABLE RESOURCES AND SERVICES TO A SPECIFIC AREA OF NEED. THE COLLECTIVE CONTINGENCY PLANS WILL ALLOW THE COMMAND CENTRE COMMANDER AND HIS STAFF TO ASSESS WHAT THEY HAVE AVAILABLE TO THEM TO GET THE JOB DONE. IF WE DO NOT HAVE A CONTINGENCY PLAN, THEN EFFECTIVELY WE HAVE NOTHING TO OFFER OURSELVES OR THE DISASTER MANAGEMENT TEAM.

## **CRASSULA HALL BETTY'S BAY COMMAND CENTRE AND NODEL POINT**

CRASSULA HALL WILL BECOME THE CENTRE OF ALL ACTIVITIES FOR BETTY'S BAY. WE HAVE A 5KW DIESEL GENERATOR CONNECTED TO THE CRASSULA HALL SO THAT IN THE EVENT OF A PROLONGED OUTAGE WE WILL HAVE ELECTRICITY. THIS WILL ALSO KEEP THE COMCEN LIVE.

THE REQUIREMENTS FOR THIS DIESEL GENERATOR TO BE EFFECTIVE WE WILL NEED A REASONABLE AMOUNT OF DIESEL ON SITE AND A SOURCE OR SOURCES OF DIESEL WITHIN THE BOUNDARIES OF BETTY'S BAY. OIL WILL ALSO BE A REQUIREMENT AND ONE OR TWO DIESEL MECHANICS TO BE ON STANDBY TO LOOK AFTER THE GENERATOR.

THE HALL WILL BE USED FOR VARIOUS THINGS BUT MOST IMPORTANTLY FOR

- A. THE BETTY'S EMERGENCY RESPONSE TEAM (BEST): TO TREAT AND PREPARE PATIENTS FOR RECOVERY AND/OR FOR FURTHER TREATMENT.
- B. THE VOLUNTEER FIRE AND RESCUE TEAM: TO LAUNCH ACTIVITIES AND ASSIST WHERE REQUIRED. WE MUST KEEP IN MIND THAT THE VOLUNTEER FIRE AND RESCUE TEAM FORM PART OF THE OVERSTRAND DISASTER MANAGEMENT PLAN AND MAY BE REQUESTED TO WORK ELSEWHERE BY THE OM COMMAND CENTRE.
- C. THE NEIGHBOURHOOD WATCH TO LAUNCH GRID PATROLS AND ASSIST WHERE REQUIRED WITH THEIR PARTNERS.
- D. THE JUJSKEI CLUB HOUSE WILL BE USED FOR THE VOLUNTEERS TO REST AND REFRESH.

- E. THE HANGKLIP COMMUNITY CARE CENTRE AND THE BOAT CLUB WILL BE CONSIDERED AS AN EXTENSION OF THE CRASSULA HALL.  
THEIR RESOURCES ARE:  
KITCHEN FACILITIES  
TRANSITION SPACES  
ELECTRIFIED SPACES
- F. THE MOOIUITSIG COMMUNITY HALL WILL BECOME THE NODAL POINT FOR ACTIVITIES AND COMMUNICATION. THERE ARE NO FACILITIES AT THE HALL BUT MAY BE USED AS SPACE FOR ANY ACTIVITY. SOMEBODY FROM THE COMMUNITY WILL BE ASSIGNED TO BE STATIONED THERE.

**LOCATIONS**

CRASSULA HALL, COMCEN AND JUKSKEI CLUB HOUSE COMPLEX.	CRASSULA ROAD
HANGKLIP COMMUNITY CARE CENTRE	LAKESIDE ROAD
MOOIUITSIG COMMUNITY HALL	DINER'S CORNER
THE BETTY'S BAY BOAT CLUB	THE PENGUIN COLONY
FIRE AND RESCUE BUILDING BEHIND THE LIBRARY	OPPOSITE CENTRE SHOPS

**COMMUNICATION**

IT IS IMPORTANT TO HAVE A COMMUNICATION PLAN IN PLACE SO THAT WE CAN KEEP EVERYONE INFORMED ABOUT THE SITUATION. THE NEIGHBOURHOOD WATCH CONTROL ROOM BEHIND THE CRASSULA HALL WILL BECOME THE COMMUNICATIONS CENTRE (COMCEN).

VOLUNTEERS REQUIRED AT THE COMCEN TO COMMUNICATE WITH OM DISASTER MANAGEMENT COMMAND CENTRE, THE COMMUNITY STRUCTURES AND THE COMMUNITY ARE:

COORDINATOR AND WATCH	WAYNE
FIRE AND RESCUE	JORIKA
MEDICS	ROB
FINANCE	ADRIAN
COMMUNICATIONS PERSON	KARON

OTHER MEMBERS WILL BE ASKED TO ASSIST DURING THE DISASTER.

THE MAIN FORM OF COMMUNICATION TO THE COMMUNITY WILL TAKE PLACE VIA THE OFFICIAL WHATSAPP GROUPS. THE WHATSAPP GROUPS WILL BE CHANGED TO ADMIN ONLY AT THIS POINT, UNTIL WE LOSE DATA AND THE INABILITY TO CHARGE OUR PHONES. WHEN COMMUNICATIONS FAIL COMPLETELY, WE WILL REVERT TO DRIVING FROM POINT TO POINT WITH VEHICLES TO GATHER AND GIVE INFORMATION TO OUR SEVEN REPRESENTATIVES.

**OFFICIAL GROUPS FOR COMMUNICATION IN BETTY'S BAY FOR GENERAL INFO AND INSTRUCTIONS**

SILVERSANDS COMMUNITY GROUP	SILVERSANDS WATCH
RONDEVLEI COMMUNITY GROUP	RONDEVLEI WATCH
STONY POINT COMMUNITY GROUP	STONY POINT WATCH
CENTRAL COMMUNITY GROUP	CENTRAL WATCH
BASS LAKE COMMUNITY GROUP	BASS LAKE WATCH
JOCK'S BAY COMMUNITY GROUP	JOCK'S BAY WATCH
SUNNY SEAS COMMUNITY GROUP	SUNNY SEAS WATCH

WHEN ONE CAN NO LONGER RECEIVE OR SEND MESSAGES OR PHONE, THE PROCESS WILL BE TO ENGAGE WITH YOUR AREA OR ZONE REP FOR INFORMATION. THERE WILL BE SOMEONE THAT WILL BE ABLE TO BRIEF REPS ON A REGULAR BASIS FOR THE REPS TO INFORM YOU OF ANY NEW OR INSTRUCTIONS. A CELL PHONE RADIO WILL BE MADE AVAILABLE FROM BETTY'S

BAY NEIGHBOURHOOD WATCH FOR USE BY THE DISASTER MANAGEMENT TEAM TO COMMUNICATE DIRECTLY WITH BETTY'S BAY INITIALLY.

THE CELL PHONE RADIO NETWORK

THE COMMUNICATIONS NETWORK WILL LOOK LIKE THIS		
NUMBER	COMMUNICATIONS CONTACT AREA	CALL SIGNS
1	DISASTER MANAGEMENT TEAM	ALPHA ALPHA
2	KLEINMOND POLICE STATION	KILO LIMA
3	CRASSULA HALL/COMCEN	BETTY'S BAY
4	PRINGLE BAY STREET WATCH	PRINGLE BAY
5	SILVERSANDS ZONE OF BB REP	SILVERSANDS
6	RONDEVLEI ZONE OF BB REP	RONDEVLEI
7	STONY POINT ZONE OF BB REP	STONY POINT
8	CENTRAL ZONE OF BB REP	CENTRAL
9	BASS LAKE ZONE OF BB REP	BASS LAKE
10	JOCK'S BAY ZONE OF BB REP	JOCK'S BAY
11	SUNNY SEAS ZONE OF BB REP	SUNNY SEAS
12	PRINGLE BAY STREET WATCH	PRINGLE BAY
13	VETUS SCHOLA IN PRINGLE BAY	VICTOR PAPA
14	VETUS SCHOLA IN BETTY'S BAY	VICTOR BRAVO
15	SANDOWN BAY SECURITY	SANDOWN BAY
16	ASK SECURITY	A S K
17	CULIVE SECURITY	SEE YOU LIVE

REPRESENTATIVES

1	SILVERSANDS ZONE 1 OF BB	BIANCA SHEPPARD	
2	RONDEVLEI ZONE 2 OF BB	DIRK BURGER	
3	STONY POINT ZONE 3 OF BB		
4	CENTRAL ZONE 4 OF BB	ARNOLD MULLER	
5	BASS LAKE ZONE 5 OF BB		
6	JOCK'S BAY ZONE 6 OF BB		
7	SUNNY SEAS ZONE 7 OF BB	ANDREW STOY	

NB: THE SPACES WITHOUT REPS WILL HAVE TO COORDINATE WITH OTHER AREA REPS FOR INFORMATION OR INSTRUCTIONS. A LIST OF IMPORTANT TELEPHONE NUMBERS WILL BE MADE AVAILABLE AT THE BEGINNING OF THE OUTAGE TO HAVE DIRECT CONTACT WITH KEY MEMBERS AT THE CRASSULA HALL.

**HEALTH CARE**

THE MEDICS WILL BE DISPATCHED FROM HERE AND IF NEED BE, PATIENTS MAY BE BROUGHT TO THE HALL IF HOSPITALISATION IS NOT POSSIBLE. OUR SUPPORT DOCTOR WILL ALSO BE CALLED TO THE HALL IF REQUIRED. A LIST OF MORE SUPPORT DOCTORS WILL BE AVAILABLE TO THE COMCEN TEAM LEADER.

A SPACE IS ALLOCATED FOR THOSE WHO ARE RELIANT ON OXYGEN MACHINE, TO PLUG INTO AN ELECTRICAL SOURCE AT THE CRASSULA HALL.

**HAZMAT**

IN THE EVENT OF THE PRESENCE OF HAZARDOUS MATERIALS, ADVICE AND SUPPORT WILL BE SOUGHT FROM THE OM COMMAND CENTRE AND PRINGLE BAY LEADERSHIP.

## **VOLUNTEER FIRE AND RESCUE**

OUR VOLUNTEER FIRE AND RESCUE TEAM WILL BE DISPATCHED BY OVERSTRAND FIRE HOWEVER THEIR HOME BASE WILL BE THE CRASSULA HALL AND THE FIRE AND RESCUE BUILDING BEHIND THE LIBRARY IN THE EVENT THEY ARE REQUIRED TO ASSIST ELSEWHERE.

## **SAFETY AND SECURITY**

THE BETTY'S BAY NEIGHBOURHOOD WATCH WILL ALSO OPERATE FROM THE HALL AND ASSIST WHERE REQUIRED. ONCE THE SECURITY COMPANIES AND THE WATCH HAVE BEEN BRIEFED, THEY WILL ASSIST IN CRIME PREVENTION STRATEGIES. DURING A POWER OUTAGE, SECURITY SYSTEMS SUCH AS ALARMS AND CAMERAS MAY NOT FUNCTION PROPERLY. IT IS IMPORTANT TO HAVE A BACKUP PLAN IN PLACE TO ENSURE THE SAFETY OF EVERYONE IN THE COMMUNITY. IN OUR CASE IN BETTY'S BAY, WE ARE IN A PARTNERSHIP WITH THE FOUR SECURITY COMPANIES. WE WILL DISPATCH THE MVS FROM THE COMCEN TO DO GRID PATROLS AT RANDOM TIMES. PROTOCOLS IN RESPECT OF THEIR ALARMS WILL BE RESPECTED AND ADHERED TO. VARIOUS KEY INSTALLATIONS WILL BE INCLUDED IN THE PATROL INSTRUCTIONS.

PATROLS WILL INCLUDE:

HOMES, BUSINESSES, WATER PLANT, SEWAGE PLANT EXPOSED COMMUNICATION CABLES AND ELECTRICITY NETWORK INFRASTRUCTURE.

THE BETTY'S BAY CAMERA NETWORK WILL FORM PART OF THE MONITORING SYSTEMS WE HAVE IN PLACE. AS OF 30 JUNE 2023, OUR CAMERA SYSTEM NETWORK IS STRUCTURED AS FOLLOWS:

BETTY'S BAY CAMERA NETWORK

## **WATER SUPPLY**

IT IS IMPORTANT TO HAVE A BACKUP PLAN IN PLACE FOR WATER SUPPLY DURING A POWER OUTAGE. IT IS OUR INTENTION TO HAVE A LIST OF HOMEOWNERS HOW HAVE THEIR OWN WATER SUPPLY AT HOME IN THE EVENT WE NEED TO COLLECT WATER. THIS IS AIMED AT THE MEMBERS WHO RELY ON BOOSTER PUMPS AND NOT GRAVITY FEED.

IF WATER NEEDS TO BE MADE AVAILABLE BY TANKER, THIS WILL BE REQUESTED TO THE OM COMMAND CENTRE FOR ACTION.

## **FOOD SUPPLY**

IT IS IMPORTANT TO HAVE A BACKUP PLAN IN PLACE FOR FOOD SUPPLY DURING A POWER OUTAGE. LOCAL RESTAURANTS AND THE COMMUNITY TO ASSIST WITH THE BAKING OF BREAD AND OTHER ESSENTIAL SUSTENANCE.

OM WILL BE ADVISED ON THE SITUATION AND A PLAN OF ACTION WILL BE DEvised AS REQUIRED.

## **TRANSPORTATION**

IT IS IMPORTANT TO HAVE A TRANSPORTATION PLAN IN PLACE SO THAT PEOPLE CAN GET AROUND DURING A POWER OUTAGE AND FOR THIS REASON AT THE TIME OF THE OUTAGE WE WILL ESTABLISH BY MEANS OF THE GROUPS AS TO HOW MANY VEHICLES ARE AVAILABLE FOR USE TO TRANSPORT PEOPLE, LOGISTICS, AND INFORMATION.

IT WOULD BE WISE TO TRAVEL AS LITTLE AS POSSIBLE FROM THE START OF THE OUTAGE AS THE LONGEVITY WILL BE UNKNOWN TO ALL.

## **FUEL**

DO NOT STORE UP ON MORE DIESEL OR PETROL THAT IS LEGALLY PERMITTED FOR NOW. A WAIVER MIGHT BE ISSUED AT THE BEGINNING OR DURING THE OUTAGE.

## **GAS**

DO NOT STORE MORE GAS THAT IS LEGALLY PROHIBITED FOR NOW. A WAIVER MIGHT BE ISSUED AT THE BEGINNING OR DURING THE OUTAGE.

## **FIREWOOD**

STOCK UP ON FIREWOOD AS A RULE FROM NOW ON IN. THIS COULD COME IN HANDY LATER, NOT ONLY FOR YOURSELF BUT ALSO FOR WOOD-FIRED COOKING AND BAKING AT RESTAURANTS.

## **CANDLES AND DISPOSABLE BATTERIES**

IT MIGHT BE A GOOD IDEA TO STOCK UP ON THESE ITEMS AS A MATTER OF ALTERNATIVE SOURCE OF LIGHT AND POWER SOURCES FOR SMALLER APPLIANCES.

## **SHELTER**

IT IS IMPORTANT TO HAVE A PLAN IN PLACE FOR PROVIDING SHELTER FOR PEOPLE WHO NEED IT DURING A POWER OUTAGE. THIS WILL BE DEALT WITH AS IT OCCURS. AT THE TIME OF THE OUTAGE, WE WILL ESTABLISH A LIST OF ACCOMMODATION SPACE VIA THE WHATSAPP GROUPS.

## **SEWAGE**

AT THE TIME OF AN OUTAGE PLEASE REMOVE ALL GREY WATER DISCHARGES FROM YOUR SEPTIC TANK. DIVERT THE GREY WATER INTO YOUR GARDEN. IN THE MEANTIME, PLEASE HAVE YOUR SEPTIC TANKS CHECKED FOR LEAKS. DURING THE LAST WET SPELL, WE HAD IT WAS CLEAR THAT NORMAL FLOOD WATER WAS SEEPING INTO SEPTIC TANKS. THIS IS AN OVERT OCCUPATIONAL HEALTH AND SAFETY (OHS) CONCERN FOR OUR BIOSPHERE LIVING.

## **ROADS AND STORMWATER**

ROADS AND STORM WATER FAILURES MUST BE REPORTED AS SOON AS POSSIBLE SO THAT THE INFORMATION CAN BE RE-LAID FROM THE CRASSULA COMMAND CENTRE TO THE OM COMMAND CENTRE FOR ACTION.

## **EVACUATION PROCESS**

IF PEOPLE NEED TO BE EVACUATED FROM AN AREA FOR WHATEVER REASON, THE CRASSULA HALL WILL BE THE IMMEDIATE PORT OF CALL. AFTER THAT ALTERNATIVE ACCOMMODATION OR SAFE SPACE WILL BE ALLOCATED TO YOU UNTIL IT IS SAFE FOR YOU TO RETURN TO YOUR HOME.

## **THE COMMUNITY**

WE MUST STAY CALM AND OBJECTIVE DURING THIS EVENT. WE MUST STAY POSITIVE AND TRUST IN THE SYSTEMS PUT IN PLACE TO HELP US BY THE OVERSTRAND MUNICIPALITY. DO NOT PHONE IN OR OFFER ADVICE ON ANY GROUPS, RATHER COME INTO THE COMCEN AND OFFER YOUR SERVICES.

ONE MAY CONSIDER GOING TO FAMILY MEMBERS OUTSIDE OF THE OUTAGE ZONE UNTIL THINGS HAVE RETURNED TO NORMAL.

OUR RESOURCES WILL BE MORE FOCUSED ON OUR SENIOR MEMBERS AND CHILDREN.

THIS WILL ALSO BE A TIME FOR COMMUNITY COHESION AND NEIGHBOURLY ATTITUDES.

## **DECLARATION**

THE BETTY'S BAY STRUCTURES GIVE CONSENT TO THE OVERSTRAND MUNICIPALITY TO INCLUDE OUR NAMES, TITLES, TELEPHONE NUMBERS AND EMAIL ADDRESSES IN ANY DISASTER MANAGEMENT DOCUMENTS.

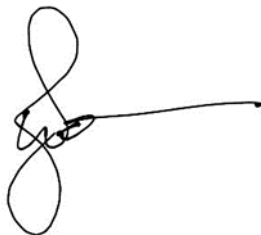
## **SUMMARY OF RESOURCES FOR BETTY'S BAY**

- |    |                            |                                  |
|----|----------------------------|----------------------------------|
| 1. | COMMUNICATIONS CENTRE      | DIESEL GENERATOR                 |
| 2. | COMMUNITY SPACES           | DIESEL GENERATOR                 |
| 3. | COOKING FACILITIES         | LP GAS                           |
| 4. | NEIGHBOURHOOD WATCH SYSTEM | INCLUDES FOUR SECURITY COMPANIES |
| 5. | FIRST AID RESPONDERS       | LOCAL AND MOBILE                 |

- |    |                                |                               |
|----|--------------------------------|-------------------------------|
| 6. | VOLUNTEER FIRE AND RESCUE TEAM | LOCAL AND MOBILE              |
| 7. | ACCOMMODATION SPACES           | SPREAD OUT ACROSS BETTY'S BAY |
| 8. | VOLUNTEER TECHNICAL STAFF      | DIESEL/PETROL MECHANICS       |

**CLOSING STATEMENT BY THE BBRA CHAIRMAN**

NO PLAN IS A FULL PROOF PLAN, IT NEVER HAS BEEN AND NEVER WILL BE. EVERY PLAN DEMANDS FIRM LEADERSHIP AND UTMOST COOPERATION BY ALL. THE IMPORTANT THING IS BETTY'S BAY HAS A PLAN. THE SUCCESS OF ANY PLAN IS DETERMINED BY HOW WELL WE UNDERSTAND A SITUATION AND HOW WELL WE COOPERATE WITH OUR OVERSTRAND MUNICIPALITY LEADERSHIP AND HOW WELL WE COOPERATE AND SUPPORT EACH OTHER HERE IN BETTY'S BAY. I BELIEVE WE CAN BE THE BEST PREPARED AND EQUIPPED TO DEAL WITH ANY CRISIS IF WE DO THINGS TOGETHER.



**(WR JACKSON)**  
**BETTY'S BAY RATEPAYERS' ASSOCIATION: CHAIRMAN**

**FOR ACTION**

WAYNE JACKSON	0829281260	COMMUNITY SAFETY
ROB BOYD	0825678858	FIRST AID RESPONSE
JORIKA RABIE	0726168418	FIRE AND RESCUE
KARON SCHOLEFIELD	0823226722	COMMUNICATIONS
CLAUDELE JACKSON	0825625825	CRASSULA HALL
ASK SECURITY		
CULIVE SECURITY		
SANDOWN BAY SECURITY		
VETUS SCHOLA SECURITY		
BETTY'S BAY NEIGHBOURHOOD WATCH		BBNW
BETTY'S BAY EMERGENCY SUPPORT TEAM		BEST
BETTY'S BAY VOLUNTEER FIRE AND RESCUE TEAM		
BETTY'S BAY BOAT CLUB		
PIKKEWYNTJIES		
HANGKLIP COMMUNITY CARE CENTRE		HCCC
CAPE NATURE		CN
ADRIAN DE KOCK		FINANCE
LIEZEL BOHDANOWICZ		CONSERVATION PORTFOLIO PRINCIPAL
GRAEME MCGILL		ENGINEERING PORTFOLIO PRINCIPAL
SHAMEEZ JOUBERT		EVENTS PORTFOLIO PRINCIPAL
LAURA BROWN		SMALL BUSINESS PORTFOLIO PRINCIPAL

**FOR INFO**

THERESA ELS	WARD 10 COUNCILLOR
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