



(Application for water rebate as approved tariff W2J) refer to policy #6.8

WATER REBATE APPLICATION FORM

Erf no: Suburb/Ward: Account #: Indicate: Residential Business Flat Group Development Other:

Full names: Surname: ID Number: Postal Address: Physical Address: Home Tel. #: Work Tel. #: Mobile #: Email Address:

- 1) I, the undersigned, hereby apply for a water rebate for the abovementioned erf in terms of the approved Municipal Customer Care, Credit Control and Debt Collection Policy:
2) Water leakage discount will not be considered in the instance of irrigation systems.
3) A customer will qualify for a Water leak Discount upon application on the prescribed form within 60 days after the leak has been repaired and which application will only be regarded as a valid application if complete information and documentation as prescribe is received.
4) I understand that the application is subject to the following:

- (i). The leak was repaired within 10 working days since its detection;
(ii). The loss of water resulted from malicious damage to external pipes& fittings and where this act was reported to the South African Police Service and a case number was allocated;
(iii). Applied only once in a cycle of 30 months
(iv). Proof of repair and costs or a sworn affidavit from any person who has repaired the leak
(v). Date of repair
• Date of detection
• Date of repair

Declaration: I hereby declare that all documents and information provided are correct and not false. Applicant Name & Signature

Applicant Signature

Date

Rebate: Approved Not Approved Signed by: Date: Correction completed by: Signature: Date: