

**AGENDA of the  
Portfolio Committee : Protection Services  
07 November 2023  
(Also the agenda for the Mayoral Committee Meeting : 15 November 2023)**

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**9.  
MONTHLY MONITORING REPORT FOR THE PERIOD 01 SEPTEMBER –  
30 SEPTEMBER 2023: DIRECTORATE: PROTECTION SERVICES**

**N Michaels**

**Director: Protection Services**

**18 September 2023**

**(028) 313 8054**

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**1. Executive Summary**

To report on the functioning and activities of the Directorate: Protection Services for the period 01 September – 30 September 2023.

**2. Service Delivery and Budget Implementation Plan - IGNITE**

Directorate: Protection and Security Services  
Protection and Security Services

**3. Compliance with Strategic Priorities**

Provision of democratic, accountable and ethical governance  
Creation and maintenance of a safe and healthy environment

**4. Delegated Authority**

Executive Mayor

**5. Legal Requirements**

By-laws of the Overstrand Municipality  
Overstrand Municipality: Zoning Scheme  
National Building Regulations and Standards Act, No. 103 of 1977  
Land Use Planning Ordinance, No. 15 of 1985  
Western Cape Land Use Planning Act, No. 3 of 2014  
National Road Traffic Act, No. 93 of 1996  
Service Delivery and Budget Implementation Plan (SDBIP) 2023/2024

**6. Background/Discussion/Evaluation/Conclusion**

**Background**

This report's purpose is to inform the Council of the functioning and activities of the various sections (Traffic & Licensing, Law Enforcement & Task Team, K9 Unit and Fire, Rescue & Disaster Management and Security Services) in the Directorate: Protection Services for the period 01 September – 30 September 2023.

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**7. Financial Implications**

None

**8. Staff Implications**

None

**9. Comments from other Departments, Divisions and Administrations**

None

**10. Annexures**

Annexure A:	Statistical Report:	Traffic & Licensing
Annexure B:	Statistical Report:	Law Enforcement & Task Team
Annexure C:	Statistical Report:	K9 Unit
Annexure D:	Statistical Report:	Fire, Rescue, Disaster Management & Security Services

**RECOMMENDATION:**

that the Monthly Monitoring Report of the functioning and activities of the Directorate: Protection Services for the period 01 September – 30 September 2023, **be noted**.

**RESPONSIBLE OFFICIAL :**

**NJ MICHAELS**

**TARGET DATE FOR IMPLEMENTATION :**

**TO BE NOTED**





**OVERSTRAND TRAFFIC**  
**MONTHLY STATS**  
**DATE : SEPTEMBER 2023**

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	Hermanus	Kleinmond	Gansbaai	TOTAL	Sep-22
<b>LICENSING OF DRIVERS</b>					
Learners drivers without supervision	3	1	1	5	14
Unlicensed drivers	53	43	41	137	289
Other offences regarding driver licensing	56	43	44	143	316
<b>REGISTRATION/LICENSING OF M/V'S</b>					
Numberplate offences	5	13	13	31	55
Unlicensed/Unregistered motor vehicle	256	45	31	332	406
Other offences re.registration & licensing	256	45	37	338	419
<b>MOVING VIOLATIONS</b>					
Illegal overtaking	3	4	2	9	7
Inconsiderate driving	0	1	1	2	9
Road signs(other)	2	3	0	5	24
Stop sign	3	8	10	21	70
Other moving violations	16	9	2	27	25
<b>STOPPING &amp; PARKING</b>					
Causing danger/ obstruction	0	1	4	5	20
Parking:exclusive parking bays(loading/Bus zone)	30	1	3	34	42
Parking:prohibited not mentioned elsewhere	51	64	4	119	207
Stopping where prohibited	0	0	2	2	26
<b>LOADS AND PROJECTIONS</b>					
Overload passengers	1	8	9	18	16
<b>VEHICLE DEFECTS</b>					
Defective service/parking brakes	1	4	0	5	19
Defective tyres	14	8	51	73	68
Other defects	10	5	13	28	131
<b>OTHER AND PUBLIC M/VEHICLE OFFENCES</b>					
Overload passengers	12	0	8	20	9
Public driving permit	6	2	3	11	7
Road transportation	2	0	0	2	9
Other publicm/vehicle offences	6	0	6	12	26
Cellphone offences	17	0	0	17	44
Seatbelt	5	7	24	36	168
Other offences	1	3	0	4	39
<b>TOTAL</b>	<b>809</b>	<b>318</b>	<b>309</b>	<b>1 436</b>	<b>2465</b>
<b>RAND VALUE</b>	<b>R 501 300</b>	<b>R 246 400</b>	<b>R 196 900</b>	<b>R 944 600</b>	<b>R1 454 900</b>
<b>Speeding offences - mobile camera</b>					
	3382	2310	0	5692	5990
<b>Accidents</b>	11	5	1	17	12
<b>Deceased</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>

Extract from Traffic Statistics

**COMMENTS**

VCP's held	78
Vehicles stopped	3 445
Cases	1 458
Accidents	17
<b>Deceased</b>	<b>0</b>
<b>Speeding Offences</b>	<b>5 692</b>

**SUMMARY K539**

TRANSACTIONS	NUMBER	VALUE
Learners Licence Appointments	203	R 13 736,00
Learners Licence Issued	109	R 3 597,00
Duplicate Learners Licence	8	R 264,00
Drivers Licence Appointments	128	R 22 740,00
Drivers Licence Issued	755	R 103 040,00
Renewal of Drivers Licence	686	R 96 040,00
Temporary Drivers Licence	421	R 15 255,00
PRDP's	122	R 9 680,00
<b>TOTAL</b>	<b>2432</b>	<b>R 264 352,00</b>

Extract from Enatis

**SUMMARY ROADWORTHY**

TRANSACTIONS	NUMBER	VALUE
Application for RWC (Bus)	20	R 3 900,00
Application for RWC (Goods Vehicle)	45	R 8 190,00
Application for RWC (Motorcycle)	12	R 770,00
Application for RWC (Other)	266	R 43 395,00
Certification of Roadworthiness	316	R 17 325,00
<b>TOTAL</b>	<b>659</b>	<b>R 73 580,00</b>

Extract from Enatis

**SUMMARY MOTOR VEHICLE REGISTRATION & LICENSING**

TRANSACTIONS	NUMBER	VALUE
License renewals	1939	R 543 928,20
Vehicle registrations	756	R 1 911 600,00
Other	5504	R 411 651,75
<b>TOTAL</b>	<b>8199</b>	<b>R 2 867 179,95</b>

Extract from Enatis

**TRAFFIC COURT SECTION**

	Sept 2022		Sept 2023	
Processed Cases	851	R 355 488,00	1356	R 503 000,00

Extract from Enatis

**ACTUAL INCOME**

	Sept 2022	Sept 2023
Payments for TCS, Provincial Fines, Contempt of Court and Disabled Stickers	R 393 276,00	R 588 751,00

Extract from SAMRAS

**EDUCATIONAL CAMPAIGNS**

<b>01.09.2023</b>	Road Safety Awareness ECD program at Thusong Centre.
<b>04.09.2023</b>	Road Safety Awareness and Danny Cat at Gansbaai Primary School for Grade R.
<b>04.09.2023</b>	Visited Principal of Gansbaai Primary School regarding implementation of a Safety Officer for scholar patrol.
<b>05.09.2023</b>	Visited Principal of Hawston Primary School regarding preparations of the JTTC launch.
<b>06.09.2023</b>	Road Safety Awareness at Mount Pleasant Primary School and Danny Cat.
<b>11.09.2023</b>	Learners licenses at Zwelihle stadium.

**HERMANUS VEHICLE COUNTING**

HIGHEST INCOMING HIGHEST OUTGOING

28.09.2023	648	740
29.09.2023	840	704
30.09.2023	508	428

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Approved by: Rudi Fraser

Senior Manager: Traffic, Law Enforcement, Task Team & K9 Unit

Extract from monthly statistics

# OVERSTRAND LAW ENFORCEMENT MONTHLY STATISTICS - SEPT 2023



AREA	KM	HERM	GB/S					
OFFICIALS PER AREA	3	11	5					
EPWP PER AREA	5	8	5					
CHRYSALIS PER AREA	0	0	0					
REACTION OFFICERS PER AREA	5	7	0					
OFFENCES	KM	HERM	GB/S	TOTAL CASES	WARNING NOTICES	FINES ISSUED	VALUE	COMPARISON SEPT 2022
<b>1. BY-LAW RELATING TO STREET, PUBLIC PLACES AND THE PREVENTION OF PUBLIC NUISANCES</b>								
Abusive language in public		1	1	2		2	R200	
Urine in public		2	4	6		6	R600	8
Consume liquor in public		53	15	68		68	R34 000	49
Be drunk in public			2	2		2	R1 000	
Perform sexual act in public	2			2		2	R2 000	
Display or offer goods for sale in public		11	2	13		13	R6 500	8
Camp or erect shelter unless in designated area		9	6	15		15	R7 500	3
Start a fire, unless in designated fireplace		9	1	10		10	R10 000	7
Plant, cut a tree alongside a public road								1
Collect or attempt to collect money in a public place		2		2		2	R1 000	1
Public nuisance		19		19				1
Rubble on sidewalk		15		15	8			
<b>2. INTEGRATED WASTE MANAGEMENT BY-LAW</b>								
Drop any litter in a public place		6	3	9	3	2	R6 000	1
Drop any litter or waste into any public place		3		3	3			
Transporting loose waste without a suitable net		3		3			R4 500	3
Burning of waste		1		1			R3 500	
Disturb anything from receptable			8	8			R8 000	
Baboon related	1			1				
<b>3. BY-LAW RELATING TO THE KEEPING OF DOGS &amp; CATS</b>								
Unsterilized female dog	1		1	1	1			
Allowing a dog in the public place without being kept on a leash	1	11	2	14		14	R7 000	8
Keeping more than 2 dogs on premises		1	1	2	2			1
Allowing a dog in his/her control to attack put fear into a person	1		1	2				3
Keeping a dog on premises not fenced		3		3	2			4
Inciting a dog against a person			1	1		1	R1 000	1
Dog which barks causing a nuisance	1	2		3	2			3
Cats impound		15	3	18				7
Dog impound	8	18	10	36				35
Dog nuisance			2	2				10
<b>4. PARKING MANAGEMENT BY-LAW</b>								
Operate as a parking attendant without valid registration permit		124		124		124	R62 000	82
Disobey lawful instruction		5		5		5	R5 000	
Clean vehicles			1	1		1	R500	
Clean & wash vehicle without written consent		17		17		17	R25 500	16

5. NATIONAL ROAD TRAFFIC ACT							
Fail to display numberplate on motor vehicle (one plate)	5	9		14		14	R7 000
Numberplate obscured or illegible numberplate	6	5	1	12		12	R6 000
Driving without driving licence B en EB	14	75	13	102		102	R102 000
Drivers license not in vehicle B or EB	12	73	13	98		98	R48 000
Owner fails to license vehicle		100	16	116		116	R58 000
ALT no license disk on windscreen	6	54	21	81		81	R40 500
Operating M/V with worn tyre	3	36	1	40		40	R20 000
Fire extinguisher not in minibus	2	5		7		7	R7 000
Driving without driving license A1		2		2		2	R2 000
Driving license not in vehicle or on person A1		2		2		2	R1 000
Defective hooter	2	2		4		4	R1 200
Parked on the wrong side of the road	1	29	3	33		33	R16 500
Parked causing obstruction	1	5		6		6	R6 000
Disregard no stopping - red line		9	4	13		13	R6 500
Disregard no parking - yellow line		12		12		12	R6 000
Disregard disabled parking		14		14		14	R11 200
Defective lamps	7	3	2	12		12	R6 500
Parking in a loading zone		11		11		11	R8 800
Tyres less than 1mm		4	3	7		7	R2 100
Parking in a sidewalk	1	7		8		8	R4 000
Disregard robot		1		1		1	R2 000
Drove stopped on painted island		5		5		5	R2 500
Fail to display numberplate both plates		3	1	4		4	R4 000
Disregard stop sign	4	3	1	8		8	R12 000
Parked outside white boundary lines		1		1		1	R300
Operate a road based public transport	2	45	1	48		48	R120 000
No professional driving permit P-PRDP	1	26		27		27	R81 000
ALT PRDP not in vehicle Category G		2		2		2	R2 000
ALT PRDP not in vehicle Category P	1	24		25		25	R37 500
Adult person not wearing seatbelt	7	19	3	29		29	R15 500
Driving without reasonable consideration		6		6		6	R15 000
No original operating license in vehicle		14		14		14	R14 000
Operate unroadworthy motor vehicle		15	1	16		16	R48 000
Learner driver not accompanied		1		1		1	R1 000
Defective parking brake		2		2		2	R1 000
Windscreen not clear	2	1		3		3	R1 500
Defective lamps not emitting red	2	2		4		4	R1 200
Disregard no stopping		1		1		1	R500
Disregard no overtaking line		3		3		3	R7 500
Driving without drivers license HMV C or EC	8	1		9		9	R18 000
Operate vehicle - notice to discontinue		2		2		2	R7 000
Electrical wiring not properly installed		1		1		1	R500
Owner fails to license vehicle	46	1	4	51		51	R26 500
Disregard no overtaking line		1		1		1	R3 500
Fail to produce license		1		1		1	R500
No windscreen wipers			1	1		1	R500
Driving license not in vehicle HMV C or EC	8			8		8	R4 000
No dipped beam	1			1		1	R800
6. BY-LAW RELATING TO ELECTRICITY SUPPLY							
Illegal electrical operations							4

7. NATIONAL BUILDING REGULATIONS								
Unreasonable disturbing the peace - Notices from building department		6		6	6			
No sanitary facilities			1	1	1			
8. BUSINESS ACT								
Carry on a business without business licence		3	7	10			R10 000	1
Business license inspection								
9. LAND INVASION								
Illegal structure inspection	41	35	15	91				146
Illegal structure demolished	2	5	6	13				
Illegal structure occupied	1			1				
10. COURT RELATED								
Summonses	130	462	94	686		686	R116 350	812
Community Services		1		1				
Subpoenas		11		11				2
11. GENERAL								
Health and Safety inspections	3	48	6	57				24
School visits	2			2				4
Joint Operations	1	7	2	10				
Noise nuisance	2	3		5				10
Vagrants		3	1	4				3
VCP's	7	20	8	35				
Fire hazard			1	1				
Other	1	4	2	7				
12. OUTDOOR ADVERTISING								
Unlawful advertising/ Boards impound								
Estate agent boards impound								
13. K9 OPERATIONS								
Vehicle searches	15	53	12	80				13
Premises searches		4	2	6				
Training		4		4				
14. SOCIAL DISTRESS / RIOTS								
HERMANUS AREA								
GANSBAAI AREA								
15. BY-LAW RELATING TO TREES								
Remove a tree		4		4			R10 000	
TOTAL	363	1651	303	2317	29	1852	R1 114 450	2471
								R914 700

Total  
Value

TOTAL FINES IS BASED ON THE J534, 341 &amp; SECTION 56 FINES ISSUED AND NOT THE TOTAL RAND VALUE RECEIVED.

Approved by: Rudi Fraser  
Senior Manager: Traffic, Law Enforcement, Task Team & K9 Unit

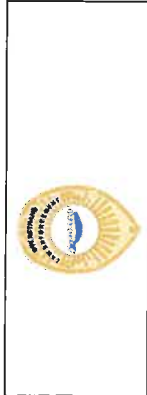
Extract from monthly statistics



**OVERSTRAND LAW ENFORCEMENT TASK TEAM & SPECIALIZED SERVICES**  
**MONTHLY STATISTICS: SEPTEMBER 2023**



<b><u>Offences</u></b>	<b><u>Quantity</u></b>	<b><u>Total Arrest</u></b>	<b><u>Total Cases</u></b>	<b><u>Estimated R-Value</u></b>
Warrant of arrest, wanted suspect arrested	35	23	35	-
Dangerous weapon	8	8	8	-
Driving under the influence of alcohol	4	4	4	-
Possession of house breaking implements	1	1	1	-
Assaults	1	1	1	-
Undocumented foreigner	1	1	1	-
Diving in restricted zone, possession of prohibited gear	1	1	1	-
Attempt to fish without a permit	1	1	1	-
Possession of stolen property	Toyota Corolla, syrup, shoes, bags, wires, circular saw	7	7	R98 500.00
Abandoned goods	Machinery		1	R5 000.00
Dealing in liquor	120 x 750ml Castle Lager	3	3	R4 291.00
Dealing in drugs	3x Growing lights 2x Fans 3x Thermometers R4119.00 in cash 163x Plants in Pots 24x Loose plants 39x Plants with Cannabis heads 1x Pot Magic Mushrooms 3x Medium bags containing Cannabis 2x small bags containing Cannabis 11x bankies containing Dab THC extract 5x Plastic containers containing Dab THC extract 1x Plastic container containing Crumble THC extract 1x bucket containing seeds 2x Growing tents 1x Black storage tub * Mandrax Tablets (3 and Half) * Tik (17 Tik Bankies)	4	4	R226 000.00



**OVERSTRAND LAW ENFORCEMENT TASK TEAM & SPECIALIZED SERVICES**  
**MONTHLY STATISTICS: SEPTEMBER 2023**



	* Cocaine (23 Cocaine Bankies)				
Possession of abalone	292 units of abalone	1	1	R173 523.00	
Transport of WCRL tails	523 tails	1	1	R253 575.00	
Illegal possession of drugs	Cannabis	9	9	R193 030.00	
	Mandrax:				
	Crystal meth:				
		<b>65</b>	<b>Total Cases:</b>	<b>78</b>	<b>Estimated Grand Total:</b> <b>R953 919.00</b>

Approved by: Rudi Fraser  
 Senior Manager: Traffic, Law Enforcement, Task Team & K9 Unit

Extract from monthly statistics



**OVERSTRAND FIRE & DISASTER MANAGEMENT**  
**MONTHLY STATISTICS : SEPTEMBER 2023**

	GANSBAAI	STANFORD	HERMANUS	HANGKLIIP/KLEINMOND	TOTAL INCIDENTS	SEPTEMBER 2022
<b>VELD FIRES:</b>						
Large Veld Fires	0	0	0	0	0	0
Mountain Fire	0	0	1	0	1	0
Road Shoulder	0	0	0	0	0	0
Vegetation Fire	3	1	3	2	9	12
Rubble Fire	2	0	1	0	3	6
Prescribe Burn	0	1	0	0	1	2
Domestic Fire	0	0	0	0	0	0
False Alarm Good Intent	1	0	0	0	1	3
<b>STRUCTURAL FIRES:</b>						
Hospitals	0	0	0	0	0	1
Housefire	1	0	2	0	3	3
Industrial Fire	0	0	0	0	0	1
Informal Settlement	1	2	1	0	4	3
Out buildings	0	0	0	0	0	1
Residential Building	0	0	0	0	0	0
School	0	0	0	0	0	0
Shopping Centre	0	0	0	0	0	0
Storage	0	0	0	0	0	0
Backyard dwelling	2	0	3	0	5	2
Other	0	0	1	0	1	0
False Alarm Good Intent	0	0	1	0	1	2
<b>RESCUE:</b>						
Confined Space rescue	0	0	0	0	0	0
Structural collapse	0	0	0	0	0	0
Trench rescue	0	0	0	0	0	0
Water rescue	0	0	0	1	1	0
Wilderness Search and Rescue	0	0	0	1	1	2
Body recovery	0	0	0	0	0	0
Other	0	0	2	1	3	2
False Alarm Good Intent	0	0	0	0	0	1
<b>Air Craft:</b>	0	0	0	0	0	0
<b>AUTOMOBILE:</b>						
Motor Vehicle Accident (MVA)	0	1	9	3	13	10
Pedestrian Vehicle Accident (PVA)	0	0	0	0	0	1
Truck accident	0	0	0	0	0	0
Truck fire	0	0	0	0	0	0

Vehicle fire	1	0	0	0	0	0	1	0
Other	0	0	0	0	0	0	0	0
Medical Incident	0	0	0	0	0	0	0	4
False Alarm Good Intent	0	0	0	0	0	0	0	0
<b>SOCIAL DISTRESS</b>	0	0	0	0	0	0	0	2
<b>HAZMAT:</b>								
Spillage	0	0	0	1	1	2	1	1
Liquid and Gas	0	0	0	0	0	0	0	0
Other	0	0	0	1	0	1	1	0
<b>SPECIAL SERVICES: (non-emergency)</b>								
<b>FLOODS</b>	0	0	0	0	0	0	0	0
<b>FALSE ALARM / GOOD INTENT</b>	0	1	0	2	2	3	1	1
<b>MONTHLY TOTAL</b>	<b>11</b>	<b>6</b>	<b>28</b>	<b>9</b>	<b>54</b>	<b>60</b>		

	GANSBAAI	STANFORD	HERMANUS	HANGKLIPI/KLEINMOND	TOTAL
<b>PLOT CLEARING</b>					
<b>Total Inspections:</b>	14	0	16	20	50
First Inspections	0	0	7	1	8
Second Inspections	0	0	5	3	8
<b>Rates clearance Inspections</b>	14	0	4	16	34
Notices Issued	2	0	2	2	6
Cleared by Contractor	0	0	7	0	7
Cleared by owner	11	0	12	13	36

	GANSBAAI	STANFORD	HERMANUS	HANGKLIPI/KLEINMOND	TOTAL
<b>FIRE SAFETY &amp; AWARENESS ACTIVITIES</b>					
<b>BUILDING INSPECTIONS</b>	0	0	0	0	0
BUSINESS LICENSES	0	0	1	1	2
EVENT INSPECTIONS	0	2	1	5	8
EARLY LEARNING INSPECTIONS	0	0	0	0	0
POLLUTION CERTIFICATES	0	0	0	0	0
FIRE HYDRANT INSPECTIONS	0	0	0	0	0
<b>FLAMMABLE STORAGE :</b>					
- LIQUID FUELS	0	0	0	0	0
- LPG INSTALLATIONS	1	0	8	4	13
<b>BUILDING PLAN SCREENINGS</b>	3	0	54	46	103

TOWN PLANNING APPLICATION FIRE SAFETY COMMENTS	4	1	4	0	9
FIRE SAFETY COMPLIANCE CERTIFICATES ISS	0	0	2	0	2
CONSULTATION INSPECTIONS	1	0	0	1	2
DANGEROUS GOODS	0	0	1	0	1
MUNICIPAL BUILDING INSPECTIONS	0	0	0	0	0
<b>MONTHLY TOTAL</b>	<b>8</b>	<b>3</b>	<b>70</b>	<b>56</b>	<b>137</b>

DISASTER MANAGEMENT	GANSBAAI	STANFORD	HERMANUS	HANGKLIP/KLEINMOND	TOTAL
Burn Permits issued	6	6	7	2	21

OPERATIONS & TRAINING	GANSBAAI	STANFORD	HERMANUS	HANGKLIP/KLEINMOND	TOTAL
Fire Hydrant Inspections	0	0	0	0	0

FIRE SAFETY & AWARENESS ACTIVITIES	HERMANUS	KLEINMOND	GANSBAAI	TOTAL
Risk Visits	1	0	0	1
Risk Assessments	0	0	1	0
<b>MONTHLY TOTAL</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>

INFORMAL TRAINING	DATE	ATTENDANCE
Platoon 1 -fitness 2,4, push ups, sit ups and pull ups.	04/09/2023	4
Platoon 1 -fitness 2,4, push ups, sit ups and pull ups.	07/09/2023	4
Platoon 1 -fitness 2,4, push ups, sit ups and pull ups.	12/09/2023	3
Platoon 1 -fitness 2,4, push ups, sit ups and pull ups.	17/09/2023	4
Platoon 1-Training stages	23/09/2023	3
FORMAL TRAINING	DATE	ATTENDANCE
Recruitment and Selection Policy	05/09/2023	1
Private Work & declaration of interest	08/09/2023	1
Compulsory Attendance: SCM Roadshows	14/09/2023	1
Recruitment and Selection Policy	18/09/2023	1

FIRE & LIFE SAFETY EDUCATION & AWARENESS ACTIVITIES					TOTAL
SECTION	PROJECT	DATE	STATION	DISTRIBUTION / PARTICIPANTS	
Stanford Clinic-Evacuation Drill	FLSE	01/09/2023	Hermanus	20	
Hawston Thusong	FLSE	01/09/2023	Hermanus	200	
Mount Pleasant	FLSE	06/09/2023	Hermanus	560	
Betty's Bay	FLSE	14/09/2023	Kleinmond	30	
Mount Pleasant Primary School	FLSE	20/09/2023	Hermanus	5	

Approved by: Lester Smith  
 Senior Manager: Fire and Emergency Services, Disaster Management and Security Services  
 Extract from monthly statistics

# INCIDENT COMMAND & EMERGENCY CONTROL MONTHLY STATS: SEPTEMBER 2023



## SEPTEMBER 2023 INCOMING AND OUTGOING CALLS

### 028 312 2400

Internal calls	:	10
Incoming calls	:	1 839
Outgoing calls	:	558



### 028 313 8980

Internal calls	:	831
Incoming calls	:	1 102
Outgoing calls	:	324



### 028 313 8996

Internal calls	:	424
Incoming calls	:	1 041
Outgoing calls	:	131

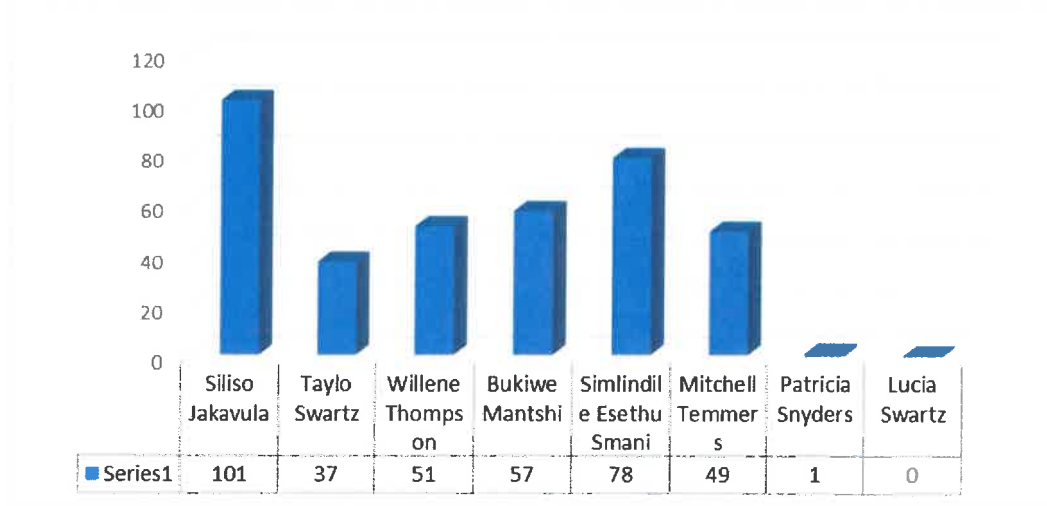


**TOTAL CALLS FOR SEPT 2023**

Total internal calls : 1 265  
 Total incoming calls : 3 982  
 Total outgoing calls : 1 013



**SEPT 2023 UNITI INCIDENTS LOGGED: 374**



**Approved by: Lester Smith**  
**Senior Manager: Fire and Emergency Services, Disaster Management and Security Services**

Extract from monthly statistics