

PORTFOLIO COMMITTEE :

MUNICIPAL PUBLIC SAFETY

Chairperson :

Cllr A Komani

Committee Members :

**Ald L Ntsabo, Cllrs H Lombard,
C Tafu-Nwonkwo & M Grimbeek**

MUNICIPAL PUBLIC SAFETY PORTFOLIO COMMITTEE

19 May 2026

I N D E X

ITEM

PAGE
NUMBER

APPLICATIONS FOR LEAVE OF ABSENCE

STATEMENTS AND COMMUNICATIONS BROUGHT FORWARD BY THE
CHAIRPERSON

- | | | |
|----|--|----|
| 1. | QUARTERLY MONITORING REPORT FOR THE PERIOD: 01 JANUARY TO
31 MARCH 2026: DIRECTORATE: MUNICIPAL PUBLIC SAFETY | 1 |
| 2. | STATUS OF FIRE BRIGADE VEHICLES – 2025/2026 QUARTER 3 | 41 |

**AGENDA of the
Portfolio Committee: Municipal Public Safety
19 May 2026
(Also the agenda for the Mayoral Committee Meeting: 26 May 2026)**

**1.
QUARTERLY MONITORING REPORT FOR THE PERIOD: 01 JANUARY TO
31 MARCH 2026: DIRECTORATE: MUNICIPAL PUBLIC SAFETY**

**L Smith
20 April 2026**

Chief: Fire, Rescue & Disaster Management

(028) 313 8054

1. Executive Summary

This report provides an overview of the operations, activities, and initiatives undertaken by the Directorate of Municipal Public Safety during the period: 01 January to 31 March 2026.

2. Service Delivery and Budget Implementation Plan - IGNITE

Directorate: Municipal Public Safety
Municipal Public Safety

3. Compliance with Strategic Priorities

Provision of democratic, accountable, and ethical governance
Creation and maintenance of a safe and healthy environment

4. Delegated Authority

Executive Mayor

5. Legal Requirements

By-laws of the Overstrand Municipality
Overstrand Municipality: Zoning Scheme
National Building Regulations and Standards Act, No. 103 of 1977
Land Use Planning Ordinance, No. 15 of 1985
Western Cape Land Use Planning Act, No. 3 of 2014
National Road Traffic Act, No. 93 of 1996
Service Delivery and Budget Implementation Plan (SDBIP) 2025/2026

6. Background/Discussion/Evaluation/Conclusion

Background

This report aims to inform the Council about the essential operations, activities, initiatives, and contributions of the various sections within the Directorate of Municipal Public Safety, including Traffic & Licensing, Law Enforcement, Disaster Management and Security Services, and the K9 Unit, for the period 01 January to 31 March 2026.

**AGENDA of the
Portfolio Committee: Municipal Public Safety
19 May 2026
(Also the agenda for the Mayoral Committee Meeting: 26 May 2026)**

7. Financial Implications

None

8. Staff Implications

None

9. Comments from other Departments, Divisions, and Administrations

None

10. Annexures

Annexure A:	Statistical Report:	Director MPS: Senior Executive Support Office
Annexure B:	Statistical Report:	Traffic & Licensing
Annexure C:	Statistical Report:	Law Enforcement & Task Team
Annexure D:	Statistical Report:	K9 Unit & LEAP Unit
Annexure E:	Statistical Report:	Fire, Rescue and Disaster Management
Annexure F:	Statistical Report:	Incident Command Centre & Emergency
Annexure G:	Statistical Report:	Safety, Security & CCTV

RECOMMENDATION:

that the Quarterly Monitoring Report of the functioning and activities of the Directorate: Municipal Public Safety for the period: 01 January to 31 March 2026, **be noted.**

RESPONSIBLE OFFICIAL:

L SMITH

TARGET DATE FOR IMPLEMENTATION:

TO BE NOTED

Office of the Senior Executive Support Officer

DIRECTORATE: MUNICIPAL PUBLIC SAFETY

DIREKTORAAT: MUNISIPALE OPENBARE VEILIGHEID

Quarterly Report January 2026 – March 2026

Chrysalis Youth Programme

Status	Projects	End Contract
<p>Active Interns</p> <p><u>January</u></p> <ul style="list-style-type: none"> ➤ 21 Active Participants <p><u>February</u></p> <ul style="list-style-type: none"> ➤ 21 Active Participants <p><u>March</u></p> <ul style="list-style-type: none"> ➤ 21 Active Participants 	<ul style="list-style-type: none"> • 24 Charlie (Males) • 25 Alpha (Males) • 25 Bravo (females) 	<ul style="list-style-type: none"> • 06 April 2026 • 27 July 2026 • 23 November 2026
<p>Resignations/Terminations/Exiting</p> <p><u>January</u></p> <ul style="list-style-type: none"> ➤ 2 Resignations, Terminations <p><u>February</u></p> <ul style="list-style-type: none"> ➤ Zero Resignation, Terminations & Existing's <p><u>March</u></p> <ul style="list-style-type: none"> ➤ 1 Resignation 	<ul style="list-style-type: none"> • 2 Safety & Security (24 Charlie) • Safety & Security 	<ul style="list-style-type: none"> • 06 January 2026 • 30 January 2026 • 10 March 2026

<p>Planning Side Visits</p> <p>January</p> <ul style="list-style-type: none"> ➤ Interns ➤ Chrysalis Youth Outreach <p>February</p> <ul style="list-style-type: none"> ➤ Interns ➤ Chrysalis Youth Outreach <p>March</p> <ul style="list-style-type: none"> ➤ Interns ➤ Chrysalis Youth Outreach ➤ Exiting & Welcoming 	<p>4</p> <ul style="list-style-type: none"> • Ongoing • Ongoing • Ongoing • 7 April 2026 	
<p>Rotation from one Department to another</p> <ul style="list-style-type: none"> ➤ 25 Bravo Graduate -Female 	<ul style="list-style-type: none"> • From Saps Hermanus -Overstrand Law Enforcement Hermanus 	<ul style="list-style-type: none"> • 10 March 2026
<p>Chrysalis Online Applications & Public Awareness</p> <p>January, February & March</p> <ul style="list-style-type: none"> • Applications are currently closed due to high volume of previous applications & participants on waiting list 		

3 Year Fixed Contract

Municipal 3 Year Fixed Term Contract Employees

January

- 82 Participants
- 53 males & 29 Females

21 Traffic Services
 34 Fire services
 21 Law enforcement Services
 1 Executive Support Office-Director Municipal Public Safety

February

- 80 Participants
- 53 Males & 29 Females

24Traffic Services
 36 Fire services
 21 Law enforcement Services
 1 Executive Support Office-Director Municipal Public Safety

- 30 June 2026

March

- 77 Participants
- 51 Males & 26 Females

21 Traffic Services
 34 Fire services
 21 Law enforcement Services
 1 Executive Support Office-Director Municipal Public Safety

Resignation 3-year Fixed Term Contract

January

- 2 Resignation

1 Participant (Traffic Service)
 1 Participant (Safety & Security)

February

- Zero Resignation

March

- 3 Resignations (Traffic Service)

3 Permanent Participants (Traffic Service)

Compiled by: N Breda

Approved by: Ntombi Mtholo
Senior Executive Support Office



**OVERSTRAND TRAFFIC
QUARTERLY STATISTICS
DATE: JAN - MAR 2026**

	Hermanus	Kleinmond	Gansbaai	TOTAL	Jan - Mar 25
LICENSING OF DRIVERS					
Learners drivers without supervision	7	3	2	12	8
Unlicensed drivers	337	144	98	579	497
Other offences regarding driver licen	358	180	242	780	826
REGISTRATION/LICENSING OF M/V'S					
Numberplate offences	61	54	15	130	82
Unlicensed/Unregistered motor vehi	793	184	125	1102	1124
Other offences re. registration & lice	807	184	128	1119	1341
MOVING VIOLATIONS					
Illegal overtaking	23	1	1	25	19
Inconsiderate driving	4	2	1	7	7
Road signs (other)	3	13	1	17	21
Stop signs	34	10	21	65	71
Entering road/intersection unsafe	1	1	1	3	0
Moving violations	27	1	6	34	38
STOPPING & PARKING					
Causing danger/obstruction	11	13	0	24	19
Parking:exclusive parking bays(load	63	26	5	94	116
Parking:prohibited not mentioned el	215	253	38	506	554
Stopping where prohibited	34	10	19	63	38
LOADS & PROJECTIONS					
Overload passengers	0	0	2	2	17
VEHICLE DEFECTS					
Defective service/parking brakes	6	2	0	8	2
Defective tyres	74	29	39	142	116
Other defects	73	19	45	137	114
OTHER AND PUBLIC M/VEHICLE OFFENCES					
Overload passengers	53	13	2	68	35
Public driving permit	87	13	15	115	37
Road transportation	19	11	4	34	17
Other publicm/vehicle offences	6	0	16	22	50
Cellphone offences	65	3	4	72	59
Seatbelt	49	10	54	113	78
Other offences	6	1	2	9	35
TOTAL 1	3216	1180	886	5282	5321
Discontinue Use of Motor Vehicle	5	3	2	10	7
Arrest: Drunken Driving	5	0	1	6	16
Arrest: Other	0	0	2	2	4
Vehicles impound	8	0	0	8	3
Using Suspended vehicle	0	4	3	7	5
Unroadworthy vehicle	5	5	5	15	4
TOTAL 2	23	12	13	48	39
GRAND TOTAL(TOTAL1+TOTAL2)	3239	1192	899	5330	5360
RAND VALUE	R2 112 700	R869 300	R513 500	R3 495 500	R3 381 350
Speeding offences - mobile came	19526	25408	3425	48359	32020
Accidents	41	9	5	55	69
Deceased	0	0	0	0	4

SUMMARY K53		
TRANSACTIONS	NUMBER	VALUE
Learners Licence Appointments	1404	R 95 404,00
Learners Licence Issued	224	R 7 392,00
Duplicate Learners Licence	19	R 594,00
Application Heavy Motor Vehicle	213	R 42 600,00
Application Light Motor Vehicle	130	R 17 010,00
Drivers Licence Issued	2603	R 359 800,00
Renewal of Drivers Licence	2457	R 343 980,00
Temporary Drivers Licence	1187	R 45 990,00
Motorcycle Appointments	28	R 3 780,00
PRDP's	431	R 34 160,00
TOTAL	8696	R 950 710,00

SUMMARY ROADWORTHY		
TRANSACTIONS	NUMBER	VALUE
Application for RWC (Bus)	45	R 9 288,00
Application for RWC (Goods Vehicle)	104	R 22 032,00
Application for RWC (Motorcycle)	66	R 5 544,00
Application for RWC (Other)	992	R 176 940,00
CRW Police Clearance Required	1	R 55,00
Certification of Roadworthiness	1126	R 74 316,00
TOTAL	2334	R 288 175,00

SUMMARY MOTOR VEHICLE REGISTRATION & LICENSING		
TRANSACTIONS	NUMBER	VALUE
License renewals	5975	1313725,75
Vehicle registrations	3167	R 867 815,48
Other	8239	R 1 024 260,50
TOTAL	17381	R 3 205 801,73

TRAFFIC COURT SECTION				
	Jan- March 2025		Jan - March 2026	
Processed Cases	5156	R 1 872 924,00	7024	R 2 512 170,76

ACTUAL INCOME		
	Jan - March 2025	Jan - March 2026
Fines, Contempt of Court and Disabled Sticker	R 2 087 897,31	R 2 706 877,02

Compiled by
Verified by
Date

Nondwe Jacob
Snr Sup P. de Gruchy
08.04.2026



VISION OF LAW ENFORCEMENT SERVICES / AFDELING VIR WETSTOEPASSINGSDIENSTE
TORATE: MUNICIPAL PUBLIC SAFETY / DIREKTORAAT: MUNISIPALE OPENBARE VEILIGHEID

Tel.: 028-313 5095

Email: soncker@overstrand.gov.za

QUARTERLY STATISTICS 01 JANUARY - 31 MARCH 2026

AREA	GANS	KLM	HERM					
OFFICIALS PER AREA								
LAND INVASION OFFICERS PER AREA								
REACTION OFFICERS PER AREA								
OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Jan- March 2026
1, By-law relating to streets, public places and the prevention of public nuisances								
Cases	27	20	206	15	226	253	R128 200,00	626
2. Integrated waste management by-law								
Cases	19	2	34	1	55	55	R114 000,00	136
3, Parking management by-law								
Cases			2	2		2		37
Operate as a parking			192		192	192	R100 000,00	472
Clean & wash vehicle without written consent from the municipality			41		41	41	R61 500,00	125
4, By-law relating to trees								
Cases			6	1	5	6	R10 500,00	15
5, By-law relating to the keeping of Dogs and Cats								
Cats impound	19	4	31			54		47
Dogs impound	63	18	63			144		136
Cats sterilization	3					3		
Dogs sterilization	11					11		9
Cases	32	45	20	48	10	97	R6 000,00	87

OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Jan - March 2026
6, Business Act								
Cases	10	1	145		156	156	R156 000,00	226
7, Non moving violations sec 341 - Traffic fines								
Cases	69	219	1462		1750	1750	R953 200,00	3451
8, Moving violations Sec 56 Traffic fines								
Cases	95	60	876		1031	1031	R1 184 650,00	292
9, Water supply and sanitation services by-law								
Cases								1
10, National Building Regulations								
Cases			2			2		8
11. Court								
Warrant of arrest J165 Bylaws								156
Warrant of arrest Sec72	11	2	16		29	29	R18 200,00	686
Warrant of arrest SAPS	1		65			66		162
Community service	1		1			2		19
Subpoenas								18
Summonses	768	356	3894		5018	5018	R1 469 550	1000
12, General								
Health and Safety inspection	27	136	152			315		434
Meetings	1	7	23			31		32
Inspection on municipal sites	44	46	82			172		385
Noise nuisance		3	4			7		17
Vagrants	1	2	5			8		41
Certification	7	6	6			19		15
Vehicle check points (VCP)	10	4	14			28		113
Joint operation	10	11	14			35		25
Crime prevention patrols	4		10			14		
School visits		8				8		1
Assist other departments		2	3			5		40
Advertising boards			1	1		1		2
Estate agent boards								73
Other	4	6	21			31		31
								Comparison Jan - March 2026
OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Comparison Jan - March 2026
Environmental		1				1		
Electricity Supply			2			2		5
Deliver documents	2		2			4		
Coastal patrols	2	2				4		
Roits								8
Town planning	1		6			7		5
Confiscated goods		4				4		36
Fireworks	1	1	2			4		
Events								1
Disciplinary Action			2			2		7
Training			6			6		4
collab								17
13, Land Invasion								
Illegal structure inspections	58	98	69			225		1325
Illegal structures demolished	5	1	5			11		98
Illegal structure occupied								
Illegal extensions demolishe	2		1			3		12

Illegal extensions occupied				11				
Clearing a plot			2			2		
Repair existing structure								
Permission letter to repair structure			1			1		
Structures affected due to weather conditions								
Unable to report								
Land invasion operations	19	2	9			30		21
TOTALS	1327	1067	7498	68	8513	9892	R4 201 800,00	10470
								R3 894 250

Compiled by: Shaundre S Oncker

Approved by: Johan Du Toit

Chief : Law Enforcement, Task Team, K9 and Specialised Services

Date: 13 April 2026



PROTECTION SERVICES
 LAW ENFORCEMENT DEPARTMENT
 PO BOX 20
 HERMANUS
 7200
 TEL: 028 313 0998
 FAX: 028 312 3522
 E-MAIL: soncker@overstrand.gov.za



The Overstrand Law Enforcement, Task Team, K9 and Specialized Services aim to create a safe and secure environment for all people in the Overstrand area. Several successful operations were conducted over the past weeks and resulted in the arrest for various crimes in the Overstrand area. These arrests included:

Offenses	Quantity	Total Arrest	Total Cases	Estimated R-Value
Warrant of arrest SAPS		78	78	0
Drunk & Disorderly		7	7	0
Driving under the influence of alcohol		16	16	0
Interfering with the duties of an officer, fraud,		1	1	0
Possession of dangerous weapon		7	7	0
Reckless and negligent driving, resisting arrest		2	1	0
Riotous behavior		1	1	0
Theft		1	1	0
Crimes Injuria, Intimidation		1	1	0
Abandoned drugs	1 bag cocaine		1	R30 000.00
Dealing in liquor	53x750ml Castle lager 17x660ml; Castle lite 206x750ml Black label 49x660ml Redds 12x750ml Milkstout 9x750ml Heineken	11	11	R21 494.45
Illegal possession of drugs	14 quarter mandrax 84 Mandrax tablets 13 Crushed mandrax 16 Half mandrax 3 Bottleneck with crushed mandrax	59	59	R20 465.40



**PROTECTION SERVICES
LAW ENFORCEMENT DEPARTMENT**
PO BOX 20
HERMANUS
7200
TEL: 028 313 0998
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Abandoned abalone & Alikreukel, WCRL	33 bankie tik 7 tik Lollie containing tik 16 bankies cocaine R235.40 in cash 1643 whole abalone 90 Alikreukel 1 Hyundai	4	R298 908.00
Abandoned goods	Rubber duck & Trailer 2 Bicycles, electrical wires	3	R162 000.00
Possession of stolen property	1xToyota Etois 9xtoughees school shoes 2x Nike takkies Redbat flipflops Black levi jeans 4 addidas tracksuits Short sleeve puffer jackets Lions polish 2 toothpaste 4 sensodyne toothpaste 1samsung cellphone 1 samsung Ao55 cellphone 1 blue Samsung A10 1xiphone xs Samsung S22 1xLenova laptop 1xApple laptop 1xHuawei P30 cellphone 1 Ford car jack 1 car battery 1xLenova laptop charger Meat 6x Matured Beef (SPAR Villiersdorp)	6 4	R213 671.25



**PROTECTION SERVICES
LAW ENFORCEMENT DEPARTMENT
PO BOX 20
HERMANUS
7200**
TEL: 028 313 0998
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	<p>1- R277,91 2- R402,48 3- R318,23 4- R486,22 5- R409,84 6- R308,15 2x Texan Steak Pork(OK Mini Kleinmond) 1- R118,44 2- R119,36 1x Joeys Boerewors R92,22 3x Pork Rib Packs with no price tag 6x Pork Sliced Chops with no price tag 3x Beef Chops with no price tag Total: R2532,85 Clothes 2x 12-14 Years Underwear R84,99 3x 9-10 Years Underwear R84,99 2x 7-8 Years Underwear R84,99 3x 11-12 Years Underwear R44,99 2x 13-14 Years Underwear R44,99 2x Women's shoes Cream Open Shoes R99,95 Brown Open Shoes R129,95 2x Johnsons Bedtime Soap with no price tag-Total: R574,89</p>		14
Dealing in drugs	<p>R31 655,30 in cash 4 Mandrax tablets 1 Bankie tik R1900 in cash Cannabis bags Cannabis cigarettes Magic mushrooms</p>	3	R7 459 030.00

OVERSTRAND FIRE & DISASTER MANAGEMENT

MONTHLY STATISTICS : JAN - MARCH 2026



		GANSBAAI	STANFORD	HERMANUS	KLEINMOND	TOTAL INCIDENTS
RESIDENTIAL						
CLASSIFICATION						
FLATS & APARTMENTS		0	0	0	0	0
FORMAL		3	0	8	1	12
HOTELS,BOARDING HOUSES & GUEST HOUSES		0	0	0	0	0
TENTED ACCOMMODATION		0	0	0	0	0
WOOD & IRON STRUCTURE		3	4	8	1	16
INSTITUTIONAL						
CORRECTIONAL SERVICES BUILDINGS		0	0	0	0	0
COURTROOMS		0	0	0	0	0
EDUCATIONAL ESTABLISHMENTS	CRECHE	0	0	0	0	0
	PRIVATE SCHOOL	0	0	0	0	0
	PUBLIC SCHOOL	0	0	0	0	0
	UNIVERSITY / COLLEGE	0	0	0	0	0
GOVERNMENT BUILDINGS		0	0	0	0	0
HOSPITALS AND CLINICS		0	0	0	0	0
MILITARY BUILDINGS		0	0	0	0	0
MUNICIPAL BUILDINGS		0	0	0	0	0
NURSING HOMES AND ASSISTED LIVING ESTABLISHMENTS		0	0	0	0	0
POLICE STATIONS		0	0	0	0	0
PUBLIC ASSEMBLY						
AMUSEMENT ARCADES AND SKATING RINKS		0	0	0	0	0
ARENAS AND STADIUMS		0	0	0	0	0
CASINOS(GAMING AREAS)		0	0	0	0	0
CINEMAS, ESCAPE ROOMS AND THEATRES		0	0	0	0	0
HALLS (COMMUNITY HALLS,SYMPHONY AND CONCERT HALLS)		0	0	0	0	0
MUSEUMS AND ART GALLERIES		0	0	0	0	0
NIGHT CLUBS AND DANCE HALLS		0	0	0	0	0
PLACES OF RELIGIOUS WORSHIP		0	0	0	0	0
SHOPPING CENTRES		0	0	0	0	0
TELEVISION AND RADIO STUDIOS ADMITTING AN AUDIENCE		0	0	0	0	0
WAITING AREAS IN TRANSPORTATION TERMINALS		0	0	0	0	0
COMMERCIAL						
ANIMAL HOSPITALS,KENNELS AND POUNDS		0	0	0	0	0
BANKS		0	0	0	0	0
DEPARTMENT STORES		0	0	0	0	0
FUEL STATIONS		0	0	0	0	0
OFFICE BUILDINGS		0	0	0	0	0
RESTAURANTS, CAFES,CAFETERIAS,DINNING FACILITIES		0	0	0	0	0
SHOPS(ALL OTHER THAN DEPARTMENT STORES)		0	0	0	0	0
WORKSHOPS		0	0	0	0	0
STORAGE						
COLD STORAGE FACILITIES		0	0	0	0	0
CONTAINER STORAGE		0	0	0	0	0
DISTRIBUTION CENTRE		0	0	0	0	0
LOCK UP GARAGES (STORAGE LOCKERS)		0	0	0	0	0
OUTSIDE STORAGE		0	0	0	0	0
WAREHOUSES		0	0	0	0	0
INDUSTRY						
AGRICULTURAL	ABATTOIR	0	0	0	0	0
	BARN	0	0	0	0	0
	CHICKEN COOP/CHICKEN HOUSE	0	0	0	0	0
	COW SHED	0	0	0	0	0
	GREENHOUSE	0	0	0	0	0
	PIGSTY/PIGPEN	0	0	0	0	0
	SILO	0	0	0	0	0
	STABLE	0	0	0	0	0
	WINDMILL	0	0	0	0	0
CHEMICAL		0	0	0	0	0
ELECTRONICS		0	0	0	0	0
FOOD & DRINKS		0	0	0	0	0
FURNITURE		0	0	0	0	0
METAL		0	0	0	0	0
MILING		0	0	0	0	0
MINING		1	0	0	0	1
PAPER,PULP & PACKAGING		0	0	0	0	0
PETROLEUM		0	0	0	0	0
PLASTIC & RUBBER		0	0	0	0	0
PRINTING		0	0	0	0	0
RECYCLING PLANT		0	0	0	0	0
TEXTILE		0	0	0	0	0
UTILITIES		0	0	0	0	0
TRANSPORT						
AIRCRAFT	AIRPLANE	0	0	0	0	0
	GLIDERS	0	0	0	0	0
	LIGHTER THAN AIR (LTA)	0	0	0	0	0
	MILITARY AIRCRAFT	0	0	0	0	0
	POWERED LIFT	0	0	0	0	0
	POWERED PARACHUTE	0	0	0	0	0
	ROTOCRAFT	0	0	0	0	0
	WEIGHT SHAFTCON	0	0	0	0	0

CARS	PETROL	0	0	1	0	1
	DIESEL	0	0	0	0	0
BUSSES		0	0	0	0	0
ELECTRICAL VEHICLE	BATTERY ELECTRICAL	0	0	0	0	0
	HYBRID ELECTRIC VEHICLE	0	0	0	0	0
	HYDROGEN FUEL CELL	0	0	0	0	0
	PLUG IN HYBRID ELECTRIC	0	0	0	0	0
FARMING IMPLEMENT		0	0	0	0	0
HEAVY VEHICLES		1	0	0	0	1
MINIBUSES		0	0	0	0	0
MOTORCYCLES		0	0	0	0	0
RECREATIONAL VEHICLES	CAMPER TRAILERS	0	0	0	0	0
	CARAVANS	0	0	0	0	0
	MOTORHOMES	0	0	0	0	0
	SLIDE ON CAMPERS	0	0	0	0	0
	TENT TRAILERS	0	0	0	0	0
SHIPS, BOATS AND WATERCRAFTS		0	0	0	0	0
TRAINS AND RAILWAYS		0	0	0	0	0
OTHER						
ELECTRICAL FIRE	ELECTRICAL BOX	0	0	0	0	0
	ELECTRICAL POLE	0	0	3	1	4
	LAMP POST	0	0	0	0	0
	OTHER	0	0	4	1	5
	TRANSFORMER	0	0	0	0	0
FOREST		0	0	0	0	0
LANDFILL FIRES		0	0	0	0	0
MISCELLANEOUS FIRES		3	0	11	1	15
MOUNTAIN		0	0	4	1	5
ORCHARDS & VINYARDS	APPLE	0	0	0	0	0
	GRAPES	0	0	0	0	0
	ORANGE	0	0	0	0	0
	PEAR	0	0	0	0	0
PLANTATIONS		0	0	0	0	0
RUBBUSH AND REFUSE		7	0	13	1	21
STOPPELAND	CANOLA	0	0	0	0	0
	GRAIN	0	0	0	0	0
	OTHER	0	0	0	0	0
TREE		0	0	3	0	3
VEGETATION		19	5	29	4	57
AVIATION INCIDENTS						
AIRCRAFT COLLISION	AIRPLANE	0	0	0	0	0
	GLIDERS	0	0	0	0	0
	LIGHTER THAN AIR (LTA)	0	0	0	0	0
	MILITARY AIRCRAFT	0	0	0	0	0
	POWERED LIFT	0	0	0	0	0
	POWERED PARACHUTE	0	0	0	0	0
	ROTOCRAFT	0	0	0	0	0
	WEIGHT SHAFTCONTROL	0	0	0	0	0
EMERGENCY LANDING	AIRPLANE	0	0	0	0	0
	GLIDERS	0	0	0	0	0
	LIGHTER THAN AIR (LTA)	0	0	0	0	0
	MILITARY AIRCRAFT	0	0	0	0	0
	POWERED LIFT	0	0	0	0	0
	POWERED PARACHUTE	0	0	0	0	0
	ROTOCRAFT	0	0	0	0	0
	WEIGHT SHAFTCONTROL	0	0	0	0	0
OTHER	AIRPLANE	0	0	1	0	1
	GLIDERS	0	0	0	0	0
	LIGHTER THAN AIR (LTA)	0	0	0	0	0
	MILITARY AIRCRAFT	0	0	0	0	0
	POWERED LIFT	0	0	0	0	0
	POWERED PARACHUTE	0	0	0	0	0
	ROTOCRAFT	0	0	0	0	0
	WEIGHT SHAFTCONTROL	0	0	0	0	0
		0	0	0	0	0
RESCUE INCIDENTS						
CAVE RESCUE		0	0	0	0	0
CONFINED SPACE RESCUE	ENTRY RESCUE	0	0	0	0	0
	HAZARDOUS ATMOSPHERE	0	0	0	0	0
	NON ENTRY RESCUE	0	0	0	0	0
	RESTRICTED ENTRY	0	0	0	0	0
	SELF RESCUE	0	0	0	0	0
HIGH ANGLE RESCUE	HIGH ANGLE RESCUE	0	0	0	0	0
	LOW ANGLE RESCUE	0	0	0	0	0
	STEEP ANGLE RESCUE	0	0	0	0	0
STRUCTURE COLLAPSE	A FRAME FLOOR COLLAPSE	0	0	0	0	0
	CANTILEVER FLOOR COLLAPSE	0	0	0	0	0
	LEAN TO FLOOR COLLAPSE	0	0	0	0	0
	OTHER	0	0	0	0	0
	PANCAKE FLOOR COLLAPSE	0	0	0	0	0
	ROOF COLLAPSE	0	0	0	0	0
	V SHAPE FLOOR COLLAPSE	0	0	0	0	0
	WALL COLLAPSE	0	0	0	0	0
TRENCH RESCUE	SPOIL PILE SLIDE	0	0	0	0	0
	SHEAR WALL COLLAPSE	0	0	0	0	0
	SLOUGH FAILURE	0	0	0	0	0
	TOE FAILURE	0	0	0	0	0
	WEDGE FAILURE	0	0	0	0	0

WATER RESCUE	OPEN WATER RESCU	0	0	1	0	1
	OPEN WATER RESCU	0	0	0	0	0
	OPEN WATER RESCU	0	0	0	2	2
	OPEN WATER RESCU	0	0	0	0	0
	SURF RESCUE DIVIN	0	0	0	0	0
	SURF RESCUE PERS	0	0	0	0	0
	SURF RESCUE VESS	0	0	0	0	0
	SWIFT WATER RESC	0	0	0	0	0
	SWIFT WATER RESC	0	0	0	0	0
	SWIFT WATER RESC	0	0	0	0	0
	SWIFT WATER RESC	0	0	0	0	0
WSAR	MOUNTAIN	0	0	0	0	0
	OCEAN SIDE CLIFF	0	0	0	0	0
	RURAL SEARCH AND	0	0	0	0	0
	WILDERNESS SEAR	0	0	0	0	0
MACHINERY RESCUE	INDUSTRIAL	0	0	0	0	0
	DOMESTIC	0	0	0	0	0
ELECTROCUTION	FLAME	0	0	0	0	0
	FLASH	0	0	0	0	0
	LIGHTNING	0	0	0	0	0
	TRUE	0	0	0	0	0
MEDICAL EMERGENCY						
MEDICAL INCIDENT	ASSAULT	0	0	0	0	0
	BURNS	0	0	0	0	0
	ELECTRICAL SHOCK	0	0	0	0	0
	SHOOTING	0	0	0	0	0
	BITES & STINGS	0	0	0	0	0
	SPORTS INJURIES	0	0	0	0	0
	DOMESTIC ACCIDEN	0	0	0	0	0
	OTHER TRAUMA	0	0	0	0	0
	MATERNITY	0	0	0	0	0
	ASHTMA	0	0	0	0	0
	STROKE	0	0	0	0	0
	CARDIAC	0	0	0	0	0
	OVERDOSE	0	0	0	0	0
	ACCIDENTAL POISON	0	0	0	0	0
	DIABETES	0	0	1	0	1
	PSYCHIATRIC	0	0	0	0	0
	HAEMORHAGE	0	0	0	0	0
	OTHER MEDICAL	0	0	0	2	2
	DOA	0	0	0	0	0
TRAUMATIC INCIDENT		0	0	0	0	0
OTHER	FALLING	0	0	2	0	2
HAZMAT INCIDENTS						
PERMANENT STRUCTURE/BUILDING	CHEMICAL MANUFAC	0	0	0	0	0
	EXPLOSIVE STORAG	0	0	0	0	0
	EXPLOSIVE AND MUN	0	0	0	0	0
	FUEL STORAGE DEP	0	0	0	0	0
	GAS PROCESSING P	0	0	0	0	0
	LPG STORAGE AND I	0	0	0	0	0
	MISCELLANEOUS/OT	0	0	0	0	0
	WAREHOUSE AND TH	0	0	0	0	0
TEMPORARY STRUCTURE/CONTAINER	CONTAINER	0	0	0	0	0
	DRIP TRAYS	0	0	0	0	0
	MISCELLANEOUS/OT	0	0	0	0	0
	STORAGE CABINETS	0	0	0	0	0
	TANKS	0	0	0	0	0
TRANSPORTATION	AIR TRANSPORTATI	0	0	0	0	0
	RAIL TRANSPORTATI	0	0	0	0	0
	ROAD TRANSPORTA	0	0	0	0	0
	WATER TRANSPORT	0	0	0	0	0
ENVIRONMENTAL	AIR POLLUTION	0	0	0	0	0
	ECOSYSTEM POLLUT	0	0	0	0	0
	HUMAN HEALTH	0	0	0	0	0
	SOIL POLLUTION	0	0	0	0	0
	WATER POLLUTION	0	0	0	0	0
AUTOMOBILE INCIDENTS						
MOTOR VEHICLE ACCIDENT	MOVING VEHICLE AC	7	0	18	9	34
	RUN AWAY VEHICLE	0	0	0	0	0
	MOVING AND STATIC	0	0	3	1	4
	VEHICLES AND PEDE	0	0	0	0	0
	VEHICLE AND TRAIN	0	0	0	0	0
	VEHICLE AND ANIMA	0	0	1	0	1
	VEHICLE AND BUILD	0	0	0	0	0
	VEHICLE AND OTHER	0	0	0	1	1
	HAZARDOUS MATER	0	0	0	0	0
MISCELLANEOUS INCIDENTS						
ROAD CLEARING	CLEARING DEBRIS	0	0	0	0	0
	OTHER	0	0	0	0	0
	REMOVING/CUTTING	0	0	0	0	0
WATER SUPPLIES	ROAD CLEANING	0	0	0	0	0
	SEWAGE CLEAN UP	0	0	0	0	0
ANIMAL						
AQUATIC		0	0	0	0	0
DOMESTIC		1	0	0	0	1
LIVESTOCK		0	0	0	0	0
WILD		0	0	0	0	0

		0	0	0	0	0
SOCIAL DISTRESS		0	0	0	1	1
SEVERE WEATHER		0	0	1	0	1
MONTHLY TOTAL		45	9	112	27	193

PLOT CLEARING	Gansbaai	Stanford	Hermanus	gklip/Kleinm	TOTAL
Total inspections:	183	5	110	40	338
First Inspections	120	1	53	21	195
Second Inspections	63	4	57	19	143
Rates clearance inspections	0	0	0	0	0
Notices Issued	41	0	25	9	75
Cleared by Contractor	2	0	8	1	11
Cleared by owner	102	4	56	17	179

FIRE SAFETY & AWARENESS ACTIVITIES	Gansbaai	Stanford	Hermanus	gklip/Kleinm	TOTAL
BUSINESS LICENSES	0	0	0	2	2
EVENT INSPECTIONS	2	2	4	1	9
EARLY LEARNING INSPECTIONS	0	0	0	0	0
MUNICIPAL EARLY LEARNING INSPECTIONS	0	0	1	0	1
POLULATION CERTIFICATES	2	2	4	2	10
FIRE HYDRANT INSPECTION	11	0	36	17	64
FLAMMABLE STORAGE :					
- LIQUID FUELS	0	0	0	0	0
- LPG INSTALLATIONS	6	1	44	10	61
BUILDING PLAN SCREENINGS	69	0	347	96	512
TOWN PLANNING APPLICATION FIRE SAFETY COMMENTS	8	1	28	7	44
FIRE SAFETY COMPLIANCE CERTIFICATES ISSUED	5	0	60	13	78
CONSULTATION INSPECTIONS	5	0	18	2	25
DANGEROUS GOODS	0	0	0	0	0
MUNICIPAL SITE INSPECTIONS	0	0	1	0	1
MONTHLY TOTAL	108	6	543	148	805

DISASTER MANAGEMENT	Gansbaai	Stanford	Hermanus	gklip/Kleinm	TOTAL
Burn Permits issued	0	0	0	0	0

OPERATIONS & TRAINING	Gansbaai	Stanford	Hermanus	gklip/Kleinm	TOTAL
Fire Hydrant Inspections	11	0	36	17	64

2

FIRE SAFETY & AWARENESS ACTIVITIES	HERMANUS	KLEINMOND	GANSBAAI	TOTAL
Risk Visits	18	1	35	54
Risk Assessments	4	0	35	39
MONTHLY TOTAL	22	1	70	93

TRAINING				
STATION	DATE	ATTENDANCE	TYPE OF TRAINING	
FORMAL TRAINING :				
IN-SERVICE TRAINING :				
OVERSTRAND	03/01/2026	3	Inhouse Pump Operating Training	
OVERSTRAND	05/01/2026	2	Fitness	
OVERSTRAND	26/01/2026	4	Finess Platoon 3 Hermanus	
OVERSTRAND	29/01/2026	5	PPE Inspection -Platoon 3	
OVERSTRAND	29/01/2026	5	Fitness - Platoon 3	
OVERSTRAND	29-01/2026	6	Suction pump testing - Platoon 3	
OVERSTRAND	29/01/2026	5	PMS -Platoon 3	
OVERSTRAND	03/02/2026	5	Fitness	
OVERSTRAND	06/02/2026	1	Fitness	
OVERSTRAND	16/02/2026	6	Fitness	
OVERSTRAND	17/02/2026	10	Fitness	
OVERSTRAND	17/02/2026	6	Gansbaai Fitness - Gansbaai sports ground	
OVERSTRAND	20/02/2026	5	Gansbaai Fitness - Gansbaai sports ground	
OVERSTRAND	20/02/2026	6	Physical fitness Assessment -Kleinmond	
OVERSTRAND	21/02/2026	1	2.4km run , push ups - Hermanus	
OVERSTRAND	24/02/2026	7	Hof's koppie fitness - Hermanus	
OVERSTRAND	25/02/2026	7	Physical fitness Assessment	
OVERSTRAND	27/02/2026	8	Fitness Assessment	
OVERSTRAND	03/03/2026	2	Morning session fitness Hermanus	
OVERSTRAND	03/03/2026	11	Fitness	
OVERSTRAND	04/03/2026	9	In house training - Chapter 6	
OVERSTRAND	04/03/2026	8	Fitness Hermanus	
OVERSTRAND	05/03/2026	10	Fitness Hof's koppie	
OVERSTRAND	09/03/2026	1	Fitness hermanus	
OVERSTRAND	09/03/2026	12	Chapter 6 - Personal protective Equipment	
OVERSTRAND	11/03/2026	11	2.4km run	
OVERSTRAND	12/03/2026	11	Bizz News Conference Head Office	
OVERSTRAND	13/03/2026	5	Hose drills Kleinmond	
OVERSTRAND	13/03/2026	5	Hose drills Gansbaai	
OVERSTRAND	16/03/2026	4	Fitness	
OVERSTRAND	18/03/2026	5	Fitness & Training Gansbaai	
OVERSTRAND	19/03/2026	7	Fitness at Station	
OVERSTRAND	23/03/2026	3	SCBA -Training Set up	
OVERSTRAND	23/03/2026	7	Portable fire Extinguishers Gansbaai	
OVERSTRAND	24/03/2026	4	Fitness	

OVERSTRAND	24/03/2026	6	Quarterly Assessment Kleinmond Platoon 1
OVERSTRAND	25/03/2026	6	Presented code of conduct
OVERSTRAND	25/03/2026	9	Waterflow and foam Nozzels - waterflow training
OVERSTRAND	25/03/2026	1	Fitness
OVERSTRAND	26/03/2026	1	Fitness
OVERSTRAND	27/03/2026	1	Fitness Assessment
OVERSTRAND	27/03/2026	9	Quarterly Assessment Hermanus Platoon 1
OVERSTRAND	28/03/2026	1	Fitness
OVERSTRAND	28/03/2026	4	Fitness Gansbaai
OVERSTRAND	30/03/2026	1	Fitness
OVERSTRAND	31/03/2026	8	Fitness
OVERSTRAND	31/03/2026	6	Fitness

FIRE & LIFE SAFETY EDUCATION & AWARENESS ACTIVITIES					TOTAL
SECTION	PROJECT	DATE	STATION	N / PARTICIPAN	
Fisherhaven Academy Interschool event	FLSE	30/01/2026	Hermanus	15	
Private Walk in	FLSE	29/01/2026	Hermanus	2	
Private Walk in	FLSE	24/01/2026	Hermanus	3	
Private	FLSE	20/01/2026	Hermanus	6	
Andrew Komani	FLSE	13/01/2026	Hermanus	50	
Bosko Chrisian School	FLSE	06-Feb-26	Hermanus	30	
Wortelgat Outreach Trust	FLSE	18-Feb-26	Hermanus	20	
Wielie Walie Speelskool	FLSE	01/03/2026	Gansbaai	23	
Gansbaai Tuin Klub	FLSE	04/03/2026	Gansbaai	18	
Walk in PIER	FLSE	04/03/2026	Hermanus	2	
Hermanus Counrty Kids	FLSE	06/03/2026	Hermanus	58	
Private walk in PIER	FLSE	07/03/2026	Hermanus	3	
Smartschool Hermanus	FLSE	17/03/2026	Hermanus	10	
Private walk in PIER	FLSE	22/03/2026	Hermanus	3	
Walk in at Hermanus Station	FLSE	28/03/2026	Hermanus	2	
Walk in PIER	FLSE	28/03/2026	Hermanus	3	
PIER at Mount Pleasant primary	FLSE	30/03/2026	Hermanus	20	

CURRENT PROJECTS	STATUS

PERMANENT & RESERVIST STAFF	HERMANUS Central Station	KLEINMOND SubStation	GANSBAAI & Stanford	Betty's bay /Pringle	TOTAL
Platoon 1	5	3	3	0	11
Platoon 2	6	3	3	0	12
Platoon 3	6	2	3	0	11
Office of the Assistant Chief Fire Officer	3	0	0	0	3
DC	0	0	0	0	0
SC's and PC	2	1	1	0	4
Total permanent Staff					
Reservists	0	1	3	18	22
EPWP Project	6	3	2	0	11
Chrysalis	3	0	0	0	3
3 Years Municipal Contract Workers	3	3	4	0	10
Total Human Capital for Fire Operations					87

CHIEF : L.SMITH
HEAD : FIRE BRIGADE & DISASTER MANAGEMENT

DATE :

INCIDENT COMMAND & EMERGENCY CONTROL

JANUARY 2026 STATISTICS

JANUARY 2026 INCOMING AND OUTGOING CALLS

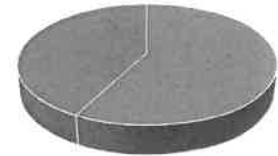


0283122400

Incoming calls : 45

Outgoing calls : 33

Total Calls for 2400-Jan 2026



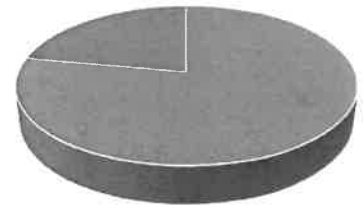
■ Incoming Calls ■ Outgoing Calls

028 313 8980

Incoming calls : 1585

Outgoing calls : 448

Total Calls for 8980 -Jan 2026



■ Incoming Calls ■ Outgoing Calls

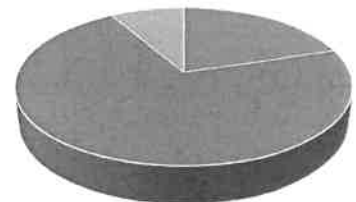
028 313 8996

ADT Calls : 290

Law Enforcement/Traffic Calls : 1024

Outgoing calls : 120

Total Calls for 8996- Jan 2026



■ ADT Calls ■ Law Enforcement Calls ■ Outgoing Calls

TOTAL CALLS FOR January 2026

Total incoming calls : 2944

Total outgoing calls : 601



COMPARISON OF INCOMING VS OUTGOING CALLS

BREAKDOWN OF INCOMING CALLS -JAN

2026

0283122400

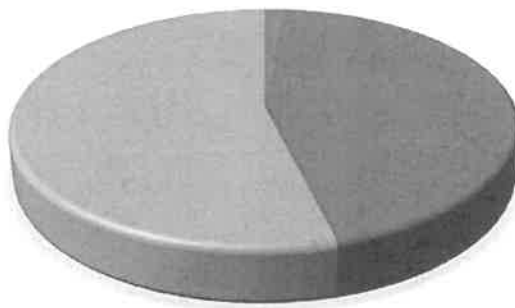
1%

0283138996

45%

0283138980

54%



BREAKDOWN OF OUTGOING CALLS -JAN

2026

0283122400

5%

0283138980

20%

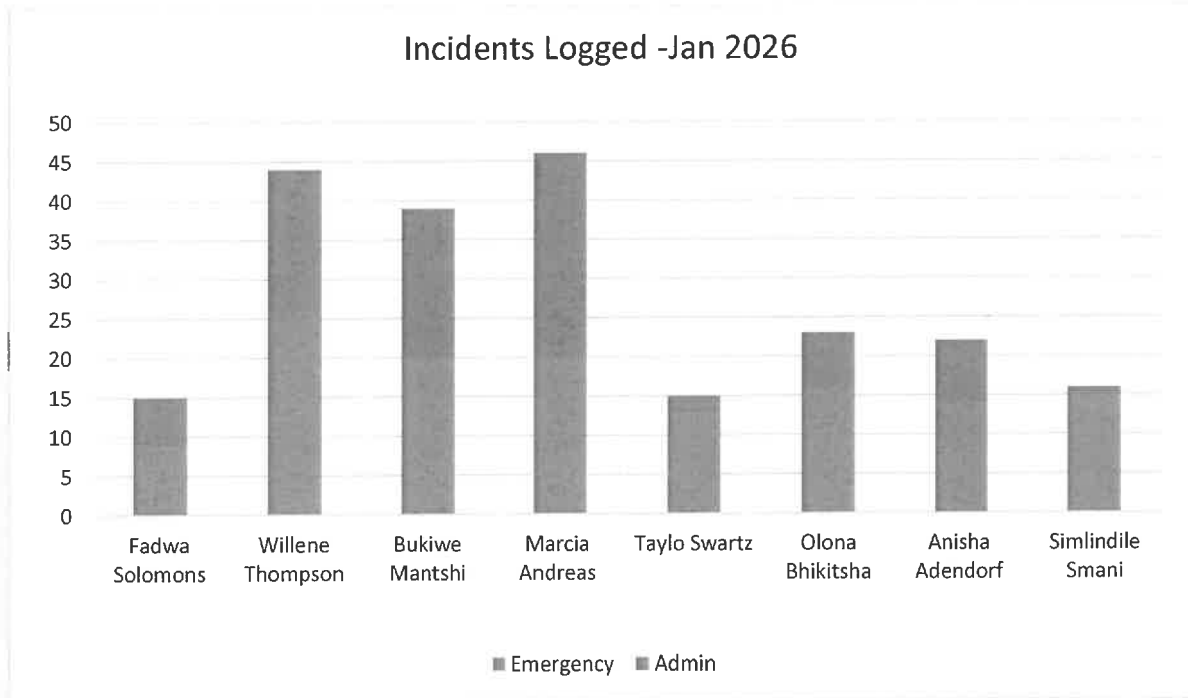
0283138996

75%





TOTAL UNITI EMERGENCY AND NON- EMERGENCY INCIDENTS LOG: 220





Meetings

Date	Meetings	Held by	Attendance
6 Jan 2026	Probation policy (6 month)	Meagan	T.Swartz B.Mantshi W.Thompson
27 Jan 2026	Logistics Meeting	Meagan	P. Snyders, L.Swartz,S.Mackay S. Coert, B.Mantshi,A.Adendorf T.Swartz
27 Jan 2026	Emergency Control & Disaster Management Meeting	Meagan	P. Snyders, L.Swartz,S.Mackay S. Coert, B.Mantshi,A.Adendorf T.Swartz, S.Smani,M.Andreas
26 Jan 2026	Mid Year Review KPI	Meagan	B.Mantshi
27 Jan 2026	Mid Year Review KPI	Meagan	T.Swartz
28 Jan 2026	Mid Year Review KPI	Meagan	P.Snyders;L.Swartz
30 Jan 2026	Mid Year Review KPI	Meagan	W.Thompson

STAFF COMPLIANCE:

The SANS 10090: Community Protection Against Fires provide the guidelines regarding communication within an Emergency Control Room. Refer to 5.2.3.2 – 5.2.3.4

5.2.3.2 Telephone lines

Lines should be subdivided as follows:

- a) a number of lines shall be dedicated to emergency calls only (see table 4); and
- b) at least one line for administration.

NOTE The number of lines for administration will be determined by the brigade's needs.

Tel: 028 313 5041/2 | E-mail: lestersmith@overstrand.gov.za

PO Box 20 | **HERMANUS**, 7200

www.overstrand.gov.za



Table 4 – Emergency lines

1	2
Population served	Number of dedicated emergency lines
Up to 40 000	1
40 001 – 125 000	2
125 001 – 300 000	3
Over 300 000	4

5.2.3.3 Control Centre operators and or supervisors

5.2.3.3.1 There should be sufficient operators so that calls are answered within 15 s and appropriate response dispatched within 30 s of the call being completed.

5.2.3.3.2 It should not take longer than 60 s to take the call once the phone is answered.

5.2.3.4 Supervisors

For up to two operators, access to a supervisor is required. For three or more operators, a supervisor shall be on duty in the control Centre.

The Directorate: Municipal Public Safety currently has one emergency landline (028 312 2400) , and two other general landlines (028 313 8980 & 028 313 8996) stationed within the Emergency Control Room. These lines must be manned by two operators per shift. Currently .the Overstrand population stands at 132,495 inhabitants. Therefore as per Table 4 ,3 Emergency landlines are required.

The shift comprises of four shifts, with two operators per shift; shifts run from 06:00 until 18:00 and vice versa. The Senior Supervisor Emergency (Control Room) work day shift duties Monday – Friday between 07:45 and 16:30.

Position	Have	Shortage
Supervisor	1	1
Emergency Control Room Operator (Contract)	5	0
Control Room Operator (Permanent)	3	5
Relief Operator	0	1



Compiled by:

P. Snyders
Senior Supervisor (Emergency Control)

Verified by:

M. Carelse
Assistant Chief: Disaster Management

Approved by:

L. Smith
Chief: Fire, Rescue & Disaster Management

INCIDENT COMMAND & EMERGENCY CONTROL

FEBRUARY 2026 STATISTICS

FEBRUARY 2026 INCOMING AND OUTGOING CALLS

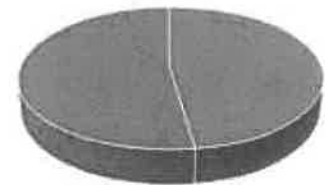


0283122400

Incoming calls : 21

Outgoing calls : 23

Total Calls for 2400-February 2026



■ Incoming Calls ■ Outgoing Calls

028 313 8980

Incoming calls : 1003

Outgoing calls : 358

Total Calls for 8980-February 2026



■ Incoming Calls ■ Outgoing Calls

028 313 8996

ADT Calls : 308

Law Enforcement/Traffic Calls : 1317

Outgoing calls : 88

Total Calls For 8996- February 2026



■ ADT Calls ■ Law Enforcement ■ Outgoing Calls



TOTAL CALLS FOR FEBRUARY 2026

Total incoming calls : 2649

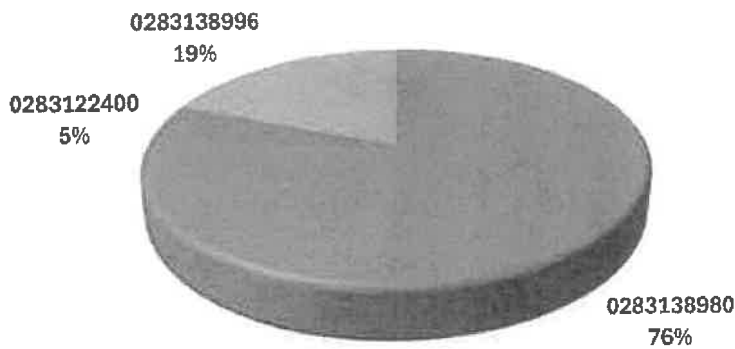
Total outgoing calls : 469

COMPARISON OF INCOMING VS OUTGOING CALLS

BREAKDOWN OF INCOMING CALLS -FEB 2026



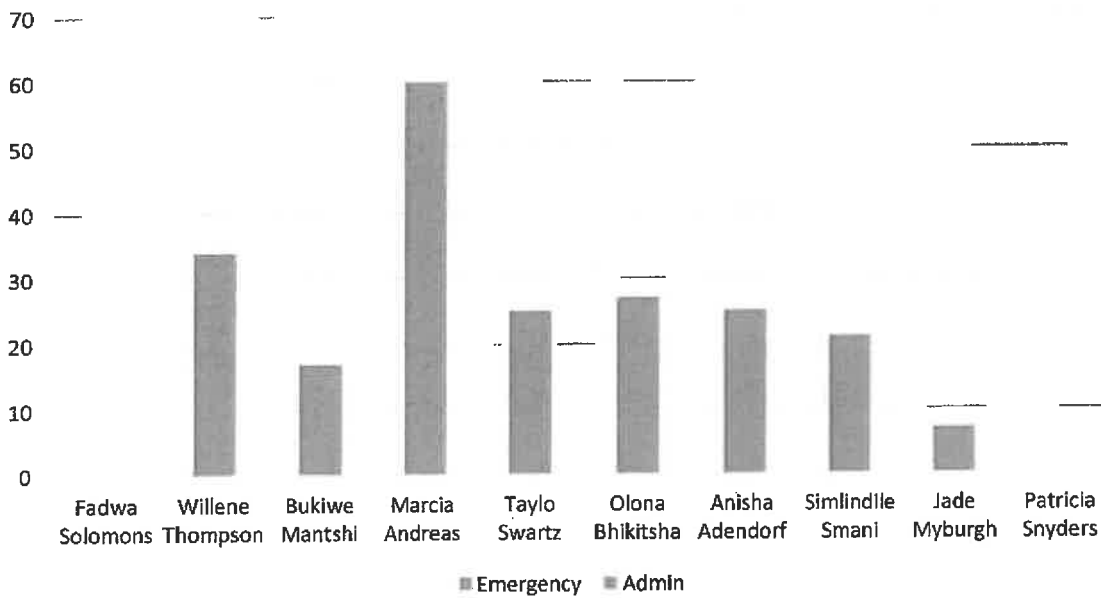
BREAKDOWN OF OUTGOING CALLS -FEB 2026





TOTAL UNITI EMERGENCY AND NON- EMERGENCY INCIDENTS LOG: 216

Emergency & Non-Emergency Incidents Logged -February 2026



STAFF COMPLIANCE:

The SANS 10090: Community Protection Against Fires provide the guidelines regarding communication within an Emergency Control Room. Refer to 5.2.3.2 – 5.2.3.4

5.2.3.2 Telephone lines

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Position	Have	Shortage
Supervisor	1	1
Emergency Control Room Operator (Contract)	4	1
Control Room Operator (Permanent)	3	5
Relief Operator	0	1

Compiled by:



P. Snyders
Senior Supervisor (Emergency Control)



Verified by:



M. Carelse
Assistant Chief: Disaster Management

Approved by:



L. Smith
Chief: Fire, Rescue & Disaster Management

INCIDENT COMMAND & EMERGENCY CONTROL



MARCH 2026 STATISTICS

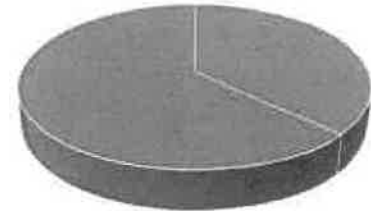
MARCH 2026 INCOMING AND OUTGOING CALLS

0283122400

Incoming calls : 17

Outgoing calls : 29

Total Calls for 2400-March 2026



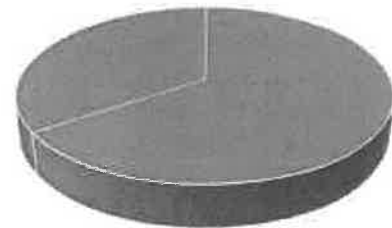
■ Incoming Calls ■ Outgoing Calls

028 313 8980

Incoming calls :712

Outgoing calls :373

Total Calls for 8980-March 2026



■ Incoming Calls ■ Outgoing Calls

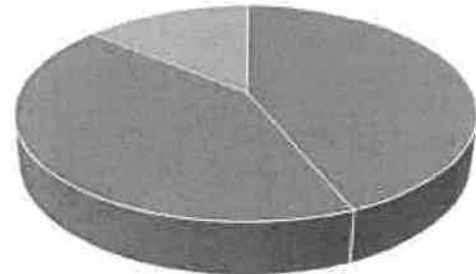
028 313 8996

ADT Calls : 317

Law Enforcement/Traffic Calls :311

Outgoing calls : 101

Total Calls for 8996- March 2026



■ ADT Calls ■ Law Enforcement/Traffic Calls ■ Outgoing Calls



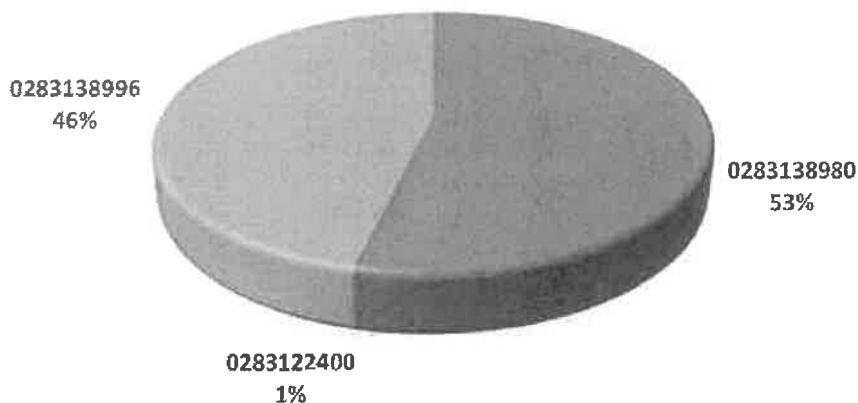
TOTAL CALLS FOR MARCH 2026

Total incoming calls : 1357

Total outgoing calls : 503

COMPARISON OF INCOMING VS OUTGOING CALLS

BREAKDOWN OF INCOMING CALLS-MARCH 2026



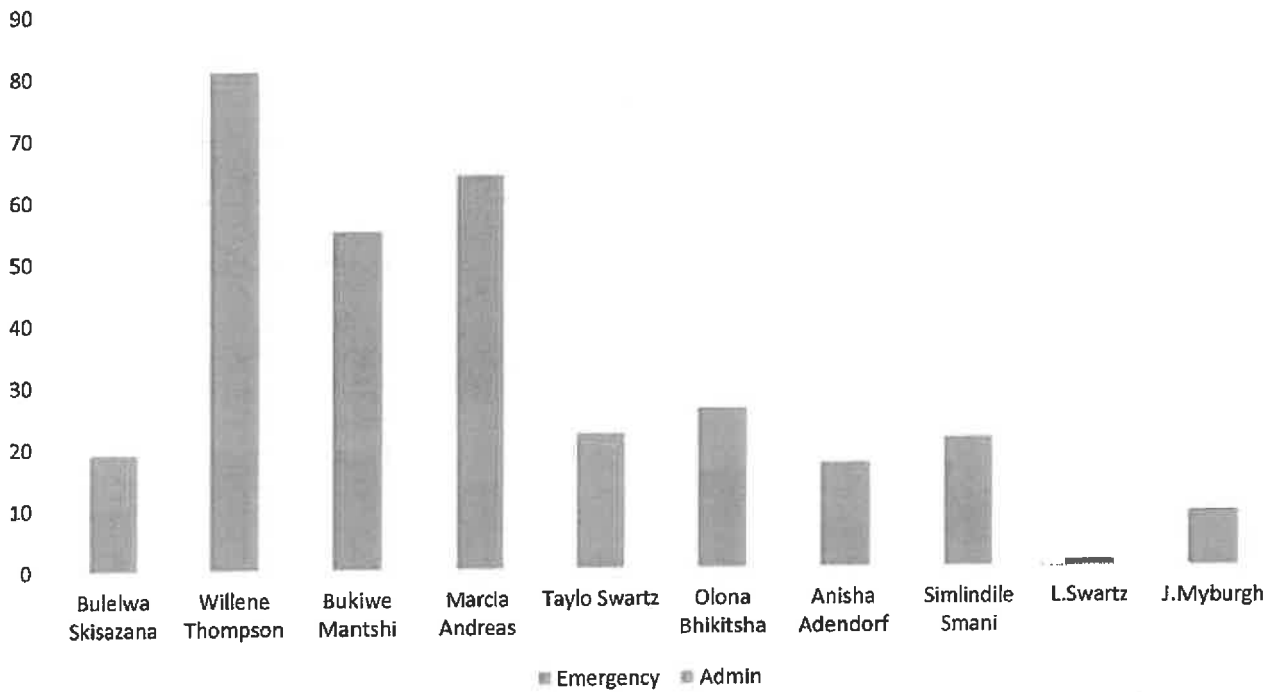
BREAKDOWN OF OUTGOING CALLS-MARCH 2026





TOTAL UNITI EMERGENCY AND NON- EMERGENCY INCIDENTS LOG: 315

Emergency & Non-Emergency Calls



Meetings

Date	Meetings	Held by	Attendance
03 March 2026	Emergency control & Disaster Management Meeting	Meagan	T.Swartz, P.Snyders W.Thompson, O.Bhikitsha, S.Mackay, S.Coert



STAFF COMPLIANCE:

The SANS 10090: Community Protection Against Fires provide the guidelines regarding communication within an Emergency Control Room. Refer to 5.2.3.2 – 5.2.3.4

5.2.3.2 Telephone lines

Lines should be subdivided as follows:

- a) a number of lines shall be dedicated to emergency calls only (see table 4); and
- b) at least one line for administration.

NOTE The number of lines for administration will be determined by the brigade's needs.

Table 4 — Emergency lines

1	2
Population served	Number of dedicated emergency lines
Up to 40 000	1
40 001 – 125 000	2
125 001 – 300 000	3
Over 300 000	4

5.2.3.3 Control Centre operators and or supervisors

5.2.3.3.1 There should be sufficient operators so that calls are answered within 15 s and appropriate response dispatched within 30 s of the call being completed.

5.2.3.3.2 It should not take longer than 60 s to take the call once the phone is answered.

5.2.3.4 Supervisors

For up to two operators, access to a supervisor is required. For three or more operators, a supervisor shall be on duty in the control Centre.



The Directorate: Municipal Public Safety currently has one emergency landline (028 312 2400) , and two other general landlines (028 313 8980 & 028 313 8996) stationed within the Emergency Control Room. These lines must be manned by two operators per shift. Currently the Overstrand population stands at 132,495 inhabitants. Therefore as per Table 4 ,3 Emergency landlines are required.

The shift comprises of four shifts, with two operators per shift; shifts run from 06:00 until 18:00 and vice versa. The Senior Supervisor Emergency (Control Room) work day shift duties Monday – Friday between 07:45 and 16:30.

Position	Have	Shortage
Supervisor	1	1
Emergency Control Room Operator (Contract)	5	0
Control Room Operator (Permanent)	3	5
Relief Operator	0	1

Completed by:

P. Snyders
Senior Supervisor (Emergency Control)

Verified by:

M. Carelse
Assistant Chief: Disaster Management

Approved by:

L. Smith
Chief: Fire, Rescue & Disaster Management



SAFETY, SECURITY & CCTV DEPARTMENT

QUATERLY STATISTICS FOR JAN TO MAR 2

<u>INCIDENT TYPE</u>	<u>NUMBER OF INCIDENTS</u>
J534 FINES	06=R5000
Alarm inspections/complaints	48
Municipal site inspections	395
CCTV site inspection/complaints	42
Meetings	30
Crime prevention patrols	403
VCP with traffic	15
Assisting SAPS	40
Assisting with fire call outs	21
Land invasion ops	00
Joint OPS	38
Security inspections	362

Access control

- 2 Access control officers at Hermanus head office enquiries/admin entrance
- 2 Access control officers at the Whitehouse

Access control incidents

- None

Public safety officers

- Overhills patrols done for land invasion and security survey on the municipal property
- Regular beach patrols to prevent bylaw contraventions
- Attended to alarm complaints and technical issues
- Assisted Law Enforcement with land invasion operations
- Assisted Traffic with multiple VCP's
- Assisted SAPS with numerous operations
- Regular crime prevention patrols at Rotary Way look out points and Fernkloof Nature reserve.
- Municipal asset inspections/patrols at all municipal sites within the Overstrand jurisdiction
- Respond to alarm complaints from our emergency control room and CCTV room
- Carried on with land invasion inspections at Schulphoek and Voelklip De Mond site open spaces.

CCTV and access control enrolment

- Access control devices installed. (Mr Stemmet must activate it on the network)
- Assist emergency services with multiple incidents
- Zwelihle cameras faulty radio link reported to COMSOL and PC Stemmet (ongoing) must replace the radios
- Assist detectives with multiple cases

Administrative duties

- 1 contract intern assisting with UNITY/administrative duties

Assisted other departments

- Assisted Fire department with call outs
- Assisted Traffic with VCP's
- Assisted Law Enforcement with land invasion patrols
- Assisted SAPS with the arrest of wanted persons

Visibility crime prevention drives/inspections

- Hot spot areas
- Swartdam Road

- Schulphoek Road
- Onrus camp
- Hawston robot intersection
- Rotary Way hot spots
- Fernkloof Nature Reserve
- CBD patrols
- De Mond camp area

Faulty Alarms

- Hermanus library alarm problem fixed by ADT
- Town Planning Zone 1. Keypad replaced by ADT
- Kleinmond Overhills (alarm is not faulty. Door moves in strong wind)

Alarms Fixed

- Hawston high site alarm and cctv cameras

The following alarm signals were tested

Hermanus area

- Town Planning store
- New LED building in New Harbour (water leaking through roof when it's raining)

Kleinmond area:

- Overhills Town hall

Please note: All the above-mentioned alarms gave failed to test and power failure signals, I tested the alarms with ADT control room, and all signals went through.

Attempted break-ins

- None

Break-Ins

- None

Site meetings

- Monthly meeting with head of technicians Mr William Page and control room/ armed response manager Donavon Van Der Westhuizen.
- Eagle monthly meeting regarding alarm monitoring
- Weekly Fidelity services meeting with Head of operational services Mr Leon Baartman, Mr Mick Baartman and branch managers
- Weekly COMSOL monthly meeting regarding CCTV network
- Guarding services regular site meetings with ADT, Stanford security and Eagle security
- Weekly and monthly meetings with CCTV operators and public safety officers

Kind regards

Ryan Stewart