

PORTFOLIO COMMITTEE :

MUNICIPAL PUBLIC SAFETY

Chairperson :

Cllr A Komani

Committee Members :

**Ald E Gillion, Cllrs H Lombard,
C Tafu-Nwonkwo & M Grimbeek**

MUNICIPAL PUBLIC SAFETY PORTFOLIO COMMITTEE

4 June 2025

I N D E X

ITEM

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STATEMENTS AND COMMUNICATIONS BROUGHT FORWARD BY THE
CHAIRPERSON

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**AGENDA of the
Portfolio Committee: Municipal Public Safety
4 June 2025
(Also the agenda for the Mayoral Committee Meeting: 11 June 2025)**

**1.
QUARTERLY MONITORING REPORT FOR THE PERIOD: 01 JANUARY TO
31 MARCH 2025: DIRECTORATE: MUNICIPAL PUBLIC SAFETY**

**NJ Micheals
12 May 2025**

Director: Municipal Public Safety

(028) 313 8054

1. Executive Summary

This report covers the functioning and activities of the Directorate of Municipal Public Safety from 01 January to 31 March 2025.

2. Service Delivery and Budget Implementation Plan - IGNITE

Directorate: Municipal Public Safety
Municipal Public Safety

3. Compliance with Strategic Priorities

Provision of democratic, accountable, and ethical governance
Creation and maintenance of a safe and healthy environment

4. Delegated Authority

Executive Mayor

5. Legal Requirements

By-laws of the Overstrand Municipality
Overstrand Municipality: Zoning Scheme
National Building Regulations and Standards Act, No. 103 of 1977
Land Use Planning Ordinance, No. 15 of 1985
Western Cape Land Use Planning Act, No. 3 of 2014
National Road Traffic Act, No. 93 of 1996
Service Delivery and Budget Implementation Plan (SDBIP) 2024/2025

6. Background/Discussion/Evaluation/Conclusion

Background

The purpose of this report is to inform the Council of the functioning and activities of various sections (Traffic & Licensing and Law Enforcement, Disaster Management and Security Services and K9 Unit) in the Directorate: Municipal Public Safety for the period 01 January to 31 March 2025.

**AGENDA of the
Portfolio Committee: Municipal Public Safety
4 June 2025
(Also the agenda for the Mayoral Committee Meeting: 11 June 2025)**

7. Financial Implications

None

8. Staff Implications

None

9. Comments from other Departments, Divisions, and Administrations

None

10. Annexures

Annexure A:	Statistical Report:	Director MPS: Senior Executive Support Office
Annexure B:	Statistical Report:	Traffic & Licensing
Annexure C:	Statistical Report:	Law Enforcement & Task Team
Annexure D:	Statistical Report:	K9 Unit & LEAP Unit
Annexure E:	Statistical Report:	Fire, Rescue and Disaster Management
Annexure F:	Statistical Report:	Incident Command Centre & Emergency
Annexure G:	Statistical Report:	Safety, Security & CCTV

RECOMMENDATION:

that the Monthly Monitoring Report of the functioning and activities of the Directorate: Municipal Public Safety for the period: 01 January to 31 March 2025, **be noted.**

RESPONSIBLE OFFICIAL:

NJ MICHAELS

TARGET DATE FOR IMPLEMENTATION:

TO BE NOTED

**AGENDA of the
Portfolio Committee: Municipal Public Safety
4 June 2025
(Also the Agenda for the Mayoral Committee Meeting: 11 June 2025)**

**1.
QUARTERLY MONITORING REPORT FOR THE PERIOD: 01 JANUARY TO
31 MARCH 2025: DIRECTORATE: MUNICIPAL PUBLIC SAFETY**

**NJ Micheals Director: Municipal Public Safety (028) 313 8054
12 May 2025**

**THIS MATTER SERVED BEFORE THE JOINT PORTFOLIO COMMITTEE ON
4 JUNE 2025, WHICH COMMITTEE SUPPORTED THE RECOMMENDATION**

RESPONSIBLE OFFICIAL : NJ MICHAELS

TARGET DATE FOR IMPLEMENTATION : TO BE NOTED



Office of the Senior Executive Support Officer

DIRECTORATE: MUNICIPAL PUBLIC SAFETY

DIREKTORAAT: MUNISIPALE OPENBARE VEILIGHEID

Quarterly Report January 2025 – March 2025

Chrysalis Youth Programme

Status	Projects	End Contract
<p>Active Interns</p> <p><u>January</u></p> <ul style="list-style-type: none"> ➤ 28 Active Participants <p><u>February</u></p> <ul style="list-style-type: none"> ➤ 28 Active Participants <p><u>March</u></p> <ul style="list-style-type: none"> ➤ 27 Active Participants 	<ul style="list-style-type: none"> • 23 Charlie (Males) • 24 Alpha (Males) • 24 Bravo (Females) 	<ul style="list-style-type: none"> • 08 April 2025 • 28 July 2025 • 01 December 2025
<p>Resignations/Terminations /Exiting</p> <p><u>January</u></p> <ul style="list-style-type: none"> ➤ Resignations – 1 Participant <p><u>February</u></p> <ul style="list-style-type: none"> ➤ None <p><u>March</u></p> <ul style="list-style-type: none"> ➤ Resignation – 1 Participant 	<p>Traffic Services (Kleinmond)</p> <p>Traffic Services (Hermanus)</p>	<ul style="list-style-type: none"> • 28 January 2025 • 07 March 2025
<p>Planning</p> <p><u>January</u></p> <ul style="list-style-type: none"> ➤ Site Visits (Interns) <p><u>February</u></p> <ul style="list-style-type: none"> ➤ Site Visits (Interns) ➤ Chrysalis Youth 	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	

3 Year Fixed Contract

5

Municipal 3 Year Fixed Term Contract Employees
January

- 93 Participants
- 57 Males & 36 Females

February

- 93 Participants
- 57 Males & 36 Females

March

- 91 Participants
- 55 Males & 36 Females

27 Traffic Services
 43 Fire Services
 21 Law enforcement Services
 2 Executive Support office – Director: Municipal Public Safety

- 30 June 2026

Resignations (March)
3 Year fixed Term

- 2 Officials (Traffic Services)

Leap Services (Reaction Unit)

- 1 Officials (Law Enforcement Services)


Matric Registration Feedback


- 16 Participants

Re-registration of matric

- 3 Participants

Ongoing


 Compiled by: N Breda


 Approved by: Ntombi Mtholo
 Senior Executive Support Officer



**OVERSTRAND TRAFFIC
QUARTERLY STATISTICS
DATE: JAN - MAR 2025**

	Hermanus	Kleinmond	Gansbaai	TOTAL
LICENSING OF DRIVERS				
Learners drivers without supervision	3	4	1	8
Unlicensed drivers	234	162	101	497
Other offences regarding driver licensing	257	462	107	826
REGISTRATION/LICENSING OF M/V'S				
Numberplate offences	40	27	15	82
Unlicensed/Unregistered motor vehicle	753	183	188	1124
Other offences re. registration & licensing	967	183	191	1341
MOVING VIOLATIONS				
Illegal overtaking	9	6	4	19
Inconsiderate driving	5	0	2	7
Road signs (other)	9	9	3	21
Stop signs	50	17	4	71
Other moving violations	14	11	13	38
STOPPING & PARKING				
Causing danger/obstruction	8	5	6	19
Parking:exclusive parking bays/loading/Bus zone	109	0	7	116
Parking:prohibited not mentioned elsewhere	192	325	37	554
Stopping where prohibited	31	0	7	38
LOADS & PROJECTIONS				
Overload passengers	0	16	1	17
VEHICLE DEFECTS				
Defective service/parking brakes	2	0	0	2
Defective tyres	53	18	45	116
Other defects	30	12	72	114
OTHER AND PUBLIC M/VEHICLE OFFENCES				
Overload passengers	29	4	2	35
Overload goods	3	0	0	3
Public driving permit	18	8	11	37
Road transportation	7	9	1	17
Other publicm/vehicle offences	21	16	13	50
Cellphone offences	40	17	2	59
Seatbelt	12	28	38	78
Other offences	10	24	1	35
TOTAL 1	2906	1546	872	5324
Discontinue Use of Motor Vehicle	1	1	5	7
Arrest: Drunken Driving	14	0	2	16
Arrest: Other	3	0	1	4
Vehicles impound	2	0	1	3
Using Suspended vehicle	0	1	4	5
Unroadworthy vehicle	0	3	1	4
TOTAL 2	20	5	14	39
GRAND TOTAL(TOTAL1+TOTAL2)	2926	1551	886	5363
RAND VALUE	R1 912 050	R942 900	R526 400	R3 381 350
Speeding offences - mobile camera	12838	19182	0	32020
Accidents	45	14	10	69
Deceased	3	0	1	4

SUMMARY K53		
TRANSACTIONS	NUMBER	VALUE
Learners Licence Appointments	330	R 22 100,00
Learners Licence Issued	302	R 9 900,00
Duplicate Learners Licence	19	R 627,00
Drivers Licence Appointments	181	R 84 850,00
Drivers Licence Issued	2326	R 1 388 220,00
Renewal of Drivers Licence	2180	R 219 690,00
Temporary Drivers Licence	1419	R 56 070,00
Motorcycle Appointments	19	R 2 430,00
PRDP's	359	R 28 480,00
TOTAL	7135	R 1 812 367,00

SUMMARY ROADWORTHY		
TRANSACTIONS	NUMBER	VALUE
Application for RWC (Bus)	37	R 7 585,00
Application for RWC (Goods Vehicle)	98	R 19 680,00
Application for RWC (Motorcycle)	69	R 5 440,00
Application for RWC (Other)	952	R 165 200,00
CRW Police Clearance Required	1	R 55,00
Certification of Roadworthiness	1060	R 68 900,00
TOTAL	2217	R 266 860,00

SUMMARY MOTOR VEHICLE REGISTRATION & LICENSING		
TRANSACTIONS	NUMBER	VALUE
License renewals	5084	R 1 244 263,30
Vehicle registrations	943	R 1 011 165,60
Other	3821	R 3 245 685,50
TOTAL	9848	R 5 501 114,40

TRAFFIC COURT SECTION				
	Jan - Mar 2024		Jan - Mar 2025	
Processed Cases	5003	R 1 942 313,99	5156	R 1 872 924,00

ACTUAL INCOME		
	Jan - Mar 2024	Jan - Mar 2025
Payments for TMT, Provincial Fines, Contempt of Court and Disabled Sticker	R 2 109 946,30	R 2 087 897,31

Compiled by
Verified by
Date

Nondwe Jacob
Snr Sup P. de Gruchy
01.04.2025

DIVISION OF LAW ENFORCEMENT SERVICES / AFDELING VIR WETSTOEPASSINGSDIENSTE
DIRECTORATE: MUNICIPAL PUBLIC SAFETY / DIREKTORAAT: MUNISIPALE OPENBARE VEILIGHEID

Tel.: 028-313 5095

Email: soncker@overstrand.gov.za

QUARTERLY STATISTICS -01 JANUARY 2025 -31 MARCH 2025

AREA	GANS	KLM	HERM						
OFFICIALS PER AREA									
LAND INVASION OFFICERS PER AREA									
REACTION OFFICERS PER AREA									
OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Comparison March 2024	
1, By-law relating to streets, public places and the prevention of public nuisances									
Cases	71	77	478	31	557	626	R290 700,00	855	
2, Integrated waste management by-law									
Cases	23	5	108	4	126	136	R222 000,00	134	
3, Parking management by-law									
Cases	29		8		37	37	R36 300,00	22	
Operate as a parking attended	5	2	465		472	472	R236 000,00	400	
Clean & wash vehicle without written consent from the municipality			125		125	125	R187 500,00	98	
4, By-law relating to trees									
Cases			15		15	15	R37 500,00	3	
5, By-law relating to the keeping of Dogs and Cats									
Cats impound	14	1	32			47		33	
Dogs impound	56	8	72			136		60	
Dog Sterilization	9					9			
Cases	22	26	39	33	34	87	R10 500,00	188	
OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Comparison March 2024	
6, Business Act									
Cases	80	13	133	1	37	226	R25 500,00	203	
7, Non moving violations sec 341 - Traffic fines									
Cases	355	256	2840		3451	3451	R1 606 900,00		
8, Moving violations Sec 56 Traffic fines									
Cases	2	14	276		292	292	R380 000,00		
9, Water supply and sanitation services by-law									
Cases	1			1		1			
10, National Building Regulations									
Cases		2	6	1		8		35	
11, Court									
Warrant of arrest J165 Bylaws	25	1	130			156			
Warrant of arrest Sec72	132	87	467		145	686	R235 850,00	646	
Warrant of arrest SAPS	3	3	156			162			
Community service	5		14			19		3	
Subpoenas	2	1	15			18		30	
Summonses	19	617	364		319	1000	R138 400	874	
12, General									
Health and Safety inspections	16	71	347			434		114	
Meetings		8	24			32		29	
Inspection on municipal sites	102	109	174			385		122	
Noise nuisance	3	2	11	1		17		27	
Vagrants	7	6	28			41		26	
Certification	5	4	6			15		2	
Vehicle check points (VCP)	27	30	55			113		55	
Joint operation	6	4	15			25		43	
Collab	2	2	13			17			
School visits	1					1		32	
Assist other departments	9	19	12			40		32	
Adertising board			1	1		2		29	
Estate agent boards	6		67			73		4	
Other	5	3	23			31		67	
Training	1	1	2			4			
OFFENCES	Gans	Klein	Herm	Warning notices	Fines issued	Total Cases	Rand Value	Comparison March 2024	
Confiscated goods		14	22			36		68	
Electricity Supply			5			5		2	
Deliver documents								1	
Community meeting								3	
Roits	5		3			8		1	
Town planning			5			5		1	
Insurance claims								3	
Disciplinary action		3	4			7		1	
K9								121	
Supply chain management								3	
Events			1			1			
13, Land Invasion									
Illegal structure inspections	417	482	426			1325		260	
Illegal structures demolished	24	4	70			98		97	
Illegal structure occupied								5	
Illegal extensions demolished	4	5	3			12		18	
Cleaning a plot								3	
Permissison letter to repair structure								2	
Land invasion operations	7	2	12			21			
TOTALS	1513	1883	7074	73	5610	10470	R3 894 250,00	9154	

Compiled by: Shaundre S Oncker R4 845 050
 Approved by: Johan Du Toit
 Chief : Law Enforcement, Task Team, K9 and Specialised Services



PROTECTION SERVICES
LAW ENFORCEMENT DEPARTMENT
 PO BOX 20
 HERMANUS
 7200
 TEL: 028 313 0998
 FAX: 028 312 3522
 E-MAIL: soncker@overstrand.gov.za



Offences	Quantity	Total Arrest	Total Cases	Estimated R-Value
Warrant of arrest, wanted suspects arrested SAPS		125	162	0
Warrant of arrest, wanted suspect arrested J165		55	156	0
Warrant of arrest, wanted suspect arrested Correctional services		1	1	0
Assault		1	1	0
Assault GHB		3	3	0
Drunk in public		1	1	0
Drunk and Disorderly		10	10	0
Interfering with the duties of a peace officer		1	1	0
Theft		2	2	0
Fraud	R6000 Nedbank loan+R4000 Absa loan	1	1	R10 000.00
Driving under the influence of alcohol		22	22	0
Undocumented foreigner		5	5	0
Culpable homicide	Silver honda	1	1	R100 000.00
Armed robbery	1x imitation firearm	2	1	R7000.00
Use of motor vehicle without permission	White Nissan bakkie	1	1	R150 000.00
Possession of dangerous weapon	8x Knives	12	12	0
Abandoned drugs	1 bankie cocaine	1	1	R200.00
Illegal possession of mussels	100 black mussels	1	1	R10 000.00



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Dealing in drugs	42 half mandrax 28 quarter mandrax 48 mandrax tablets 4 crushed mandrax 26 bankie tik 7 tik lollies containing tik 10 bottle neck containing crushed mandrax R3350 in cash	47	49	R20 368.32
Dealing in liquor	411 x 750ml black label 59 x 750ml castle lager 136 x 660ml Redds 364 x 660ml Hunters gold 77 x 750ml Milk stout 35 x 660ml castle lite 33 x 660ml hunters dry 25 x 660ml flying fish 1 x 750ml kings' whiskey 4 x 750ml Brandy 11 x 750ml Dry gin 7 x brown SAB crates + 12 blue SAB crates+7 red crates	12	12	R32 720.00
Dealing in illicit cigarettes	1828 cartons cigarettes 16878 packets of cigarettes	1	1	R770 000.00
Illegal possession of drugs	6 tik lollies 1 tik straw 45 bankies tik 35 bankies cocaine 284 mandrax tablets 4 crushed mandrax pipe 31 half mandrax	70	70	R336 574.00



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Abandoned WCRL & Alikreukel	32 quarter mandrax+ supplements, cosmetics+ 3 polarized sunglasses+ Mercedes Benz R3505 in cash 42 WCRL 2036 WCRL Tails 4 cape breams 3 undersized silver fish 44 alikreukel 3555 units of abalone	3	R1 033 865.00
Abandoned abalone	9mm blank pistol+1x9mm blank unshod round 34x9mm rounds +1x R4 round+ white polo Enquiry docket)+ 1x9mm pistol+ 1 vector Z88 pistol+ 15x9mm rounds+ 1 black CZ P10 9mm pistol+ 18x9mm rounds	6	R651 631.50
Illegal possession of ammunition + imitation firearm	50m cable 1 silver ladder 1 white wire 1 red wire 1 green & yellow wire 2 pliers 3 pairs of black & red wire	5	R156 431.00
Tempering with municipal essential infrastructure	Farm attack, 2x laptops+ bags+ 1 weapon used in incident	4	11
Robbery	R12 511 in cash 11 bank cards 7 bankies cocaine 26 cadbury slab chocolates 1x masculine deodorant spray 2x Mitcham roll on 3x nivea men body lotion VW polo 1 samsung cellphone	3	R35 500.00
Possession of stolen property		1	R60 000.00
		3	R148 111.00



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Illegal possession of WCRL, transportation of WCRL	1	2	R545 000.00
Abandoned diving equipment	1	1	R5 000.00
Abandoned cables	1	1	R5 000.00
TOTALS	391	539	R4 077 400.82

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DISASTER MANAGEMENT QUARTERTY STATS

Jan – March 2025



1. BURN PERMITS



2. MEETINGS

MEETINGS	VENUE	DATE
DM Directives Meeting with CMC Ambulance Services	CMC Offices, Hermanus	08/01/2025
DM Directives Meeting with Priority Care Ambulance Services	Priority Care Offices, Hermanus	08/01/2025
DM Directives Meeting with CMC Ambulance Services	CMC Offices, Hermanus	08/01/2025
DM Directives Meeting with Priority Care Ambulance Services	Priority Care Offices, Hermanus	08/01/2025
DM Directives Meeting with Overstrand Medical Response Management Meeting	Gansbaai	09/01/2025
Events Meeting - Stiek Yt Biker Rally	Chief Fire Office, Hermanus	13/01/2025
	Kleinmond	14/01/2025

DM Plan Directives	Gansbaai	15/01/2025
Wortelgat Outreach Trust Meeting	Wortelgat, Stanford	17/01/2025
Section 10 Letters meeting with chief	Chief Fire Office, Hermanus	21/01/2025
Section 10 Letters meeting with Legal Department	Legal Department, Hermanus Municipal Building	22/01/2025
Kiln Burn Permit Inspection	Karwyderskraal	23/01/2025
Risk Visit,	Kidbrooke Place, Hermanus	25/01/2025
Assessment informal fire	Marikana Zwelihle Hermanus	27/01/2025
Disaster Management Meeting	Chief Fire Office, Hermanus	28/01/2025
PMS Sarolyn	Chief Fire Office, Hermanus	29/01/2025
PMS Shaun		
Management Meeting	Chief Fire Office, Hermanus Fire Station	03/02/2025
Events Meetings	Preekstoel, Hermanus	04/02/2025
Events Meetings	Preekstoel, Hermanus	07/02/2025
Assessment (Informal Fire)	Dubai, Zwelihle Hermanus	10/02/2025
Directives and Awareness Meeting	Kleinmond	13/02/2025
Events Meetings	Preekstoel, Hermanus	14/02/2025
Assessment (Informal Fire)	Maikana, Zwelihle Hermanus	17/02/2025
Disaster Store Stock Take	Hermanus	18/02/2025
Section 10 Letters Follow up meeting	Legal Department, Overstrand Municipality	19/02/2025
Events Meetings	Preekstoel, Hermanus	21/02/2025
Management Meeting	Chief Fire Office, Hermanus Fire Station	24/02/2025
Wortelgat Evacuation Exercise	Wortelgat, Stanford	25/02/2025
Evacuation planning	Stonehaven	27/02/2025
Social and Humanitarian Relief Workshop	Bredasdorp	28/02/2025
Events Meeting	Boardroom, Overstrand Municipality Head Office	03/03/2025
BizNews Walkthrough	Overstrand Municipality, Head Office	10/03/2025
BizNews Event	Overstrand Municipality, Head Office	11/03/2025
Occupational Health and Safety Meeting (Departmental)	Hermanus Fire Station	12/03/2025
BizNews Event	Overstrand Municipality, Head Office	12/03/2025
BizNews Event	Overstrand Municipality, Head Office	13/03/2025
Meeting with Fire Chief	Chief Fire Office	14/03/2025
Events Meeting, Summer Carnival	Kleinmond	18/03/2025
SAPS Evacuation Drill	SAPS Hermanus	19/03/2025

Bubble and Krabble, PIER	Babble and Krabble , Hermanus	20/03/2025
Burn Permit Inspections (Panthera Africa and Waterval)	Stanford Area	25/03/2025
Awareness Kleinmond Primary School	Kleinmond Primary School	26/03/2025
Whale coast mall walkthrough (risk assessment)	Hermanus Whale Coast Mall	27/03/2025

3. INCIDNETS / HUMANITARIAN RELIEF.

January 2025:

ASSESSMENT:

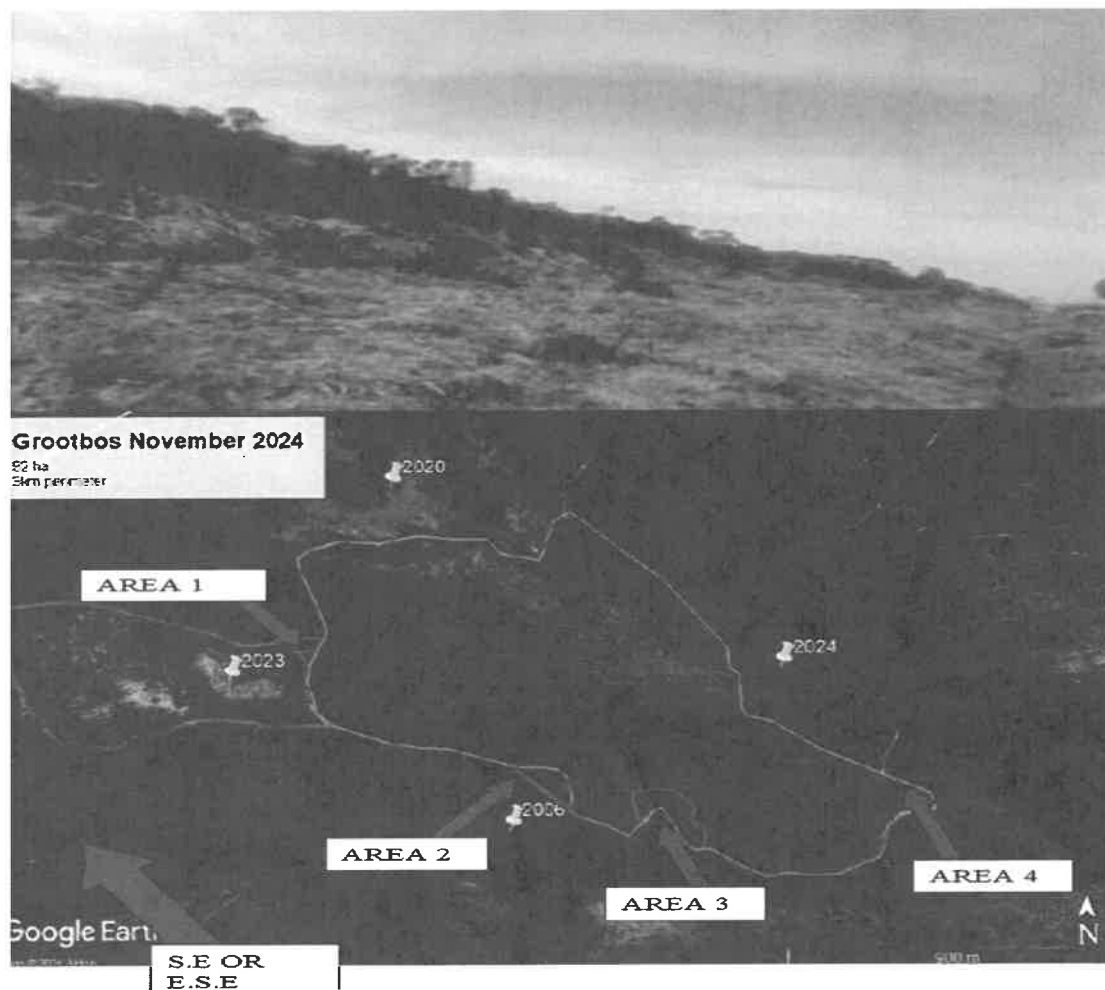
Disaster Management evaluated the incident. Information gathered by a family member Eric Davalala, living adjacent to the affected dwelling confirmed Nhlahla Bohlo sustained burn injuries and has been admitted to the Red Cross hospital in Cape Town for treatment. Alubone Bohlo is currently in the care of the deceased's brother who is residing in Caledon.



4. FUEL REDUCTION

MARCH 2024 (still in process)

Grootbos Fuel Reduction, planning to do control burn.



5. RISK ASSESMENT

WHALECOAST MALL

INTRODUCTION

Whale Coast Mall, located in the Sandbaai area of Hermanus, Western Cape, serves as a premier shopping and leisure destination for locals and visitors. Strategically positioned on the Main Road (R43) at the entrance to the picturesque Hemel-en-Aarde Valley, the mall offers convenient access and ample free parking.

Shoppers can find a diverse mix of stores, including major retailers such as Checkers, Woolworths, and Food Lover's Market. The mall also features a variety of fashion outlets, specialty stores, and convenience services. For entertainment, Whale Coast Mall offers the Whale Coast Theatre, the only multi-purpose cinema in the area, which includes a special theatre designed for younger audiences.

Whale Coast Mall, like any commercial shopping centre, must have proper evacuation procedures and fire-fighting equipment in place to ensure the safety of visitors, tenants, and staff. Local fire regulations and building codes typically require these safety measures.

Here's an overview of what they should have:

1. Evacuation Procedures

- **Emergency Exits:** Marked and unobstructed emergency exits throughout the mall.
- **Evacuation Routes:** Well-defined escape routes with visible signage leading to safe assembly points.
- **Emergency Lighting:** Backup power for emergency lighting in case of power failure.
- **Public Address System:** A communication system to guide people in case of an emergency.
- **Evacuation Drills:** Regularly conducted fire drills to train staff and tenants on evacuation procedures.

2. Fire-Fighting Equipment

- **Fire Extinguishers:** Located at key points, including near food outlets, parking areas, and corridors.
- **Fire Hose Reels:** Installed in accessible areas to help fight fires before they spread.
- **Sprinkler Systems:** Automatic sprinkler systems to suppress fires in case of an outbreak.
- **Smoke Detectors & Fire Alarms:** Installed throughout the mall to provide early warnings of fire.
- **Fire Doors:** Designed to slow down the spread of fire and protect evacuation routes.

3. Staff Training & Responsibilities

- **Fire Wardens:** Designated personnel trained to assist in evacuations and emergency response.
- **First Aid & Medical Assistance:** Staff trained in basic first aid to assist in case of injuries.
- **Coordination with Fire Department:** Close collaboration with local fire services for inspections and emergency response planning.

4. Compliance & Maintenance

- **Regular Safety Inspections:** Routine checks to ensure all fire equipment is functional.
- **Up-to-Date Fire Safety Plans:** Compliance with local safety laws and regulations.

- **Tenant & Public Awareness:** Informing tenants and customers about safety measures and evacuation points.

Implementing and maintaining these fire safety measures can help Whale Coast Mall protect lives and property in case of an emergency

PURPOSE

Referencing Section 44 (1)(b) of the Disaster Management Act, a municipal disaster management centre must promote an integrated and coordinated approach to disaster management in the municipal area, with special reference to prevention and mitigation. This report aims to outline the vulnerability of our infrastructures and the high-risk regions. Furthermore, it seeks to outline measures to prevent or reduce the consequences of specific hazards that could cause loss of life or injury, property destruction, infrastructure, environment, and social and economic disruptions. It identifies response measures in case of emergencies.

Disaster Management and other relevant departments conduct risk visits at various vulnerable infrastructures and high-risk areas monthly to identify the risks and establish safety measures to prevent or mitigate the possibility of harmful events. The goal is to build resilience for our communities and improve rapid recovery and rehabilitation.

Risk Assessment Summary – Whale Coast Mall (27 March 2025)

Objective:

To enhance emergency response capabilities, ensure familiarity with the building's layout and safety infrastructure, and improve coordination between Disaster Management, the Fire Department, and mall management.

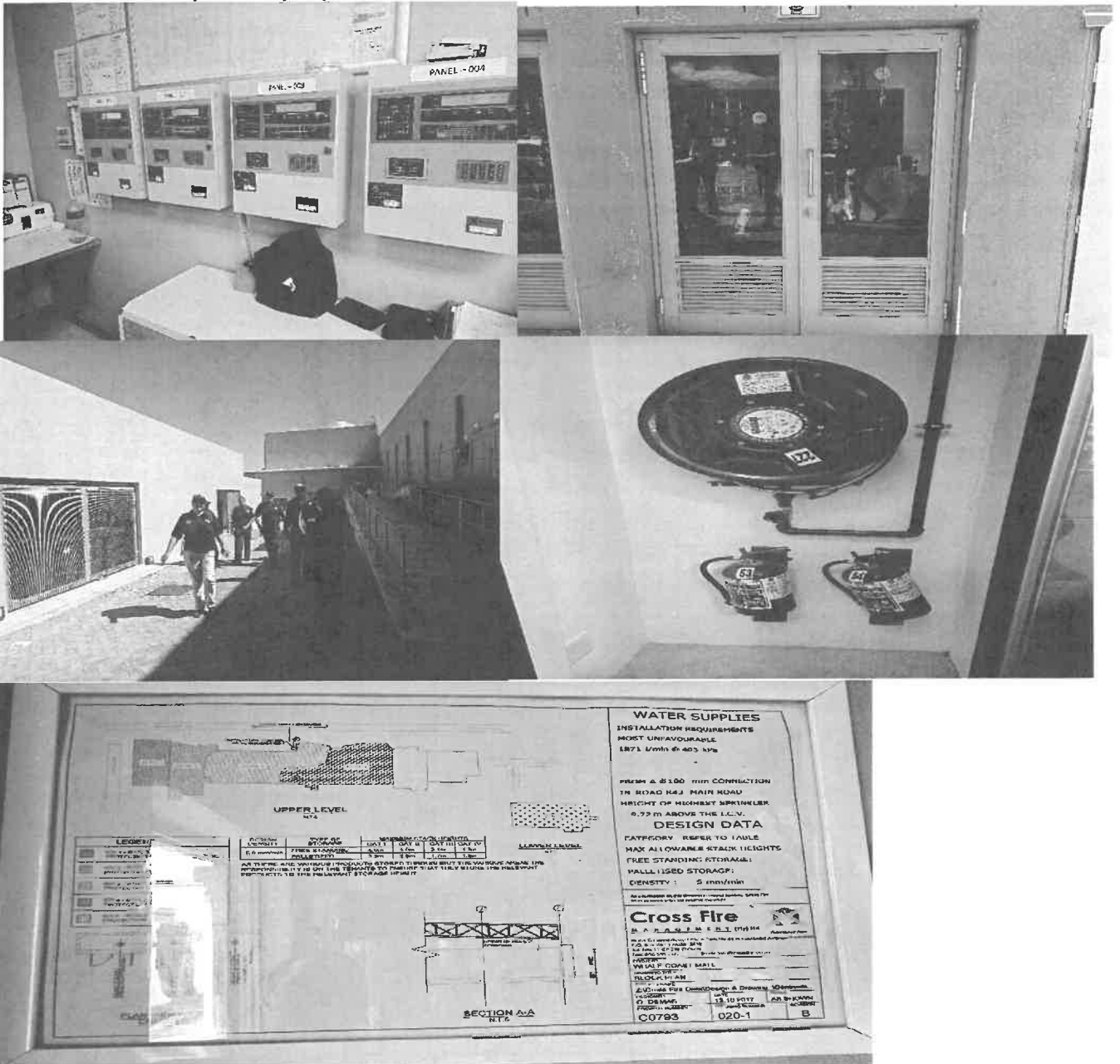
Key Areas Assessed:

1. Contact Details for Access:
 - Updated list of emergency contacts for security, maintenance, and management.
 - Established protocols for first responders to gain swift access to the premises.
2. Firefighting Infrastructure:
 - Inspection of fire extinguishers, hose reels, and hydrants to ensure functionality.
 - Assessment of sprinkler systems and smoke detection units.
 - Verification of fire alarm systems and emergency lighting.
3. Strategic Points for Staging Firefighting Vehicles:
 - Identification of ideal parking and staging areas based on fire origin.
 - Ensuring unobstructed access routes for emergency vehicles.
 - Evaluation of water supply points for firefighting needs.
4. Evacuation Procedures:

- Review of emergency exit routes, signage, and assembly points.
- Identification of potential bottlenecks and areas requiring improvement.
- Coordination between tenants, mall security, and emergency responders.

Recommendations & Next Steps:

- Conduct routine emergency drills involving tenants, staff, and emergency personnel.
- Ensure ongoing maintenance of firefighting equipment and infrastructure.
- Strengthen collaboration between mall management and emergency services for improved preparedness.



6.AWARENESS PROGRAMS

Hermanus Pre Primary School



Kleinmond Primary School



7. EVENTS

EVENTS		
EVENTS	VENUE	DATE
Film Shoot	Palmiet, Kleinmond	27/02/2025
Concert	Palmiet, Kleinmond	28/02/2025 - 02/03/2025
Walkerbay Sports Festival	Hermanus High School	2-4 March 2025
Hey Gui Film Shoot	Hermanus	6-7 March 2025
Cape Philharmonic Orcestra	Hermanus Old Harbour	08-Mar-25

AWARENESS, PLANNING	LITTLE TREE HOUSE DAY CARE , KLEINMOND	13/02/2025
AWARENESS PROGRAM	WORTELGAT, STANFORD	25/02/2025
Whale Coast Mall	Hermanus Whale Coast Mall	27/03/2025

8.EQUIPMENT AND ITEMS IN DM STORE

EQUIPMENT
ITEMS IN STORE
Mattresses
Blankets
Female Dignity Packs
Male Dignity Packs
Pillows
Clothes female and Male
CHALLENGES
> Staff Shortage
> Budget
> Store Facilities

Challenges must be seen as an opportunity to improve service delivery, although the target is not reach

7.STORAGE

Disaster Management Storage 2 Containers 1 house in Mitchell Street, Hermanus	Disaster Management Social Relief Equipment
---	--

9.DM VEHICLE

Registration Number	ODO READING	STATUS
CV01 – NISSAN NAVARA	139591	January 2024 On RUN
CEM 23400		

Registration Number	ODO READING	STATUS
CV01 – NISSAN NAVARA	140133	February 2024 ON RUN
CEM 23400	140455	

Registration Number	ODO READING	STATUS

CV01 – NISSAN NAVARA	138113	March 2024 ON RUN
CEM 23400		

INCIDENT COMMAND & EMERGENCY CONTROL

JAN-MAR 2025 STATISTICS

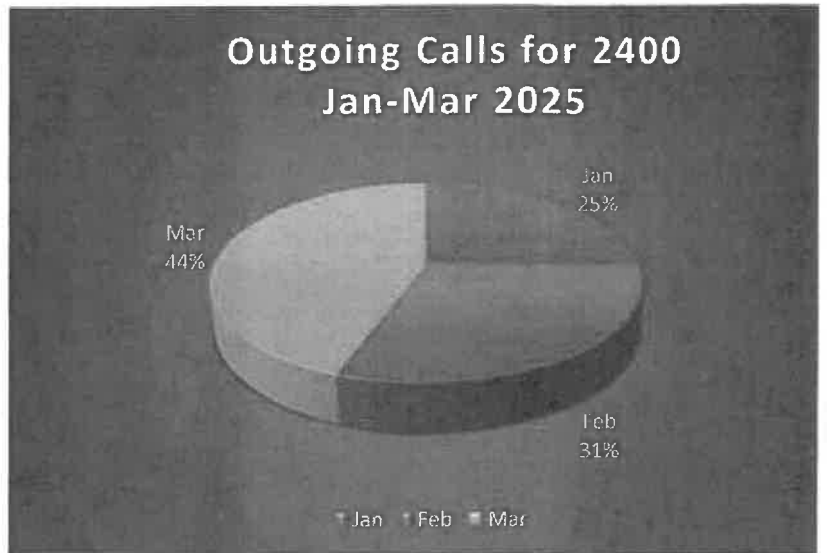


JAN -MAR 2025 INCOMING AND OUTGOING CALLS

028 312 2400

Incoming calls :1391

Outgoing calls :115

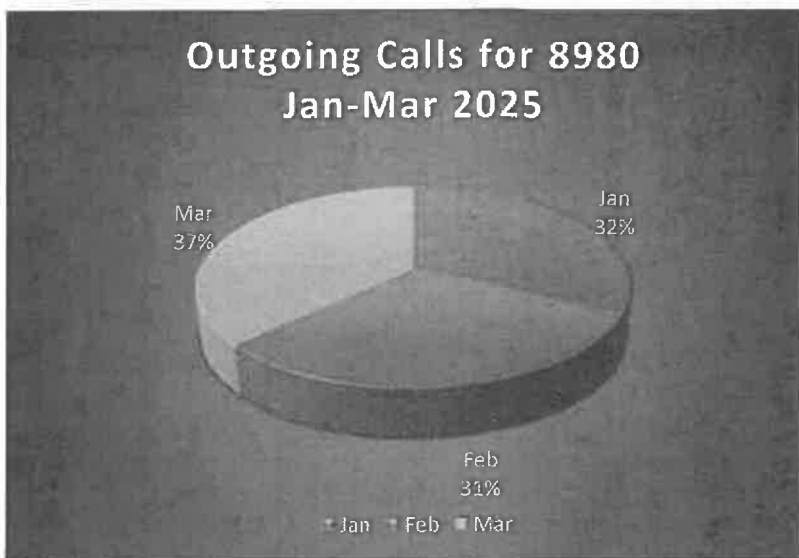




028 313 8980

Incoming calls :1383

Outgoing calls :1118

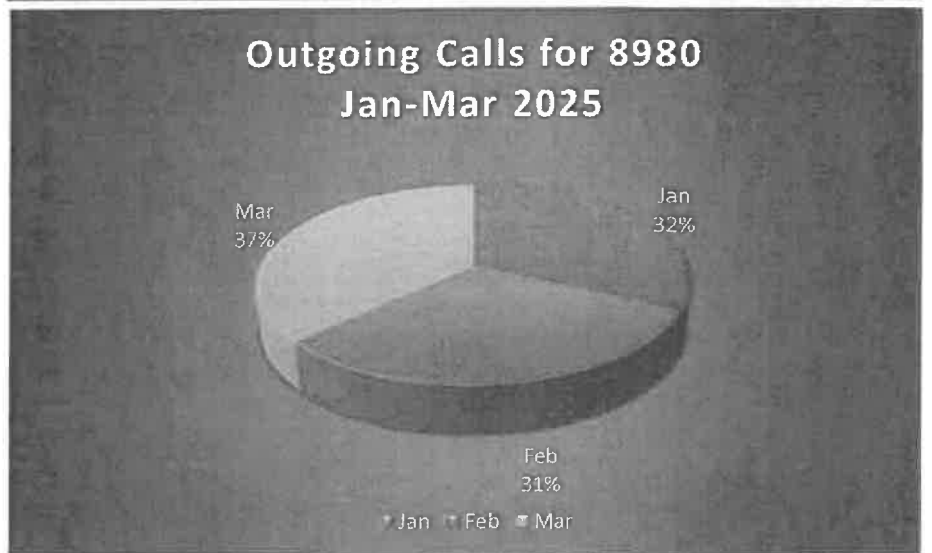




028 313 8996

Incoming calls :2043

Outgoing calls :319



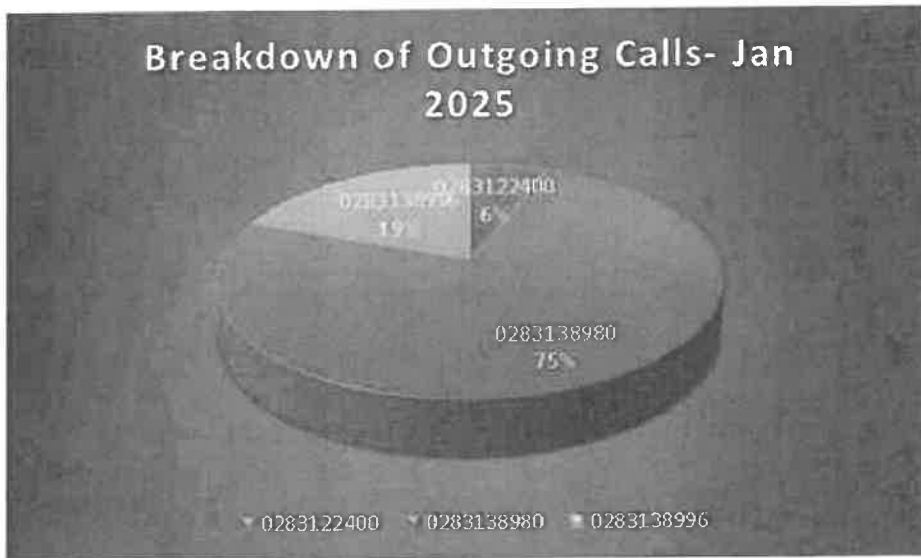
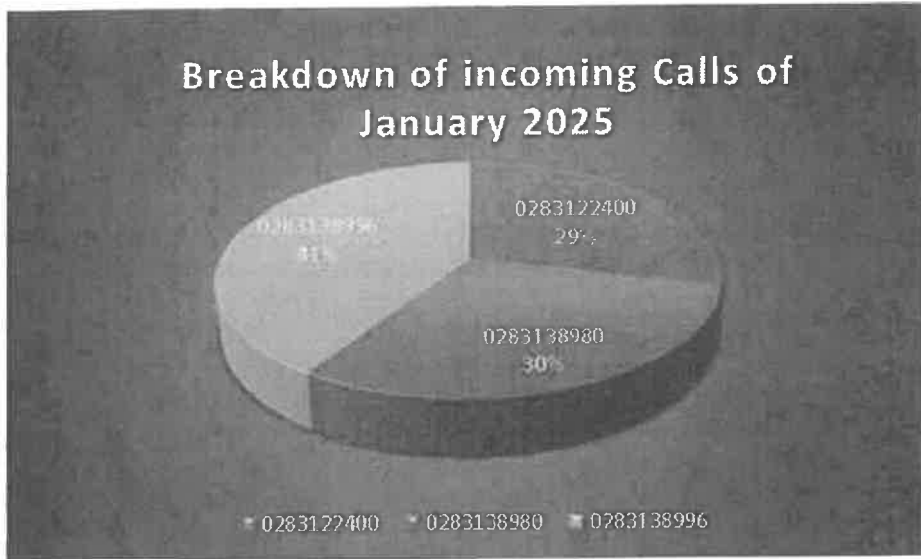
TOTAL CALLS FOR JAN 2025:

Total incoming calls:1894

Total outgoing calls:480



COMPARISON OF INCOMING VS OUTGOING CALLS



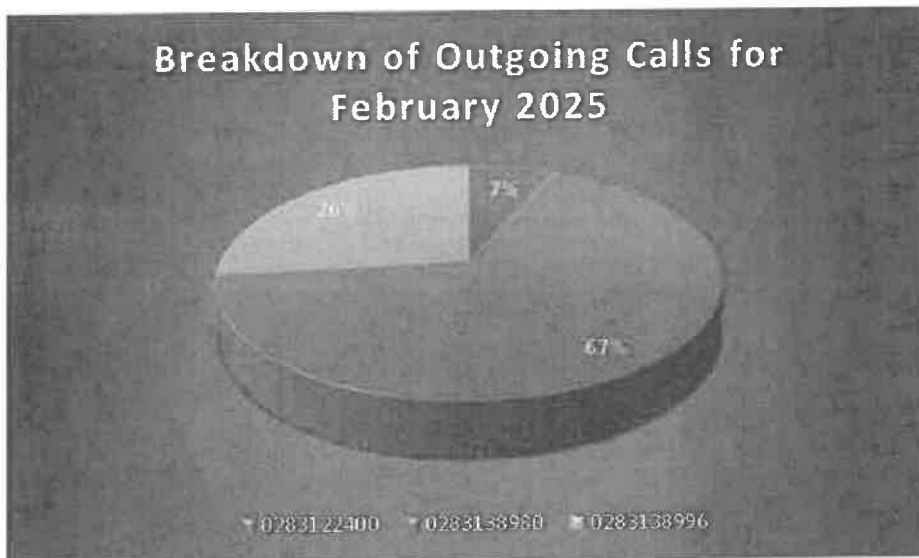
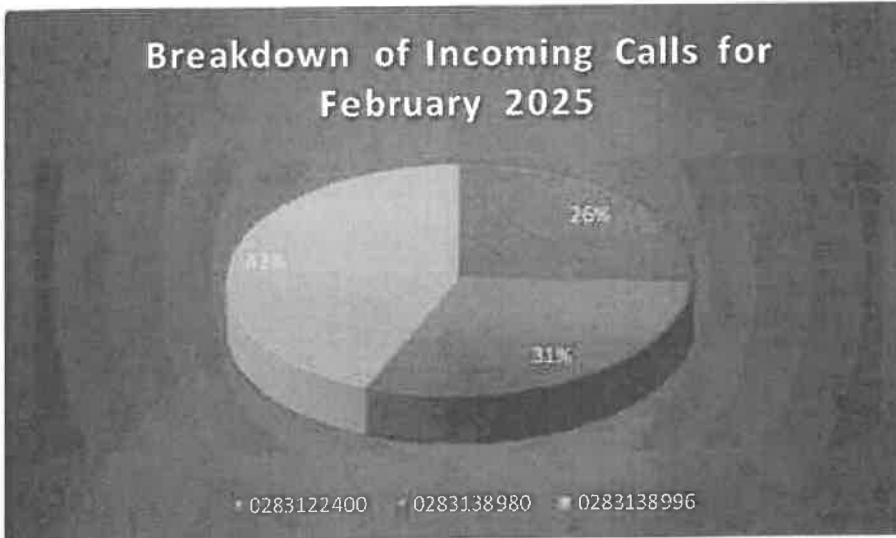


TOTAL CALLS FOR FEB 2025:

Total incoming calls:1467

Total outgoing calls:519

COMPARISON OF INCOMING VS OUTGOING CALLS



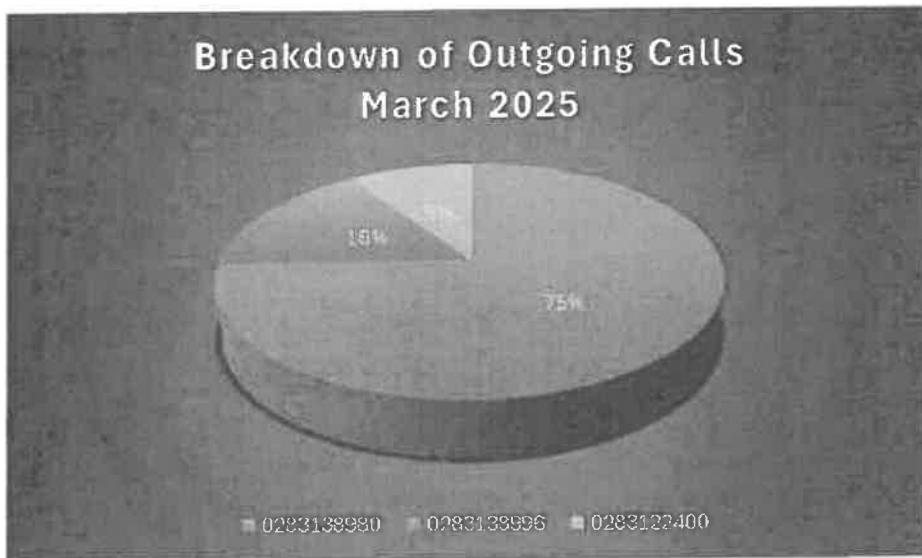
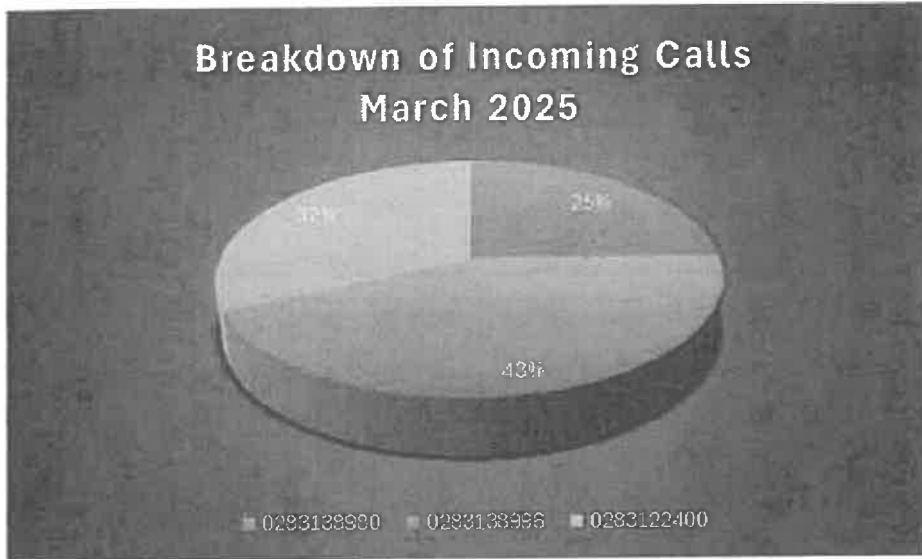
TOTAL CALLS FOR MAR 2025:

Total incoming calls:1456

Total outgoing calls:553



COMPARISON OF INCOMING VS OUTGOING CALLS



TOTAL UNITI INCIDENTS LOGGED: 1527

January incidents logged: 613

February incidents logged: 569

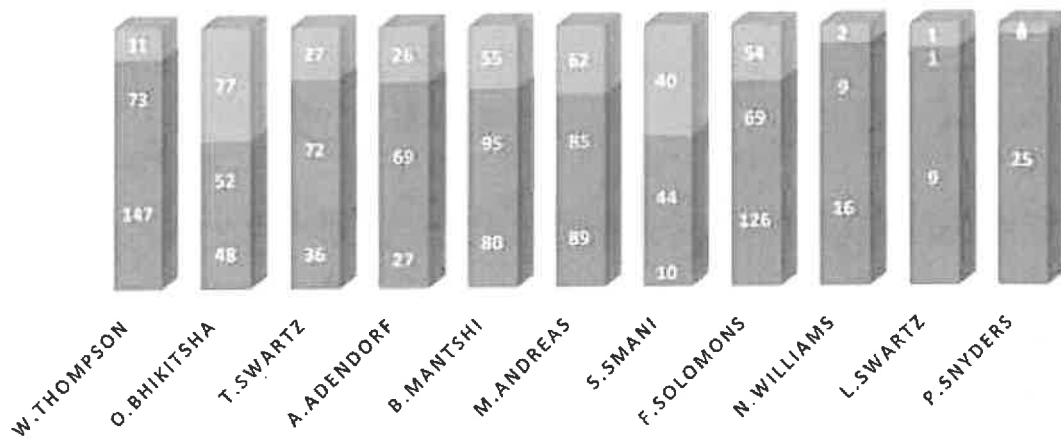
March incidents logged: 345



Total per operator:

**INCIDENTS LOGGED
JAN-MARCH 2025**

■ Jan-25 ■ Feb-25 ■ Mar-25





Training

Date	Course	Attendance
27-29 January 2025	1 st Aid Level 3	B. Mantshi , W. Thompson, T. Swartz, A. Adendorf
4 February 2025	Probation Policy	M. Carelse, B. Mantshi, M. Andreas & P. Snyders
7 February 2025	Probation Policy	M. Carelse, Swartz, A. Adendorf & P. Snyders
10 February 2025	Probation Policy	M. Carelse, W. Thompson, O. Bhikitsha, L. Swartz & N. Williams
13 February 2025	Probation Policy	M. Carelse, P. Snyders, Solomons & S. Smani
18 February 2025	JD & Interview Prep	M. Carelse, P. Snyders, M. Andreas, B. Mantshi & Swartz
25 February 2025	JD & Interview Prep	M. Carelse, A. Adendorf & F Solomons
6 March 2025	Business Continuity Plan in Action (Dry-run)	M.Carelse
11 March 2025	EKKS Training	M.Carelse
11 March 2025	JD & Interview Prep	M. Carelse, W. Thompson, O. Bhikitsha, P. Snyders & S. Smani
31 March 2025	FireSmart Canada Training	M.Carelse





STAFF COMPLIANCE:

The SANS 10090: Community Protection Against Fires provide the guidelines regarding communication within an Emergency Control Room. Under 5.2.3.1 it states that *each brigade should be equipped with suitable facilities to enable rapid communication between headquarters and units operating at a fire*. Due to the population of Overstrand, 2 dedicated emergency lines must be in the control room.

The Directorate: Municipal Public Safety currently as one emergency landline (028 312 2400) , and two other general landlines (028 313 8980 & 028 313 8996) stationed within the Emergency Control Room. These lines must be manned by two operators per shift.

The shift comprises of four shifts, with two operators per shift; shifts run from 06:00 until 18:00 and vice versa. The Senior Supervisor Emergency (Control Room) work day shift duties Monday – Friday between 07:45 and 16:30.

Position	Have	Shortage
Supervisor	1	1
Emergency Control Room Operator	8	0
Relief Operator	0	1

Compiled by:

P. Snyders

Senior Supervisor (Emergency Control)

Verified by:

M. Carelse

Principal Administrator: Incident Command Centre, Emergency Control & Support Services

Approved by:

L. Smith

Chief: Fire, Rescue & Disaster Management





SAFETY SECURITY & CCTV

QUARTERLY FEEDBACK

JANUARY - APRIL 2025

Date: 03 April 2025

<u>INCIDENT TYPE</u>	<u>NUMBER OF INCIDENTS</u>
341 Fines	39 = R27000.00
ALARM INSPECTIONS	23
ATTEMPTED BREAK-INS	0
BREAK-INS	1
SECURITY INSPECTIONS	310
MUNICIPAL SITE INSPECTIONS	415
CCTV COMPLAINTS	19
VISIBILITY CRIME PREVENTION	208
SITE MEETINGS	10
VCP with traffic	08
Assisting SAPS	22
Assisting with fire call outs	10
NON-EMERGENCIES	163
LAND INVASTION	23
BEACH PATROLS	15

Access control

- 2 officers at Hermanus head office enquiries/admin entrance
- 2 officers at the Whitehouse

Access Control incidents

1. Removed one unruly male from the premises

Public safety officers, alarm complaints and site inspections

- Respond to all complaints received from CCTV operators and emergency control room.
- Faulty alarm inspections and testings
- Assisted Law Enforcement with land invasion operations
- Assist Traffic with accidents and VCP's
- Regular Escorting of Deputy and Executive Mayor
- Assisted Fire Department with call outs
- Onrus camp site safety & security inspections and patrols
- Municipal sites were regularly inspected and patrolled
- Regular patrols at Rotary Way look out points and Fernkloof Nature reserve patrols
- Municipal asset inspections/patrols at all municipal sites within the Overstrand jurisdiction

Incidents

- Safety Officers responding to numerous complaints at De Mond camp site. Land invasion complaints. Removed 3 adult males from the premises.
- Armed response assisted Fidelity ADT guards with a trespasser at Onrus Vehicle pound.
- Palmiet camp reported numerous attempts of break-ins
- 1 positive break-in Palmiet camp site. No case opened

CCTV AND ACCESS CONTROL ENROLLMENT

- 2 cases where we assisted Gansbaai detectives' positive footage of break-ins
- Assisted Hermanus detectives with CCTV footage
- All incidents and calls reported to the relevant departments

Internal guarding services

- Onrus camp site 2 theft incidents

Administrative duties

- 1 CCTV officer utilized for updating the UNITY system with complaints, incidents, and office duties

Assisted other departments

- VCP's with operational traffic officers
- Assisted SAPS with complaints from our CCTV office
- Assisted traffic and law enforcement and Task team with integrated operations and protests.
- Assisted fire department with call outs

Visibility patrols

- Officers continue to do visible patrols at hot spot areas (Hawston robots, Swartdam road, Rotary way, Fisherhaven slip way and Zwelihle taxi rank).
- Constant monitoring and reporting of illegal land grabs
- Hermanus CBD patrols, part of crime prevention
- Asset protection within the Overstrand jurisdiction

Site meetings

- Onrus camp site with resort manager Ms D Laing. Guarding and budget concerns
- Alarm concerns meeting with Mr William Page at Hermanus ADT office.
- Meeting with Fidelity ADT management team regarding security services and technical issues

Alarm installations

- Town Planning stores at old ambulance station

Alarm problems and sites tested

1. OVE00062 – Hermanus Traffic department
2. OVE00057 – Kleinmond stores (radio replaced)
3. OVE00227 – Market square store 2 (faulty motherboard replaced)
4. OVE00064 – Hermans Royal sub station
5. OVE00151 – Old ambulance station
6. OVE00071 – Building department
7. OVE00225 – Task team office New (Faulty panel replaced)
8. DEM00046 – De Mond sub
9. OVE00054 – Hermanus stores
10. OVE00049 – HR Building

11. OVE00051 – Lifesavers Kleinmond
12. OVE00228 – New LED office Lusitania
13. OVE00097 – Hawston library
14. OVE00076 – Golf course sub
15. OVE00038 – Betty's Bay office
16. OVE00050 – Onrus caravan Park office
17. OVE00074 – Tourism office Mitchell
18. OVE00093 – Moffat Hall

REGARDS

RYAN STEWART