

MEDIAVERKLARING / PRESS RELEASE

#Overstrand4all



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EMBARGO: Immediate release

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PROGRESS REPORT

ELECTRICITY METER AUDIT

The comprehensive audit of all electricity meters in certain municipal areas (i.e. Greater Hermanus and Kleinmond) is still underway and is scheduled to continue until 30 June 2026.

This audit covers all prepaid and conventional electricity meters supplied by Overstrand Municipality as well as automatic geyser-control (ACD) units *but excludes meters supplied by Eskom.*

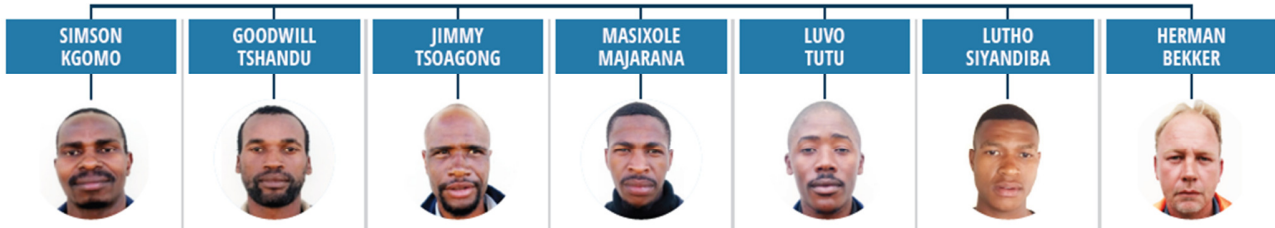
To date, audits have already been completed in the following areas:

- ❖ Hawston
- ❖ Zwelihle
- ❖ Certain areas of Mount Pleasant
- ❖ Certain areas of Hermanus

During these inspections, a number of tampered meters were identified and resolved according to municipal procedures.

Authorised inspectors/field technicians

Spectrum Utility Management (SUM) is the sole service provider appointed by the municipality to carry out these meter audits. Not too long ago, SUM played a key role in assisting the municipality with the successful upgrade of all municipal prepaid electricity meters ahead of the token-identifier (TID) rollover deadline. In addition, SUM also supported the municipality with meter downgrades for households whose indigent status applications had been approved.



Herman Bekker (Meter Audit & Credit Control) serves as the overall supervisor of the two teams deployed in Hermanus and Kleinmond respectively. The team in Hermanus is comprised of Bakhe Simson Kgomo, Goodwill Lwandile Tshandu, Jimmy Ramotsokai Tsoagong, Masixole Majorana and Luvu Tutu while Simson Kgomo, assisted by Lutho Siyandiba, is handling the audits in the Kleinmond area.

Under municipal by-laws, all authorised inspectors/field technicians have the right to access properties and to inspect electricity meters.

Security reminder: Always keep this in mind when granting access

Residents are reminded to only grant access to authorised technicians and inspectors who present official identification issued by Overstrand Municipality.

If you have any doubts regarding an inspector’s identity, please call us on 028 313 8000 or call the Electricity Department directly on 028 316 5600 for verification.

Note, too, that inspectors are **not** permitted to accept payments under any circumstances, neither are they allowed to carry out private work for residents.

Die omvattende oudit van alle elektrisiteitsmeters in sekere munisipale areas (d.w.s. Groter Hermanus en Kleinmond) gaan steeds voort en sal volgens skedule tot 30 Junie 2026 duur.

Hierdie oudit dek alle koopkrag en konvensionele elektrisiteitsmeters wat deur Munisipaliteit Overstrand verskaf is sowel as eenhede wat geisers outomaties beheer **maar sluit meters wat deur Eskom verskaf is, uit.**

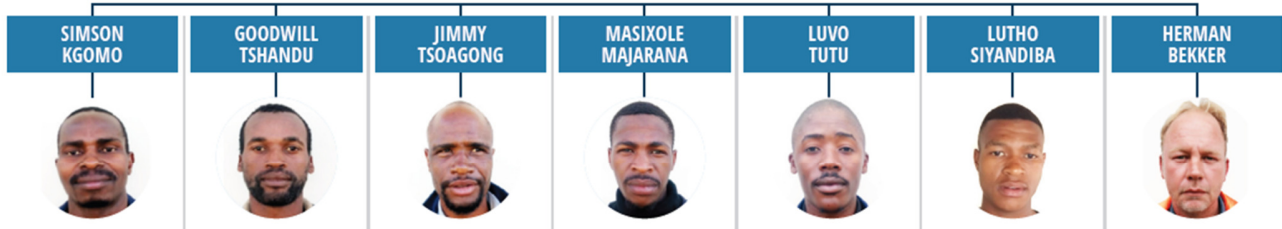
Tot op hede is oudits in die volgende areas reeds afgehandel:

- ❖ Hawston
- ❖ Zwelihle
- ❖ Sekere areas van Mount Pleasant
- ❖ Sekere areas van Hermanus

Gedurende hierdie inspeksies is 'n aantal meters waarmee gepeuter is, geïdentifiseer en ooreenkomstig munisipale prosedures mee gehandel.

Gemagtigde inspekteurs/Veldtegnici

Spectrum Utility Management (SUM) is die enigste diensverskaffer wat deur die munisipaliteit aangestel is om hierdie oudits uit te voer. Nie te lank gelede nie het SUM 'n sleutelrol vervul deur hulp aan die munisipaliteit te verleen sodat die TID-sagteware op alle munisipale koopkragmeters suksesvol vóór die oorrol opgegradeer kon word. Hierbenewens het SUM die munisipaliteit ook ondersteun met die afgradering van die meters van daardie huishoudings wie se aansoeke om deernishulpstatus goedgekeur is.



Herman Bekker (meteroudit en kredietbeheer) is die oorhoofse toesighouer oor die twee spanne wat onderskeidelik in Hermanus en Kleinmond ontplooi is. Die span in Hermanus bestaan uit Bakhe Simson Kgomo, Goodwill Lwandile Tshandu, Jimmy Ramotsokai Tsoagong, Masixole Majarana en Luvu Tutu, terwyl Simson Kgomo, bygestaan deur Lutho Siyandiba, die oudits in die Kleinmond-area behartig.

Ingevolge munisipale verordeninge het alle gemagtigde inspekteurs/veldtegnici die reg om toegang tot eiendomme te verkry en om elektrisiteitsmeters te inspekteer.

Wees bedag: Beperk toegang tot jou perseel deur op magtiging aan te dring

Inwoners se aandag word weereens daarop gevestig dat toegang tot hulle persele slegs verleen moet word aan gemagtigde tegnici en inspekteurs wat 'n amptelike identifikasiekaartjie, soos uitgereik deur Munisipaliteit Overstrand, kan toon.

As jy enigins twyfel oor die geloofwaardigheid van 'n inspekteur, bel 028 313 8000 of bel die elektrisiteitsdepartement direk by 028 316 5600 vir verifiëring.

Let ook daarop dat inspekteurs geen betalings hoegenaamd mag aanvaar nie.

Hulle mag ook nie private werkies vir inwoners verrig nie.

END/EINDE